

The Queensland Plan Annual Progress Report 2019–20

About the report

This report outlines the implementation of *The Queensland Plan* (the Plan) over the 2019–20 financial year.

It highlights a range of activities by Queensland Governments (state and local), industry, community groups and not-for-profit organisations. These activities align with the 30-year vision developed by the citizens of Queensland.

The report is developed in accordance with the *Queensland Plan Act 2014* and is available online at www.qld.gov.au/queenslandplan.

How to read the report

The report provides an overview of programs and activities across Queensland that are aligned to each of the Plan's nine foundation areas. The Plan recognised that the foundation areas are intrinsically interconnected. Where initiatives relate to a number of foundation areas, they have only been included once.

The report also provides examples of partnerships across sectors and local community collaboration that align with the vision of the Plan.

Finally, the report takes a look at the year ahead and outlines a number of initiatives that will be delivered in 2020–21.

For more information about Queensland Government activities in 2019–20 visit: www.qld.gov.au/about/staying-informed/reports-publications/annual-reports.

For information about local governments, refer to individual local government websites.

Message from the Premier

I am pleased to table the 2019–20 Queensland Plan Annual Progress Report, highlighting our achievements and recognising our cooperation and resilience in what has been an unprecedented year of adversity and disruption.

The Queensland Government responded to the coronavirus (COVID-19) pandemic long before the State recorded its first case. While the virus was still 7000 kilometres away, we activated the State Health Emergency Centre and began planning a measured health and economic response, to save Queensland lives and livelihoods. We immediately acted to protect our critical tourism industry, waiving fees for tourism operators. We introduced loans, bill and payroll tax relief for small businesses and established a Small Business Skills Hub to deliver free online training opportunities. Acknowledging the heightened anxiety and stress experienced by Queenslanders, we allocated an additional \$46.5 million to mental health and wellbeing programs. To-date, our COVID-19 initiatives represent an investment of more than \$8 billion in businesses, workers, households, communities and the health sector.

My Government's readiness to act early and decisively put Queensland in an enviable position, well ahead of other Australian states on the road to recovery. Supported by our *Unite and Recover: Queensland Economic Recovery Plan*, we are looking to the future and taking promising steps toward the objectives set out in the Queensland Plan.

Encouraging industries to adapt and innovate is at the forefront of our growth agenda. My Government is helping agribusiness to diversify and embrace digital transformation. We are attracting investment in advanced manufacturing and we are unlocking renewable corridors across Queensland, to deliver cheaper and cleaner energy.

Through our Regional Community Forums, we have amplified the voices of rural and regional communities, identifying priorities, and addressing challenges unique to the regions. The \$175 million Jobs and Regional Growth Fund and the \$365 million Building our Regions Fund continue to provide essential infrastructure, improve employment outcomes, and enhance liveability throughout the whole State.

For their continued advocacy and expertise, I would like to thank the members of our Queensland Plan Ambassadors Council: the Chair, the Honourable Tony McGrady; Ms Shelley Argent; Ms Patsy-Ann Fox; Professor Allan Dale; Ms Suzanne Cadigan; Mr Daniel Gschwind; Mr Taj Pabari; Ms Karen Tully; Ms Kate Tully; Mr Leon Yeatman; and Ms Elsa Larsen. I am profoundly grateful for the contributions of our Ambassadors past and present to further strengthen our long-term vision for Queensland.

By working together, we have met the moment, rising to the challenge of COVID-19 and demonstrating our fighting spirit, forged through cyclones, fires and floods. Now it is time to Unite and Recover for Queensland, ensuring our State emerges from this crisis healthier, more prosperous and closer to our 2044 vision than ever before.

**ANNASTACIA PALASZCZUK MP
PREMIER OF QUEENSLAND
MINISTER FOR TRADE**

Message from the former Leader of the Opposition

When development of the Queensland Plan began more than six years ago, very few people were concerned about how a pandemic might affect our State.

Even a year ago, no one could imagine the danger and disruption that Queenslanders – and the rest of the world – would soon face.

At times this year, the challenge of COVID-19 has seemed all-consuming.

Other concerns faded into the background as our State grappled with the health and economic implications of the crisis.

This year has been an unprecedented challenge for Queensland.

But this year has also underlined the need for a long-term plan for our State.

COVID-19 means that many of the issues addressed by the Queensland Plan have become more pressing – not less.

The foundations of the Queensland Plan, such as education, the economy, community and health and well-being, have been the areas of our lives that have been tested most in 2020.

More – much more – needs to be done to strengthen Queensland's performance in these key areas.

Our economy especially needs a comprehensive plan for the future.

Key indicators such as unemployment and bankruptcies were worryingly high even before the COVID-19 outbreak began. Now they are at record levels.

The need for better infrastructure and stronger regions has also never been greater.

But while the challenges we face are significant, the potential of this State is far greater.

And 2020 has also given us reason to be hopeful.

The Queensland Plan was developed by everyday Queenslanders coming together to discuss what they wanted for their State – and this year Queenslanders have again come together.

All of us have played a part in keeping Queensland safe.

Each of us have made sacrifices for the greater good.

We have shown that we can rise to any challenge.

If we can turn that strength and spirit towards achieving the goals of the Queensland Plan, our future will be secure.

**DEB FRECKLINGTON MP
FORMER LEADER OF THE OPPOSITION AND SHADOW MINISTER FOR TRADE**

Message from the Queensland Plan Ambassadors Council

The Queensland Plan Ambassadors Council (the Council) was established in 2014 under the *Queensland Plan Act 2014* (the Act). As a group, we bring a range of experience and expertise to promote awareness of, and advocate for, the implementation of *The Queensland Plan* (the Plan) by the community, business, and industry. As part of our role, we are also tasked with providing advice to the Premier about the implementation of the Plan.

In 2019–20, the Council continued to focus on Queenslanders' vision and the issues we believe are crucial to the realisation of the vision such as youth justice, inclusion and the use of data to measure and track implementation of the Plan. We recognise there may be significant change to the priorities and future vision for Queensland following the COVID-19 disruption and the significant financial and social impact the disruption has had on Queenslanders.

In December 2019, the Council met with representatives from peak bodies and the public sector on law and justice, youth crime and social cohesion and liveability in the regions. These topics support four of the Plan's nine foundational areas: Community, Regions, People and Governance.

We heard from the Queensland Sentencing Advisory Council (QSAC); the Chair of the Queensland Social Cohesion Implementation Committee on their community led initiatives and their work in promoting connections within communities; and Queensland Police Service Officers on innovative new bail support programs, supporting young people from reoffending and keeping them out of detention. The Council was also joined by the Queensland Human Rights Commissioner who presented on the new *Human Rights Act 2019*. The *Human Rights Act 2019* aims to build a culture in the Queensland public sector that respects and promotes human rights.

Ambassadors also heard from the Assistant Under Treasurer, with a discussion of the Draft Productivity Commission Remote Area Tax Concessions and Payments Report. Ambassadors agreed with the Queensland Government that the recommendations in the report will have direct and material impacts on many residents of regional and remote Queensland as well as business and service providers that rely directly or indirectly on remote area concessions and payments to attract and retain staff. Ambassadors, acknowledging its potential impact on liveability in the regions committed to raising awareness of the draft report and its recommendations in their communities.

Throughout 2020, the Council has focused on mental health, domestic and family violence, and liveability and liveable regions. We have explored programs and initiatives that the Queensland Government has been implementing to support a vibrant and prosperous Queensland such as Activate! Queensland 2019–2029; the Regional Community Forums; the Third Action Plan under the Domestic and Family Violence Prevention Strategy; and several sessions on different aspects of youth crime, and exploration of the topic of inclusion in Queensland.

In March the Council focused on the four foundational areas of Regions, Health and Wellbeing, People and Community, and met with representatives from peak bodies and the public sector to discuss initiatives addressing rural and regional development, sport and recreation, domestic and family violence, and youth crime and the role of police.

We enjoyed a presentation on Activate! Queensland, the State's first ever ten-year sport and active recreation strategy and investment of \$1.3 billion over ten years which aims to ensure all Queenslanders have a chance to get active, to excel and to improve their lives through movement using place-based and co-designed initiatives. Ambassadors discussed the challenges faced by communities and families today and the impact this is having on health and wellbeing. We also discussed ways to create partnerships that maximise the impact of government and industry actions and how to use our collective expertise and the knowledge of our communities to help to embed activity in the daily lives of Queenslanders and encourage lifelong movement, to support more Queenslanders to be healthy and promote better connected communities.

We also heard about the State's Domestic and Family Violence Prevention Strategy which sets the direction for collaborative action to end domestic and family violence in Queensland and discussed the impacts of youth crime. The Council supports a focus on community led initiatives and recognises that support for families is essential to supporting young people and, in turn, social cohesion. Communities thrive when we create opportunities for everyone and increase social cohesiveness and community pride. As Ambassadors, we have opportunities to collaborate with government reforms, to establish foundations to shift and influence community attitudes and behaviours.

In September 2020, the Council heard from a panel of diverse representatives from the community around the topic of inclusion in Queensland. We agreed that Queensland would benefit from a better understanding of the challenges faced by all sectors of the Queensland community around inclusion and have committed to explore this further. The Council is keen to hear about the approach taken by private sector organisations to improve inclusion and diversity in their workforces. We believe that an exploration of community and organisational attitudes to inclusion may help shape improved inclusivity in employment that could support increased social and economic participation from persons from diverse circumstances and backgrounds.

The Council has also spent time working with government departments to collect data to measure and track how Queensland is progressing towards the increased liveability and prosperity of Queensland. This will also assist us to get a clear picture of where our strengths are for the vision.

The Council's meetings provide valuable insight into activities across Queensland that are contributing to achieving goals outlined in the Plan. Experts, government officials, community and sector representatives, and other relevant stakeholders have been brought together over the last year to participate in panel discussions and we are grateful for the contribution these individuals have made to the work of the Council throughout the year. We were also pleased to welcome the Honourable Stirling Hinchliffe, Minister for Local Government, Minister for Racing and Minister for Multicultural Affairs as the Premier's representative for implementation of the Plan during 2019–20.

The Council would also like to thank the Premier and Minister for Trade, the Honourable Annastacia Palaszczuk MP, for her patronage of the Council and the Plan. We look forward to supporting the Premier in the year to come as the Queensland Government continues to work with Queenslanders to achieve our collective vision for the future.

THE QUEENSLAND PLAN AMBASSADORS COUNCIL

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2019–20 Activity Statement

This activity statement lists activities and programs implemented in 2019–20 by Queensland Government agencies that demonstrate progress towards the Queensland vision for 2044 under each of the foundation areas of *The Queensland Plan*.

Advancing Queensland's Priorities: Our Future State (AQP) outlines the government's objectives for the community as per the requirements of the *Financial Accountability Act 2009*. AQP sets out the government's six key priorities and 13 priority targets for the 2017–2020 term of government. AQP focuses on the tough challenges facing the state and those that require complex, collaborative and innovative solutions, and reinforce the government's 2017 election commitments.

The Queensland Plan was considered in the development of AQP as per the requirements of the *Queensland Plan Act 2014*. AQP broadly aligns with *The Queensland Plan* and the targets in AQP are designed to focus the action of the government on its 2017–2020 priorities for the Queensland community. The Queensland Government is committed to being responsive and to adopting more contemporary, targeted mechanisms for community engagement.

Education

Queenslanders believe a quality education system is the launch pad for a rewarding life, meaningful career and innovative knowledge economy. Queenslanders' vision for education includes all Queenslanders engaging in, and valuing, education. Education and training allow us to gain practical skills, enrich our lives, find secure jobs and improve the competitiveness of the economy.

The Queensland Government is committed to creating quality learning places to provide practical knowledge and skills for jobs of the future. Establishing a system in Queensland which is adaptable, accessible and affordable for everyone at every age will enable us to be inventive and productive at any stage of our learning journeys.

In 2019–20, the Queensland Government:

0–5 years

- Provided subsidies to 2077 approved kindergarten services through the Queensland Kindergarten Funding Scheme to ensure affordable access to kindergarten for all children.
- Provided approximately \$7 million to enable Queensland kindergartens to develop inclusive programs to support children with disability.
- Continued to promote service compliance and continuous quality improvement in early childhood education and care through the Regulating for Quality Framework.
- Published *'Advancing Aboriginal and Torres Strait Islander education: An action plan for Queensland'* which includes actions to further improve kindergarten participation, lift school education outcomes, develop culturally appropriate teaching and learning resources and provide professional development opportunities for staff.
- Continued investment in the State Library of Queensland's 'First 5 Forever' program to build strong early literacy foundations for children, delivered in partnership with public libraries and Indigenous Knowledge Centres.
- Continued to ensure opportunities for every child to engage in quality kindergarten programs irrespective of their life circumstance or location, through the provision of state delivered Kindergarten, eKindy, refugee and asylum seeker programs and hospital kindy.
- Invested in Early Years Places to support children and families' early learning and development in more than 50 communities across Queensland.

Schools

- Launched the 'Principal Health and Wellbeing Strategy 2020–2022' which will deliver an \$8 million suite of targeted initiatives.
- Continued support of inclusive education in state schools by providing inclusive education support materials to all Queensland state schools; a shared vision for every Aboriginal and

Torres Strait Islander student continued provision of Early Childhood Development programs for children aged 0–5 and a statewide hospital education model to provide educational support for students with complex mental health or chronic health conditions.

- Continued setting high expectations for students with disability and building teachers' confidence and capability to improve outcomes for students with disability through implementing regional capability packages to provide localised professional learning.
- Engaged the Community Resource Unit to deliver the Families for Inclusive Education project to support parents of students with disability to build self-advocacy skills and to work effectively with schools and engaged Queensland Advocacy Inc. to trial parent professional advocacy.
- Continued to support improvement of reading and writing in state schools through the Reading and Writing Centre, including for those students who have reading disorders such as dyslexia.
- Finalised the review of the suite of behaviour management procedures and policies to incorporate differentiation in teaching and learning and published new Restrictive Practices procedure to provide clarity for state school staff using restraint and other restrictive practices.
- Supported regions and schools to provide continuity of learning and improved educational outcomes including through development of curriculum resources aligned to support the implementation of the Australian Curriculum; implementation of the Queensland Certificate of Education system; statewide initiatives to engage students in Science, Technology, Engineering and Mathematics (STEM); literacy initiatives including 'Early Start', the 'P–10 Literacy continuum', 'Teacher Toolkit: A focus on reading P–2' and 'Getting Kids Writing: one sentence at a time'; transition initiative 'Step up into education'; consultation on numeracy initiatives, including the draft 'P–10 Numeracy continuum', Numeracy teaching ideas and 'Moving numeracy forward P–12' paper and implementation of the 'Global schools through languages plan' ; and launched learning@home and coding@home TV to deliver teaching and learning during COVID-19 restrictions.
- Partnered with local community-based organisations to ensure schools were made aware of issues being faced by First Nations families when remote schooling was in place during COVID-19 restrictions.
- Supported Girls Academy Advisory Boards across the Wide Bay Burnett Region to improve the engagement in education outcomes for Aboriginal and Torres Strait Islander students.
- Worked with Education Queensland youth engagement hubs across the region to support Aboriginal and Torres Strait Islander students disengaged from schools.
- Worked on multi-agency committees to develop primary health skill sets in boarding school participants which will enable employment pathways in health in Aboriginal and Torres Strait Islander communities.
- Supported Advance Queensland Initiative of Cairns STEM Hub by encouraging Aboriginal and Torres Strait Islander students to attend the Cairns STEM Fair.
- Delivered a Manufacturing in Schools roadshow with over 600 students meeting with industry partners to discuss careers in manufacturing.
- Improved information on school transport and available concessions for parents through the publication of a new Public Transport Guide for Parents and ticket selection tool on the TransLink website.
- Implemented a Memorandum of Understanding with St Columban's College Caboolture for aviation-specific education purposes.
- Delivered a range of programs through 51 School Based Police Officers and over 950 Adopt a Cops in over 1000 Queensland schools.
- Delivered 182 presentations of the 'Road Attitudes and Action Planning' program in Queensland schools and education facilities to approximately 21,600 students.
- Supported school-based agricultural programs, agriculture science tours and agricultural units as part of the national curriculum.
- Provided the opportunity for more than 40 First Nations high school students from across Queensland to participate in Design Tracks Creative Pathways program.
- Delivered 44,839 museum objects for use in schools, early learning centres and communities through the Queensland Museum Loans service.

- Presented, through the Queensland Performing Arts Centre, teacher professional development within the arts project – ‘Say It Like You Mean It’ which is an ongoing project with Australian Children’s Laureate Morris Gleitzman.
- Delivered a pop-up event in Maryborough to inspire student interest in STEM subjects as part of National Science Week in August 2019.
- Created a school safety awareness campaign, ‘Look out, Construction About’ with Dutton Park State School.
- Continued to develop strong STEM partnerships including the Students Performing Advanced Research Queensland (SPARQ-ed) and the Wonder of Science program with the University of Queensland as well as a CSIRO partnership to increase the reach and impact of CSIRO’s STEM Education programs in Queensland.
- Inspired the community through initiatives such as Queensland Academy of Sport Olympics Unleashed initiative which saw elite athletes visit more than 90,000 students across 600 schools since 2019, in partnership with the Australian Olympic Committee.
- Continued to provide enhanced professional learning opportunities and wellbeing support to rural and remote school leaders and teachers through the Centres for Learning and Wellbeing in Atherton, Mount Isa, Emerald and Roma.
- Implemented the *Department of Education International Strategic Plan 2019–2024* which outlines a blueprint for educating globally competent students, teachers and broader school communities.

Vocational Education and Training and Higher Education

- Provided 36 scholarships for the Master of Education (Inclusive Education) program at the Queensland University of Technology.
- Approved over \$80 million in funding to provide nationally recognised training, jobs and skills to more than 10,140 disadvantaged Queenslanders under the Skilling Queenslanders for Work initiative.
- Released the Queensland Skills Strategy, ‘*Skills for Queensland – Great training for quality jobs*’ that builds on the strong foundations of Queensland’s skills and training system.
- Investment of \$978 million in training and skills to meet immediate and emerging needs so that Queenslanders are skilled for current and future jobs.
- Launched Free Apprenticeships for under-21s, offering fully subsidised training in 139 high priority apprenticeship and traineeship qualifications in a diverse range of sectors, which covers the cost of training for apprentices and trainees.
- Commenced a Higher-Level Apprenticeships pilot in Advanced Manufacturing.
- Developed the Skills Assure framework with a focus on strengthening existing performance frameworks that provide participants with greater confidence in identifying and choosing a Skills Assure Supplier to deliver high quality and industry standard training.
- Invested \$123.4 million in capital and maintenance works across the state-owned training infrastructure portfolio.
- Finalised and published regional infrastructure planning for vocational, education and training on a statewide basis.
- Facilitated 686 job placements under the Youth Employment Program for young Aboriginal and Torres Strait Islander people who are looking for work or considering further education following Year 12.
- Participated in the delivery of an industry transitioning information session from school to work for students in Years 10–12.
- Promoted school-based traineeships across all schools and continued working with government departments to source suitable candidates for school-based traineeships.
- Commenced delivery of a pilot program in partnership with Education Queensland, creating digital profiles of Aboriginal and Torres Strait Islander school leavers as a complementary tool to support resumes and access employment.
- Supported the National Council of Women of Queensland to provide bursaries to assist Queensland women and girls to gain tertiary qualifications and improve their financial security.

- Delivered statewide training and information sessions for the building and construction industry to raise awareness of legislative changes to Mechanical Services licensing and the Minimum Financial Requirements for licensing.
- Continued to provide education and training opportunities with a range of vocational and literacy programs in correctional centres to help prisoners develop skills for life and to reduce the likelihood of reoffending after release.
- Delivered the Women in Manufacturing seminar series across the state to support women already working in the manufacturing industry and to encourage female students to consider a career in manufacturing.
- Delivered a series of Technology in Manufacturing events to educate Industry and STEM teachers about emerging technologies and their applications in the future of manufacturing.
- Engaged TAFE Queensland to update 161 Advanced Manufacturing Career Profiles.
- Launched and delivered Queensland's first Certificate III in Food Processing (Brewing) to Queensland students.
- Recruited Queensland's first craft brewing teachers at TAFE to deliver the Certificate III in Food Processing (Brewing).
- Released the '*Deadly Innovation Strategy*', a whole-of-government strategy partnering with Indigenous business chambers of commerce, universities, TAFE, the education system and industry which creates pathways for Aboriginal and Torres Strait Islander businesses and innovators to turn their ideas into reality, building wealth and creating jobs.
- Continued the rollout of the Certificate II in Public Safety (State Emergency Service) to Emergency Services Cadets across the state and established a pathway for the course to be accessed online.
- Partnered with CareerTrackers Indigenous Internship Program to provide opportunities for Indigenous university students to gain industry experience.
- Increased recognition of the agriculture, fisheries and forestry sector as a professional, exciting and rewarding career path.
- Supported an inbound mission of six key Korean education and training delegates to Queensland in February 2020, to see first-hand the quality of Queensland's student experience. This engagement has led to six signed Memorandums of Understanding between Queensland and Korean education partners.
- Led a trade mission to India with five universities which saw the launch of two Q-pods in Mumbai and Bangalore, connecting Queensland and Indian researchers to deliver innovative solutions to shared global challenges.
- Facilitated 291 performing arts and theatre skills workshops and projects through Queensland Theatre programs, that enables motivated, passionate and talented young artists to develop their performing arts and theatre skills.
- Facilitated a partnership between a Gold Coast community based organisation, and a disability service provider which saw a number of Aboriginal and Torres Strait Islander Queenslanders with disability participate in a Certificate I in Conservation and Land Management under the Queensland Government's Skilling Queenslanders for Work program, with ongoing employment for some participants.
- Expanded the Transition to Success program from 10 to 16 locations. Transition to Success helps young people who are involved in or at risk of contact with the youth justice system to re-engage with education and training.

Community Education/advice

- Actioned 114 'Fight Fire Fascination' enquiries with 28 related to Restorative Justice Conferencing and 16 cases referred from young people living in alternative care.
- Increased engagement and re-engagement of young people into education, employment or training through initiatives such as Link and Launch, FlexiSpaces, Regional Youth Engagement Hubs, the Digital Engagement Strategy, and cross-agency efforts through the Youth Engagement Alliance.
- Delivered Project Booyah targeting at risk or disconnected young people aged 14–17 years which seeks to address their disengagement with family, community and education

- Delivered Project Booyah Framing the Future program which provides mentoring and support to Project Booyah graduates for up to two years after completion of the Booyah program.
- Implemented the Logan New Directions Youth Support Program. Logan District Police work collaboratively with Queensland Government agencies to provide alternative interventions and pathways to link young offenders with various support services to stop recidivism and victimisation.
- Implemented the Youth Co-Responder Team in November 2019 to provide support to frontline police in matters involving young people. Logan District Police support young people by creating links to stakeholder services, exploring opportunities for diversion and assist with alternatives to remanding young people in custody.
- Delivered the 'Speak Up Be Strong Be Heard' (SUBSBH) initiative as a result of Preventing Youth Sexual Violence and Abuse in West Cairns and Aurukun. The SUBSBH initiative aims to deliver educational sessions to a range of audiences and to engage with communities to achieve an increase in the reporting of child abuse and Youth Sexual Violence and Abuse.
- Delivered the Emergency Services Cadets Program which provides education programs to build community resilience, enhance safety, inclusion and engagement with youth and provides cadets with a diverse range of emergency service skills.
- Welcomed more than 18,000 children to the Queensland Art Gallery and Gallery of Modern Art and presented three major projects by contemporary artists for the Gallery's Children's Art Centre: Ben Quilty's Family Portrait; Island Fashion and Below the Tide Line.
- Delivered workshops, seminars and community programs across regional Queensland as part of the 'Flying Scientists' program.
- Hosted the Queensland Young Tall Poppy Science Awards to recognise the achievements of Queensland's scientific researchers and communicators.
- Delivered \$20,000 in 'Screen Queensland Mentorships' to three Queenslanders from under-represented backgrounds to support them to undertake a mentorship program to elevate their professional practice.
- Improved safety of water users through continuing the Shark Control Program; undertaking research and trialling the application of new technologies (including drones) to mitigate risk; and delivering education and awareness programs.

Community

Queenslanders want to reduce disadvantage, create opportunity, embrace diversity and work together so no one is left behind. Our vibrant communities shape Queensland's unique character. They are places where we demonstrate our diversity and community spirit and provide vital hubs for the services and activities that connect us.

The Queensland Government is committed to making Queensland a place of inclusion, harmony and unity – a place where we all belong. The Queensland Government will provide hubs for the services and activities that connect us, fostering cohesive communities where the contribution of everyone is valued.

Arts and multiculturalism

- Supported the arts and cultural sector to develop and present 109 arts and cultural experiences across Queensland through the Queensland Arts Showcase Program.
- Supported artists and arts companies to deliver regional tours, performances, exhibitions and community activities through the Playing Queensland Fund.
- Supported the First Nations arts sector to develop new works, reach new markets and grow opportunities through the Backing Indigenous Arts initiative.
- Attracted almost 5 million visitors to the Queensland Cultural Centre in Brisbane as well as reaching audiences through online engagement.
- Supported delivery of the Meeanjin Markets celebrating Aboriginal and Torres Strait Islander arts, craft and culture through market stalls, performances and workshops in the heart of Brisbane's Central Business District.
- Supported the delivery of NAIDOC Week celebrations and community events across Queensland including lighting up prominent buildings and landmarks in Toowoomba, Mackay, Rockhampton, Townsville, Cairns, Torres Strait and Brisbane.
- Awarded 61 NAIDOC Week community grants totalling \$45,950 to support local initiatives
- Released in July 2019 the *Queensland Multicultural Action Plan 2019–20 to 2021–22*, the second action plan prepared under the *Queensland Multicultural Recognition Act 2016*.
- The *First Progress Report on the Queensland Multicultural Policy* was tabled in Parliament in August 2019, fulfilling the requirement in Section 20 of the *Multicultural Recognition Act 2016*.
- Delivered Multicultural Queensland Month with more than 100 events across Queensland, culminating in the presentation of the Multicultural Queensland Awards.
- Developed an interactive online education and engagement tool Search Diversity Queensland, with Geografia, to help promote Queensland's diversity, and provide everyone the opportunity to explore and appreciate the rich diversity of their community.
- Promoted intercultural connections and inclusion through the \$2 million Celebrating Multicultural Queensland program.
- Funded 19 community-based organisations to support greater intercultural connectedness under the Community Action for a Multicultural Society program.
- Facilitated educational activities that enhance community resilience and effective communication among diverse African groups through funding of \$10,000 to the Queensland African Communities Council.
- Developed and delivered the 2020 Law Week campaign.
- Supported 35 events through the Screen Culture funding program worth \$886,450, with an estimated 60,378 Queenslanders attending.

Families and children

- Delivered the '*Aware. Protective. Safe. Strategy*' to strengthen child protection responses and support the rights of children and young people in schools.
- Continued to support the Pyjama Foundation regarding its Love of Learning program to help children in foster care with reading, literacy and other skill building via dedicated, volunteer pyjama angels.
- Responded to 625 requests for historical records relating to Aboriginal and Torres Strait Islander Queenslanders to assist with tracing their family and community histories.

- Developed the *Child Death Review Legislation Amendment Act 2020* to deliver on the government's commitment to develop a new, independent model for reviewing the deaths of children known to the child protection system, including establishing the Child Death Review Board located within the Queensland Family and Child Commission.
- Implemented recommendations made by the Queensland Family and Child Commission through amendments to the *Working with Children (Risk Management and Screening) Act 2000*, including adding additional offences to the list of offences that disqualify a person from applying for a blue card; establishing a new framework for dealing with charges and convictions for serious offences; and establishing a register of home-based care services.
- Continued to implement the Buy Smart program, providing school aged children with foundational knowledge about their consumer rights and helping to develop their financial literacy.
- Developed a three-year cross-agency Strategy and Action Plan in response to the Queensland Ombudsman's recommendations to increase Aboriginal and Torres Strait Islander birth registrations in Queensland entitled the '*Closing the Registration Gap*' project.

Disaster recovery and preparedness

- Distributed \$8.2 million in Flexible Funding Grants and provided additional funding of \$2.8 million for 12 Community Development Officers in communities significantly impacted by the monsoon floods and central Queensland bushfires under the federal-state Disaster Recovery Funding Arrangements.
- Provided over \$2.5 million under the federal-state Disaster Recovery Funding Arrangements to Queenslanders affected by the 2019 Queensland Bushfires, benefiting more than 12,200 people.
- Provided over \$33.9 million under the federal-state Disaster Recovery Funding Arrangements to Queenslanders affected by the Far North Queensland and North Queensland Monsoon.
- Commenced a \$21.25 million extension to the Household Resilience Program (funded by \$10 million from the federal government and \$11.25 million from the Queensland Government's response to COVID-19) to support people in cyclone affected areas improve the resilience of their homes, while also stimulating local jobs in the community.
- Delivered responses to Notices received by the Royal Commission into National Natural Disaster Arrangements.
- Delivered the *Paradise Dam Preparedness Review Report 2019–20*, a review of preparedness for a future significant flood event affecting the Paradise Dam in the Burnett river system near Bundaberg.
- Delivered the *Queensland Bushfires Review Report 2019–20*, a review providing observations and insights about the September 2019 bushfires around Sarabah, Stanthorpe and Peregian Springs.
- Delivered a refreshed Emergency Management Assurance Framework and Standard for Disaster Management in Queensland.
- Finalised the Queensland Disaster Management Lessons Management Framework.
- Applied the Queensland Disaster Management Research Framework.
- Partnered with the federal government through the Disaster Recovery Funding Arrangements, Category C program, continued to deliver two \$5 million Tourism Recovery Packages—one for North and North West Queensland communities impacted by the monsoon trough event in early 2019, and the second for regions impacted by bushfires in late 2019. Initiatives delivered included a crisis communication toolkit, DestinationQ event support, volunteer's education training program and a tourism recovery package with a diverse range of actions to support bushfire-impacted areas in collaboration with local government, industry and TAFE Queensland.
- Responded to and supported communities before, during and after the extreme 2019–20 bushfire season and the severe weather events in February and March 2020.
- Conducted Operation Cool Burn 2019, a period of heightened bushfire mitigation activity with activities focused on high-risk areas coordinated across the state including hazard reduction burns, upgrades to firelines and targeted community education activities. During

Operation Cool Burn 2019, 240 bushfire mitigation activities were completed out of 329 that had been planned (73 per cent).

- Continued to support the implementation of the Queensland Emergency Risk Management Framework across 14 Local Disaster Management Groups to support risk-based planning within Queensland's disaster management arrangements.
- Delivered a response, following significant consultation, to the *Review into Volunteer Marine Rescue Organisations in Queensland (January 2019)*. The Blue Water Review Team undertook significant stakeholder engagement, visiting volunteers at squadrons and flotillas across Queensland. The Blue Water Review Team continues to focus on engaging with and providing support to the sector.
- Secured a Large Air Tanker for the 2019–20 bushfire season via a contract arranged through the National Aerial Firefighting Centre.
- Continued to enhance the capability of disaster management stakeholders through the ongoing delivery of training in accordance with the Queensland Disaster Management Training Framework to support the effective performance of their disaster management roles.
- Collaborated with the Queensland Farmers' Federation and its members, Growcom and Queensland Dairyfarmers' Organisation, to implement a Natural Disaster Resilience Program funded project, to assist producers in understanding and mitigating the potential impacts of flooding on their properties.
- Continued to build strong partnerships to grow the effectiveness of the Drought and Climate Adaptation Program, collaborating with partners, industry and businesses to take the sector into the future.
- Progressed the Intergovernmental Agreement on National Drought Program Reform, ongoing commitment to maintaining the Queensland Drought Assistance Package while the drought continues while reforming Drought Policy for future droughts. Due to COVID-19, implementation of the recommendations of the Drought Policy review have been postponed to July 2021.
- Participated in various Community Bushfire Groups in Central and Northern Queensland.
- Released the Queensland State Earthquake Risk Assessment 2019 and Tsunami Guide for Queensland.
- Initiated emergency response initiatives for Queenslanders needing specific building advice following the 2019–20 Black Summer bushfires. The Find a Local Contractor search engine assisted people to locate and employ local, qualified and licensed contractors.
- Provided support to homeowners in the Townsville region to rebuild following floods.
- Delivered the 'Binna Burra Taskforce and Action Plan' to coordinate government support for recovery following the devastating bushfire in September 2019 and continued strategic engagement with Binna Burra Lodge to guide re-opening activities and access to state government funding.

Domestic and family violence and community safety

- Continued implementation of recommendations from the Royal Commission into Institutional Responses to Child Sexual Abuse and Queensland's Sexual Violence Prevention Framework including legislative amendments, launching an on-line sexual assault reporting form and establishing a Sexual Violence Prevention Working Group.
- Delivered the elder abuse prevention and awareness campaign to build understanding of the signs of elder abuse and how to seek help, advice and support.
- Strengthened responses to sexual violence through enhancing existing services and allocating continued funding to the North Queensland Combined Women's Service for the Sexual Assault Response Team (SART) model in Townsville. SART is a multi-agency approach involving police, health, forensic services and sexual assault counsellors connecting victims with the services they need from the moment they report an offence through to their court hearing.
- Committed \$1.8 million over five years for the North Queensland Combined Women's Services to continue the Townsville SART.

- Delivered all 140 recommendations made in the Special Taskforce on Domestic and Family Violence report, *'Not Now, Not Ever: Putting an End to Domestic and Family Violence in Queensland'*.
- Released the *'Third Action Plan 2019–20 to 2021–22 of the Domestic and Family Violence Prevention Strategy 2016–2026'*.
- Released *'Prevent. Support. Believe. Queensland's Framework to address Sexual Violence'*, which sets out a whole-of-government vision and objectives to address all forms of sexual violence, brings together existing efforts, and sets priorities for action.
- Worked in collaboration with High Risk Teams to provide cultural advice for Aboriginal and Torres Strait Islander Domestic and Family Violence survivors, to ensure culturally appropriate support is made available. This included the development and delivery of locally targeted cultural awareness training for direct and ancillary Domestic and Family Violence support services, to increase awareness among front-line workers so that survivors are appropriately supported.
- Implemented a renewed approach to alcohol management in Queensland's remote and discrete Aboriginal and Torres Strait Islander communities with Alcohol Management Plans. The renewed approach retains alcohol carriage limits, takes a partnership approach and prioritises community safety, particularly for women, children and the elderly.
- Delivered \$600,000 across 12 remote and discrete Aboriginal and Torres Strait Islander communities to support them to develop community safety plans that are driven, developed and implemented in partnership with communities, to improve safety and wellbeing, reduce alcohol demand, address sly grog and homebrew and promote a positive alcohol culture.
- Continued the successful Restorative Justice Conferencing program that allows young people to take responsibility and ownership for their actions and work with victims to identify how young people can make amends for their behaviour; 77 per cent of young people who completed a Restorative Justice Conference either did not reoffend or showed a decrease in the magnitude of their re-offending within six months.
- Commenced a new co-responder model in five locations – Cairns, Townsville, Rockhampton, Brisbane North, Logan/Gold Coast. Co-responders patrol hotspots and work with young people who are at risk of entering or becoming further entrenched in the youth justice system. Between 18 May and 30 June 2020, the new service engaged 233 young people.
- Delivered the Conditional Bail Program to assist 236 at risk young people to increase their ability to remain safe in the community while before the courts. The program addresses young people's educational and vocational needs, mental health issues, family intervention and accommodation and provides individualised and intensive supervision while they are on bail.
- Funded community organisations to deliver Bail Support Services in nine locations to support young people meeting their bail conditions and stop reoffending. Organisations provide basic needs and connect young people to housing, education, health and family support, to stop offending and assisted 523 young people and their families in 2019–20.
- Funded the Mount Isa Youth Transitional Hub which provides a safe environment to refer young people. The hub delivers support services based on culturally appropriate assessments of risk and need and engages other local service providers to deliver intensive and specialised support to young people and their families. From 17 June 2019 to 30 June 2020, 350 young people received support. The number of offences committed by young people in Mount Isa in the 12 months to 30 June 2020 decreased by 33 per cent.
- Introduced the place-based Community Youth Response and Diversion program in Gold Coast, Ipswich, Cairns, Brisbane, Logan and Moreton which aims to stop young people offending, keep them out of court and custody and help overcome barriers in accessing support to prevent re-offending. Place-based services include diversion services (after hours support and pro-social activities), Integrated Case Management, bridging to flexi-school or other education support, as well as Aboriginal and Torres Strait Islander cultural mentoring and brokerage. By 30 June 2020, there had been close to 1400 engagements with these services.
- Integrated Case Management for young people was also continued in Rockhampton and Gold Coast engaging young people most likely to offend, and their families.

- Deployed the Risk and Dynamic Assessment Register (RADAR) trial in three locations – Brisbane, Southport and Townsville. RADAR is a structured decision-making tool that helps inform the best way to respond to the needs of young people appearing before a Children’s Court. RADAR identifies the most at-risk aspects of a young person’s life to provide advice to courts and link young people with appropriate support.
- Launched a trial of specialist multi-agency response teams (SMART) in Brisbane, Townsville, Mount Isa, Cairns, Ipswich, Logan, Moreton Bay and the Gold Coast. SMART teams work with local Children’s Courts to identify and support young people with complex needs. SMART brings together specialists from partner agencies, including health, education and child safety, and cultural representatives. These multi-agency specialists assess and respond to young people’s needs and factors that may contribute to their offending.
- Completed construction of the Pormpuraaw women’s shelter, a centre for supporting Aboriginal and Torres Strait Islander women escaping domestic and family violence and commenced development of a similar women’s shelter in Woorabinda.
- Completed extensions to the purpose-built crisis accommodation facility in Redland City and a further two facilities in the Moreton Bay and Gold Coast regions, providing additional beds and new facilities for women and children escaping family violence.
- Committed to implementation of the strategies outlined in the *‘Working Together Changing the Story – Youth Justice Strategy Action Plan 2019–2021’* and supported and delivered activities relating to the government’s five-point action plan which aims to ensure that youth offenders are both held liable for their actions but also can be appropriately diverted to support services to curb future recidivist behaviour.
- Initiated a Community Based Crime Action Committee and implemented a Cross Agency Senior Leadership Group lead by Ipswich District Policy to support delivery of action five of the government’s five-point action plan on youth crime.
- Implemented statewide training for officers to improve frontline police capability to utilise diversionary options for child offenders, including warnings, cautions and referrals for restorative justice conferences and launched the Protected Admissions Scheme which allows police (through a legal representative, parent or support person) and a child to come to an agreement about the young person’s eligibility for a court alternative such as a caution or restorative justice conference and the use of any admission.
- Continued the delivery of the Framing the Future mentoring program and implemented the Intensive Community Supervision program for young people on bail.
- Developed the Sunshine Coast Vulnerable Persons Unit (VPU), established with an overarching aim to develop, implement and coordinate a cohesive, informed and quality police response to vulnerable persons to prevent community and domestic violence.
- Delivered Road Safety Week programs and activities in partnership with community organisations and emergency services to raise awareness of key road safety messages including speeding, seatbelts and restraints, drink and drug driving and driver distractions.
- Delivered Rise Up, Be Yourself for women who have been affected by domestic and family violence to build physical strength and confidence. All programs have an attending female officer who offers advice on the court processes and assistance in linking them to other support agencies.
- Continued to implement Tackling Alcohol-Fuelled Violence Policy initiatives to reduce alcohol related harm in and around licensed venues and Queensland’s key entertainment precincts.
- Continued ongoing development work to modernise the blue card application process, including the development of a stronger online identity check.
- Implemented the first stage of an online portal that allows organisations to manage their blue card system obligations more effectively with organisations using the portal being able to access functionality, including access to a register of their linked applicants and cardholders, realtime checks of linked employees’ blue card status and the ability to notify Blue Card Services electronically when a person leaves their organisation.
- Continued to implement the Do Not Knock informed initiative in partnership with Aboriginal and Torres Strait Islander Councils to protect consumers from unethical conduct by door to door traders.

Service delivery and engagement

- Signed the Bilateral Agreement between the Commonwealth of Australia and the State of Queensland on the National Disability Insurance Scheme (NDIS) on 9 July 2019, to commence in 2020–21, including an enduring financial commitment from Queensland of over \$2 billion per annum for the NDIS participant supports. By 30 June 2020, there were over 80,000 Queenslanders in, or actively seeking access to enter, the NDIS. This is an increase of almost 25,000 participants with an NDIS plan against the previous year.
- Delivered the '*Thriving Cohesive Communities: Action Plan for Queensland 2019–21*' (Stage 2) in collaboration with the Queensland Social Cohesion Implementation Committee, to strengthen Queensland's social cohesion, reduce social marginalisation and economic exclusion and address the factors that contribute to anti-social behaviour and behaviours that may lead to violence or physical harm to others.
- Provided Disability Community Events Grants totalling over \$150,000 to support 49 community and not-for-profit groups to host events across Queensland during the 2019 Disability Action Week and International Day of People with Disability.
- Supported residential care service providers to ensure residential support workers have completed the Hope and Healing Foundational training e-modules, developed by PeakCare (Queensland's peak body for child protection).
- Delivered and improved the Carer Connect app which provides increased information sharing with foster and kinship carers of children or young persons in care.
- Extended the Fortnightly Caring Allowance to provide ongoing support to carers who have a young person in their care who becomes an adult until they turn 19 years.
- Conducted community consultations across Queensland in Cairns, Ipswich, Mount Isa, Rockhampton, Thursday Island and Townsville to inform the development of the New National Agreement on Closing the Gap with the Coalition of Peaks.
- Appointed an Eminent Panel of high-profile Aboriginal, Torres Strait Islander and non-Indigenous Queenslanders, supported by a Treaty Working Group, to provide advice and recommendations to the Queensland Government on the next steps towards a Path to Treaty informed by statewide consultations between September and December 2019.
- Consulted with 19 Aboriginal and Torres Strait Islander remote and discrete communities, local, state and federal government representatives and other key stakeholders to inform progress of the Local Thriving Communities reform to increase decision-making authority in service delivery and economic development. This has included co-designing the 'Pathway to Local Decision Making' as a key tool to support communities to progress towards local decision making.
- Allocated more than \$240,000 under the Queensland Veterans Memorial Grants Program for the creation, restoration, and conservation of monuments, memorials and public memorial sites that acknowledge the contribution of Queensland veterans.
- Conducted regional engagement about licensing requirements and assistance available to Indigenous construction businesses.
- Hosted the INAS Global Games – the world's largest event for elite athletes with an intellectual impairment – at the Queensland Sport and Athletics Centre, Sleeman Sports Complex, Queensland Tennis Centre, Nissan Arena and other venues in Brisbane.
- Partnered with Social Traders, a not-for-profit organisation, to help increase spend with genuine, quality social enterprises and create jobs for vulnerable Queenslanders, through measures including an online portal of certified social enterprises, and by undertaking a pilot project with the participation of several Queensland Government departments.
- Provided funding of \$3.1 million to 42 organisations across Queensland under round four of the Dignity First Fund (DFF) to deliver 43 projects that help Queenslanders experiencing homelessness to live with dignity and prevent or reduce homelessness.
- Partnered with a range of government departments and not-for-profit organisations to enhance housing outcomes for prisoners including the Next Step Home – Women on Parole pilot and the Post-Release Supported Accommodation service.
- Operated the Opioid Substitution Treatment program in all women's correctional centres in Queensland and at the Townsville and Lotus Glen men's correctional centres.
- Partnered with not-for-profit organisations and local governments to supervise offenders performing unpaid community work as part of a court order or part of an unpaid debt

registered with the State Penalties Enforcement Registry. In 2019–20, offenders in the community completed more than 244,965 hours of reparation work equating to \$6.9 million worth of labour.

- Provided additional community service work to regional communities through the low security prisoner work program. In 2019–20, prisoners on the work program completed more than 117,750 hours of community service equating to \$3.1 million worth of labour.
- Worked in partnership with Braille House, to create a state-of-the-art 3D tactile model of the new design for Fairfield train station. This model is to be used as an inclusive consultation tool for blind and low vision community members. The model displays key information about the new station design using braille labelling and enlarging some features to assist its tactility to enable blind and low vision users to feel their way around the model.
- Launched the \$21 million Wheelchair Accessible Taxi Grant Program, a four-year grant scheme to assist the taxi industry to replace aging wheelchair accessible taxis.
- Delivered the Bus Driver Safety Scheme, which provided grants to eligible bus operators to install bus driver safety barriers and anti-shatter window film in their bus fleet; over half of Queensland's contracted urban bus fleet now has driver barriers to support the safety of our bus drivers.
- Leveraged licencing investment and statewide customer services network to assist in strengthening identity validation, and streamlining the application process and card production, for applicants applying for a Queensland Working with Children clearance.
- Enabled learner drivers to renew their learner licence online and waived fees to reduce requirements to attend Customer Service Centres in-person and avoid unnecessary social interaction during COVID-19.
- Provided medical certificate extensions to drivers over the age of 75, making it easier and safer for vulnerable customers to continue to operate their vehicles during COVID-19.
- Delivered a successful pilot of the Queensland Digital Licence App to over 956 customers, including 780 Fraser Coast residents and more than 120 businesses in the region.
- Introduced one-month vehicle registration renewal terms to complement the existing three, six and 12-month terms. This aims to reduce the cost of living pressures on Queenslanders by providing an additional renewal option that allows for smaller, more manageable, payments.
- Completed a pilot 'Social Infrastructure Investment Strategy' for the Yarrabilba Priority Development Area capturing cross-sector collaborative actions to deliver responsive, coordinated and aligned social services and infrastructure across the life of the Yarrabilba development to 2046.
- Provided five-year funding through the Motor Accident Insurance Commission to the Police-Citizens Youth Clubs 'Braking the Cycle' program to assist disadvantaged people attain their drivers licence.
- Delivered \$2.133 million Show Societies Grants program which provides financial support to 130 Show Societies across Queensland to conduct their annual agricultural shows and maintain showground facilities.
- Delivered \$40.375 million in funding to support Aboriginal and Torres Strait Islander local governments deliver essential local government services to their communities.
- Appointed 92 additional firefighters providing increased capability in several regions and ensuring communities continue to receive quality services.
- Provided building fire safety and fire engineering advice to ensure all buildings are constructed and maintained to required codes and standards, with fire safety installations fit for operational use.
- Conducted joint inspections with local governments to identify buildings operating illegally as Budget Accommodation Buildings, such as boarding houses, backpacker or other hostels, guesthouses and share-houses without adequate fire safety mechanisms such as fire safety management plans, emergency lighting and early warning systems.
- Continued to promote community safety education campaigns including the Bushfire Safety campaign, the 'If it's flooded, forget it' campaign as well as an Open Day 'Stronger Together' .
- Developed a strong collaborative approach to student support with Guide Dogs Queensland and Vision Australia through the statewide Vision Impairment Service team. This

collaboration has culminated in the development of a combined services model of support, ensuring consistent service delivery to students with a reduction in overlap of service provision.

- Allocated \$44.165 million in grants to 2021 to not-for-profit community groups through the Gambling Community Benefit Fund, Queensland's largest one-off community grants program.
- Awarded 21 Engaging Science grants to increase the reach of science in Queensland as part of the 'Engaging Queenslanders in Science Strategy'.
- Developed and launched the 'Gurra Framework 2020–2026' to reframe relationships with First Nations peoples by holding Country and people at the centre of policies, programs and service delivery.
- Supported 289 vulnerable Queenslanders (as at 30 June 2020) to gain access to the NDIS through the provision of intensive case management and clinical assessments through the Disability Connect and Outreach Program's Assessment and Referral Team. Seventy-one per cent of the successful participants had previously attempted unsuccessfully to access the NDIS.

Regions

Our regional centres are the strongest in the nation and critical hubs for our growing industries. Queenslanders' vision for our regions is that they will have strong and diverse economies with sustainable economic growth and reliable, accessible infrastructure. Our regions each have their own distinctive character, culture and heritage which are leveraged to develop strategic and competitive advantage.

The Queensland Government is committed to building strong, diverse regional economies and delivering projects that will be catalysts for growth and jobs across the state.

In 2019–20, the Queensland Government:

Businesses and industries

- Oversaw the implementation and delivery of the Strategic Blueprint for the North West Minerals Province.
- Released the '*North West Queensland Economic Diversification Strategy Implementation Plan 2019–2021*' which supported a \$33.3 million investment to enhance the investment environment, strengthen supply chains and build sustainable communities.
- Continued delivery of the Jobs and Regional Growth Fund which provided \$25.966 million toward projects that will deliver 1375 jobs and leverage over \$552 million in capital investment over the life of these projects.
- Delivered the Outback Tourism Infrastructure Fund with the development of new infrastructure and experiences to enhance and fill geographical gaps between outback locations.
- Continued delivery of the Attracting Aviation Investment Fund to attract additional aviation services and increased capacity to Queensland from key and emerging international and domestic markets.
- Provided tailored facilitation services to 21 projects at various stages of development and with potential capital expenditure of \$2.11 billion and 3,142 construction and 1,986 operational jobs.
- Engaged 1499 manufacturing hub stakeholders since 2019, launched the \$13.5 million Manufacturing Hubs Grants Program and established four new hubs in Cairns, Townsville, Rockhampton and Gladstone with an investment of \$30 million to help to strengthen and grow manufacturing through collaborative initiatives.
- Provided grants under the Rural Economic Development Grants Scheme, with Round 2 supporting new jobs by business enterprises from a wide range of industries related to primary production.
- Delivered benefits to Queensland farmers and the broader economy including launch of a new, disease-resistant, higher-yield variety of mung bean (Opal-AU), deploying 904 fish-attracting structures to improve regional opportunities for freshwater sport fishing, delivered pre-breeding outcomes for sorghum including licensing sorghum elite lines and delivered a minor use chemical (Thiram) permit for research to assist the ginger industry.
- Assisted development of the aquaculture industry by supporting the Ornatas Pty Ltd tropical rock lobster facility at Toomoola Beach in North Queensland which allows for production of these lobsters outside the wild for the first time.
- Supported the proposed Scenic Rim Agriculture Industrial Precinct development, by providing advice through the Coordinator General's coordinated project process. This project has the potential to provide approximately 1600 full time equivalent jobs once completed.
- Deployed 25 surface Fish Aggregation Devices (FADs) in South East Queensland to enhance fishing opportunities, while reducing fishing effect on overfished species such as snapper and pearl perch. These FADs are also used by the charter fishing industry, which was heavily impacted by COVID–19 travel restrictions.
- Invested seed funding and in-kind support to assist in the development of the Bundaberg ag-tech precinct, the Darling Downs Smart farm and the *AgForce Blueprint for the Queensland Sheep Industry*.

- Provided the Community Service Obligation payment to Ergon Energy to ensure regional Queensland electricity customers pay no more for electricity than similar customers in South East Queensland.
- Progressed new shareholder mandates for Stanwell and CS Energy to outline shareholder expectations regarding the strategic direction of the businesses, including the approach to investment in renewable energy.
- Established the Energy Skills Advisory Committee, and undertook extensive research and stakeholder engagement with industry, academia, worker representatives, and communities at the forefront of developments in Queensland's energy generation sector.
- Delivered a package of payroll tax measures to drive employment in Queensland businesses, particularly small, medium and growing businesses in regional Queensland.
- Supported country racing through the Country Racing Package, including improvements to commercial outcomes and long-term sustainability for clubs through the supporting the conversion of some race meetings such as at Birdsville, to TAB meetings.
- Delivered elements of the 'Far North Queensland (FNQ) Screen Production Strategic Plan' and launched a partnership with Screenworks to help deliver elements of the Plan.
- Supported two emerging FNQ screen practitioners to participate in the FNQ Screen Industry Bootcamp, two regional writers to take part in a genre writers' room through the CROAK development lab and regional creatives to take part in Screenworks workshops including 'How to Run an Online Writers Room'.
- Delivered a new creative co-working space within the *sqhub concept: the Creative Hub* at Bond University.
- Initiated the Virtual Community Hub in response to COVID-19 limitations around travel, attracting positive uptake in regional and remote areas.

Community and social wellbeing

- Developed and delivered programs during the 2020 Year of Indigenous Tourism, including the \$7 million Growing Indigenous Tourism in Queensland Grant Fund, 'Our Country Indigenous Tourism Development Service' and the Indigenous Innovation and Entrepreneurs Program, with TAFE Queensland.
- Continued to deliver the \$24.75 million Minjerribah Futures investment to support the transition of Minjerribah (North Stradbroke Island) from past reliance on sand mining to a new future as a leading cultural and ecotourism destination.
- Continued assistance for the Remote Area Boards (RABs) which aim to support economic development projects across remote Queensland, completed projects have strengthened economic outcomes for Queensland's regions and enhance resilience to sustain and recover from future natural disasters.
- Established the Office for Rural and Regional Queensland headquartered in Rockhampton.
- Allocated more than \$2.2 million in funding under the Year of the Outback Tourism Events Program. Of the 56 funded events, 21 were delivered in the 2019–20 financial year, generating 53 jobs and 650 volunteer positions.
- Initiated consultation with the Aboriginal and Torres Strait Islander community in St George to co-design solutions to prevent self-harm and suicide.
- Provided \$40,000 to Cherbourg R U Ok? Project, developed to support Cherbourg Suicide Prevention Action network and community wellbeing.
- Supported community safety through the provision of \$21,286 to train 15 Cherbourg Youth Employment Program candidates in a Certificate III Security Operations as a contribution to the Cherbourg Safer Communities Project.
- Deepened Fisheries Queensland's working partnerships with traditional owner groups and land and sea rangers through cultural liaison officer roles in the Queensland Boating and Fisheries Patrol.
- Contributed to local partnerships to stop crime and assist young people including Community Connect in Mount Isa; Cross-agency senior leadership group in South Brisbane and Logan; Cairns Safer Streets; Townsville Stronger Communities Action Group; More for Mackay; Project Street CRED on the Gold Coast; and Youth Connect on the Sunshine Coast.

- Continued support for the Townsville Community Youth Response, including: after hours diversion responses for Townsville and the Upper Ross; a new community-based Board; alternative education delivered by a flexible learning centre; cultural mentoring through the Townsville Aboriginal and Islander Health Service; a specialist High Risk Youth Court; and Integrated Case Management for young people who often have high and complex needs, and their families.
- Established placed-based response teams and provided funding to support care coordination in nine priority locations under the Coordinated Housing and Homelessness Response – Integrating Services Initiative.
- Approved all 17 proposals under the \$40 million Interim Remote Housing Program, a new approach benefiting each Aboriginal and Torres Strait Islander community by enabling their local government to be the decision-makers around what is built, how it is built, and how it is managed.
- Opened the Toad v Beetle: Clash in the Cane 1935 exhibition at Cairns Museum, featuring augmented reality to deliver narrative experiences for visitors via their smartphones.
- Supported regional face-to-face service delivery counters, including the Queensland Government Agent Program offices and Queensland Government Service Centres, through Smart Service Queensland, maintaining services where practical and safe.
- Established the Office of Rural and Remote Health to give a stronger voice and more visibility to the issues facing rural and remote staff so they can better help their patients.
- Continued the Capricornia Correctional Centre expansion, which will see the recruitment of over 200 additional staff to operate the expanded centre, many of whom will come from the Rockhampton community.
- Commenced the design of the \$654 million Southern Queensland Correctional Precinct Stage 2, planned for completion in 2023, expected to support over 400 jobs and up to 900 jobs during peak periods of construction.
- Completed an annual assessment of the effectiveness of local and district disaster management plans against the Standard for Disaster Management in Queensland.
- Supported Balonne, Bulloo and Paroo Shire local governments to deliver Regional Partnerships Projects, implementing welcome and inclusion strategies which could lead to the attraction and retention of new arrivals; each local government was provided \$100,000 per year for three years under the Celebrating Multicultural Queensland program.
- Funded Welcoming Cities, in partnership with the Monash Inclusion and Migration Centre, to develop the Planning for Welcoming and Inclusive Communities: Guidelines for Regional Growth, assisting local governments to assess their readiness for new arrivals.
- Delivered an ongoing multi-agency coordination group for planning and responding to the annual Schoolies event in the Whitsunday local government area in partnership with Red Frogs and local businesses.
- Supported community groups across the state during COVID-19 lockdown by delivering food and essentials to isolated persons and conducted welfare checks to ascertain their mental and physical health.
- Implemented proactive strategies in targeting/arresting Queensland offenders seeking to access, download and use child exploitation material, contributing to community safety.
- Continued to progress implementation of the Queensland Strategy for Disaster Resilience under which resilience action plans will be developed for each local government area; a successful pilot has been completed in the Central West (Longreach disaster district) and Fitzroy River and Mary River catchments.
- Worked with Traditional Owner Councils and groups regarding fire management in Far North Queensland including the integration of the Stream of the Desert group into land management practices supported by Tablelands Regional Council.
- Continued to support the specialist Domestic and Family Violence (DFV) Courts in Southport, Beenleigh, Townsville, Mount Isa and Palm Island, including the completion of facility upgrades to support the function of these specialist courts.
- Supported the operation of High-Risk Teams in eight locations as part of the integrated service response to DFV.
- Continued to support the operation of Murri Courts in 15 locations throughout Queensland and the operation of the Queensland Drug and Alcohol Court in Brisbane.

- Launched Court Link, a bail-based, assessment, referral and support program, at four new locations including Mount Isa, Maroochydore, Redcliffe and Caboolture.
- Continued to provide funding for problem gambling counselling and support services (Gambling Help) in 12 regions across the state.
- Provided Community Justice Groups with additional funding to enable continued delivery of culturally appropriate services focused on supporting Aboriginal and Torres Strait Islander people in the justice system.
- Continued to support the Aurukun Community Indigenous Corporation to deliver Thaa' Pant Services, a place-based, culturally inclusive mediation and peacekeeping service that builds community capacity to resolve disputes peacefully.
- Continued to deliver funding to support co-designed, local responses to DFV in discrete Aboriginal and Torres Strait Islander communities.
- Developed four regional International Education and Training (IET) strategies, in Cairns, Townsville, Toowoomba and the Sunshine Coast to drive the IET sector based on regional strengths and advantages.
- Hosted over 100 stakeholders in Cairns, Townsville, Mackay, Rockhampton, Sunshine Coast and Toowoomba for a showcase of the international education and training sector, the Study Queensland Talent Program and other opportunities for business engagement.
- Hosted stakeholders across five regions, delivering the guide to strategic ecotourism product development in the regions.
- Organised the Taste of Queensland inbound mission in October 2019 with 34 individual buyers from eight countries. The buyers met with more than 47 Queensland exporters. The mission resulted in over \$5 million in export sales with another 19 potential deals still under discussion.
- Provided assistance to regional communities through the low security prisoner work program, which includes assisting communities devastated by floods, storms or other natural disasters.
- Continued to support on-the-ground arts services in regional communities as part of the \$6.5 million Regional Arts Services Network, including supporting initiatives that promote growth and development of First Nations arts and regional arts and contribute to the wellbeing of Queenslanders and their communities.
- Continued investment in the Regional Arts Development Fund, a partnership with local governments to support vibrant and diverse arts and cultural experiences across the state.
- Invested in the Indigenous Regional Arts Development Fund, a partnership with 15 Aboriginal and Torres Strait Islander local governments, enabling Elders, leaders and peers to pass on cultural knowledge and practice.
- Engaged with community museums and organisations 5141 times through the Regional Museum Development Officers program; contributing to preservation and interpretation of collections and stories and social wellbeing in regional and remote Queensland.

Infrastructure and the environment

- Approved 48 projects for funding under Round 5 of the Building our Regions program that will create economic development opportunities and jobs in communities across 39 local governments.
- Progressed planning and design work for the \$25 million Great Keppel Island Rejuvenation Pilot which will deliver priority tourism infrastructure enhancements to attract new tourism investment.
- Delivered more reliable, competitively priced internet for regional Queenslanders through QCN Fibre.
- Awarded over \$3.3 million to Aboriginal and Torres Strait Islander businesses for contracts awarded through Indigenous Economic Opportunity Plans for government funded infrastructure projects.
- Delivered employment outcomes for 347 Aboriginal and Torres Strait Islander peoples on Queensland Government Building and Construction Training Policy eligible projects constructed in the remote and discrete communities.

- Provided support through the multi-agency Drought Assistance Package and implementation of the Queensland drought reforms in support of the National Drought Agreement, as well as the Queensland Drought and Climate Adaptation Program.
- Provided support during drought including the Drought Relief Assistance Scheme (DRAS) which includes fodder and water freight subsidies and the Emergency Water Infrastructure Rebate with a total of \$32.2 million on DRAS in 2019–20, a record expenditure for this program. Also available are sustainability loans, financial counselling, drought rebates and fee relief.
- Secured strong opening events for the new Queensland Country Bank Stadium, including an Elton John concert and the first North Queensland Cowboys National Rugby League home game versus the Brisbane Broncos, supporting economic activity in North Queensland and the revitalisation of the Townsville Central Business District.
- Continued delivery of the Rookwood Weir project in Central Queensland which is anticipated to generate over 200 construction jobs and stimulate sustainable economic diversity in the Capricorn Coast region.
- Funded a project to reduce fine sediments from the Burdekin catchment, grazing lands and stream banks reaching the Great Barrier Reef.
- Collaborated with Seqwater to improve the efficiency of Clarendon and Kentville weirs in the Lockyer Valley.
- Delivered the \$3 million construction stage (\$3.5 million total project investment) of the safety upgrade of Glen Niven Dam, near Stanthorpe.
- Continued to work with the Townsville City Council to enhance water security, with the final allocation of \$55 million to be provided in 2019–20 as part of \$225 million over three years.
- Negotiated an interim grant agreement to provide \$6 million to the proponent of the Granite Belt Irrigation Project which has the potential to provide a positive economic benefit to the Granite Belt region through supply to irrigators engaged in the production of high value crops.
- Invested \$28.7 million in managing and mitigating hazards from abandoned mines in 2019–20, including total expenditure of \$8.3 million at the former Linc Energy site; remediation activities at the Collingwood Tin, Wolfram Camp, Baal Gammon and Rainbow Beach abandoned mine sites; and water management infrastructure at Mount Morgan.
- Awarded \$5.36 million in Collaborative Exploration Initiative grants to 36 industry explorers to help fast-track discovery of New Economy Minerals in North Queensland, Northwest Queensland, Central Queensland, Wide Bay Region and South West Queensland.
- Delivered 180 on-farm energy audits under the Energy Savers Plus Program Extension, identifying over 7300 MWh per year in energy saving opportunities valued at over \$3 million per year.
- Completed construction of the Cape York Region Package, a \$276 million program of infrastructure upgrades on Cape York Peninsula that provided local communities with unprecedented employment, training and economic opportunities.
- Delivered Traveltrain rail services to regional Queensland through the Rail Transport Service Contract with Queensland Rail.
- Delivered livestock rail services and subsidised the provision of freight to regional Queensland communities through the Livestock Transport Services Contract and the Regional Freight Transport Services Contract.
- Released a suite of eight Regional Transport Plans across Queensland. These strategic plans define transport planning priorities and actions for improving the transport system over a 15-year horizon and play an essential role in informing future transport system investment and prioritisation.
- Supported regional communities with funding for country racing clubs to deliver infrastructure repairs, maintenance and asset replenishment (\$2.6 million) as well as prize money and operational costs (\$15 million) under the Country Racing Program.
- Continued to provide support to the 16 Aboriginal and Torres Strait Islander local governments in Queensland through the Indigenous Councils Critical Infrastructure Program by allocating \$120 million to support critical water, wastewater and solid waste infrastructure projects.

- Finalised the Lake Eyre Basin Catchment Stories which communicates the natural cycles of our landscape.
- Expanded dust monitoring in Central Queensland coal mining communities.
- Progressed Queensland Ecotourism Trails projects at Cooloola Great Walk (Great Sandy National Park), Whitsunday Island (Whitsunday Islands National Park) and the Wangetti Trail between Palm Cove and Port Douglas (McAlister Range National Park and Mowbray National Park).
- Continued delivery of capital works and maintenance programs specifically designed to create jobs and stimulate local economies.
- Continued priority focus on construction and maintenance of firebreaks to mitigate wildfire threat to lives, property and the environment.
- Assisted regional families in hardship to manage their energy costs through improved energy literacy, taking simple energy efficiency actions and switching to monthly billing.

Economy

Queenslanders want a strong performing and diverse economy, high standards of living with a wide variety of employment opportunities. Our strong economy fuels growth across our regions and is responsive to global shifts and opportunities. Queensland's skilled workforce and reputation as a reliable and competitive supplier of resources demonstrates our state is a dynamic place to invest.

The Queensland Government is committed to supporting opportunities that build upon Queensland's strengths and uses innovation to diversify into emerging industries.

In 2019–20, the Queensland Government:

Business and industry

- Led the establishment of the Queensland Future Fund to offset the state's debts for rating agency purposes.
- Delivered lower electricity prices in Queensland
- Contributed \$15.6 million through the Advance Queensland Industry Attraction Fund toward projects that will deliver 1081 jobs and leverage over \$365 million in capital investment.
- Continued to progress the Advance Queensland program with \$621 million committed on top of \$820 million committed by external program partners which supports more than 23,500 jobs and backs close to 7000 recipients and innovation projects.
- Provided project facilitation services to 17 private sector projects which are providing approximately \$2.1 billion in capital investment and creating approximately 2800 construction jobs and 1800 operational jobs.
- Delivered the \$8 million 'Queensland Space Industry Strategy' which positions the state as an Australasian leader for space technologies and launches.
- Generated \$111 million in private sector investment through the sale of 18 industrial land lots across Queensland, supporting 259 jobs through new and expanding businesses.
- Delivered the Queensland Government Food and Beverage Supplier Directory to promote and support government procurement from Queensland food and beverage suppliers.
- Awarded \$7.28 million in Small Business Grants to Queensland small businesses supporting businesses to purchase specialised equipment or services, access new market opportunities and/or engage a consultant for up to three months to help develop their business.
- Implemented changes to the Queensland Government On-Time Payment Policy to ensure that small businesses that participated in government procurement were paid sooner.
- Implemented the small and medium enterprise (SME) procurement target, which requires all agencies subject to the Queensland Procurement Policy to collectively source at least 25 per cent of procurement by value from Queensland SMEs from 1 July 2020, increasing to 30 per cent by 30 June 2022.
- Awarded more than \$64 million through Adjudication Registry decisions which helps people working in the building and construction industry to get paid for the work they do.
- Contributed and presented to a delegation from the Cambodian Ministry of Land Management, Urban Planning and Construction as host.
- Delivered presentations for the Queensland University of Technology international program on Ensuring Safety in the Construction Sector and Built Environment.
- Continued to promote the Queensland Government's *Buy Queensland* approach with over 36,500 Queensland businesses supplying approximately \$9 billion in goods and services to government agencies.
- Worked with industry to develop a series of targeted releases of Unallocated Water Reserves and leasing of Strategic Infrastructure Reserves with the aim of creating economic development and employment outcomes in regional Queensland.
- Continued to support the establishment of CleanCo Queensland Limited, as the state's third publicly owned power generation company commencing operations in 2019–20; and collaborated with CleanCo on the development of a number of significant renewable energy projects in the state to support hundreds of jobs.

- Launched a \$13.8 million New Economy Minerals Initiative including copper and other metal and mineral elements that are critical inputs into a range of high-tech applications such as electric vehicles, renewable energy products, low-emission power sources, consumer devices and products for the medical, defence and scientific research sectors.
- Helped agricultural businesses understand their electricity use and transition to appropriate tariffs and realise energy savings through energy audits and transition to appropriate new tariffs.
- Declared Queensland a World Economic Forum Advanced Manufacturing Hub on 19 April 2020; this recognises the state's manufacturing ingenuity and the global potential of the \$20 billion sector.
- Administered and delivered other approved racing funding including \$26.37 million provided as prize money to support TAB thoroughbred racing and \$4 million provided for greyhound and harness racing prize money.
- Allocated \$1.3 million for the Growing Queensland's Food Exports program to help food companies build their business capability to take advantage of opportunities to grow exports.
- Supported two international investment briefings and 25 international delegations to promote agricultural trade and investment opportunities.
- Issued 9826 plant health certificates and undertook 3532 inspections to provide market access for Queensland commodities.
- Issued 466 live animal export certificates to facilitate international market access for Queensland animals.
- Renewed the commercial licence for the Rhinogard® vaccine against bovine herpesvirus 1 to control bovine respiratory disease complex in feedlot cattle with Zoetis (this disease costs the industry an estimated \$50 million each year).
- Completed the 2019–20 statewide Recreational Fishing survey and commenced an inaugural economic and social indicator survey for the 14 individual commercial fisheries and charter fishing industry.
- Maintained commonwealth government export approvals for 18 Queensland fisheries that have a total direct as well as flow on value to the Queensland economy of \$413 million
- Invested \$3.9 million in 27 domestic productions and games injecting over \$36 million directly into the Queensland economy and creating over 800 jobs.
- Invested \$307,500 in the continuity of two Queensland screen productions to ensure they were able to resume production following the COVID-19 lockdown period.
- Invested \$495,913 in the development of 43 screen projects through the Ideas program.
- Approved funding for eight screen projects (five broadcast series and three feature films) under 'Screen Queensland Production Attraction Strategy', estimated to deliver \$243 million in Queensland Production Expenditure (QPE) and create more than 1,800 jobs.
- Approved funding for three projects under Post, Digital, Visual Effects Incentives, estimated to deliver \$16.8 million in QPE.
- Supported the Australian Silver Industry Group (ASIG), Australia's first aged care and senior living consortium to expand its export footprint in China, resulting in \$7.3 million in exports.
- Delivered seven collaboration events as part of the Export Connections program which attracted 123 businesses; 98 per cent of the participants received referrals and 420 connections were facilitated.
- Continued to support growth of Queensland's \$5.8 billion International Education and Training (IET) sector under the 'IET Strategy to Advance Queensland 2016–2026'.
- Commenced working with the Business Renewables Centre to develop the uptake of corporate power purchase agreements.
- Provided \$500 million in electricity and water bill rebates for households and small businesses, including \$200 credit for all 2.1 million Queensland homes to offset the cost of water and electricity and \$100 million in electricity bill rebates for eligible small and medium-sized businesses.
- Published performance data on the management of respirable crystalline silica in Queensland mines and quarries.
- Produced new commercial fishing, charter fishing and aquaculture e-newsletters to provide more targeted information to key stakeholder groups on matters relevant to them and in line

with actions to improve engagement under the 'Queensland Sustainable Fisheries Strategy 2017–2027'.

- Completed the rollout of vessel tracking for the crab, net and line fisheries and continued the administration of vessel tracking across all fisheries.
- Completed the delivery of a proof-of-concept for more affordable, low powered electronic monitoring systems to support the establishment of e-monitoring of fisheries in Queensland.
- Developed mechanisms to cross check and analyse incoming catch data to assist with compliance and economic survey data.

Skills and training

- Facilitated 1033 job placements for Aboriginal and Torres Strait Islander people across Queensland, exceeding the target of 600 placements.
- Delivered 665 mentoring sessions to 633 Queensland businesses as part of the free Mentoring for Growth program.
- Implemented an Industry Engagement Framework resulting in the formation of an Industry Skills Advisor network; expansion of the Gateway to Industry Schools Program; establishment of Regional Jobs Committees; and formation of the Ministerial Skills Roundtable. These initiatives reflect the importance of industry in defining the needs and deliverables of the Queensland vocational education and training system.
- Delivered the Back to Work program in regional Queensland and in some parts of South East Queensland with over \$42.8 million in Back to Work support payments distributed to 2440 employers employing over 3100 jobseekers, including 1040 apprentices and trainees.
- Employed 71 trade staff and 20 apprentices in construction trades across Queensland; trade staff helped train apprentices providing a critical pathway to jobs for young Queenslanders.
- Worked to enhance the utilisation of skills and experiences of migrants and refugees in Queensland, improve social procurement opportunities and increase diversity on Queensland Government boards.
- Developed collaborative agreement with six universities, four First Nations Joint Management partner groups and a Cape York catchment group to undertake a cultural heritage research project, funded as a Linkage Project by the Australian Research Council and participant groups.
- Supported 69 screen practitioners to attend 19 local and international marketplaces including 12 games developers to attend Games Connect Asia Pacific 2019.
- Held Study Queensland Week in Japan connecting 10 Queensland delegates to more than 200 Japanese stakeholders, including education agents and government partners.
- Nurtured the Bowen Gumlu Agri Knowledge relationship, an innovative collaboration between the Bowen Gumlu Growers Association and the Japanese Agricultural Exchange Council to find workforce solutions for local Queensland growers through global International Education and Training (IET) partnerships.
- Funded the Indian Women Innovators Program through the IET Partnership Fund, which brought innovators from India to Queensland to discover the entrepreneurial spirit of the education and training sector from Brisbane to Cairns. Involving an Indigenous businesswomen exchange forum, the program increased global awareness of Queensland's unique business opportunities, forming global partnerships to support regional economic growth.
- Hosted three Regional Community of Practice forums which brought together 10 local study clusters and local governments from across Queensland to share best practice and collaborate on joint initiatives to support the growth of the IET sector in Queensland's regions.
- Commenced the Micro-credentialing Pilot Program, to explore a range of approaches to delivering priority technical, digital and soft skills, as well as testing the level of industry recognition required for a skill outcome to constitute a micro-credential.

Innovation and emerging industries

- Released the Queensland 'Social Enterprise Strategy', which provided funding of \$1 million in 2019–20 to support the growing social enterprise sector while creating more jobs for disadvantaged Queenslanders.

- Introduced the Liquor (Artisan Liquor) Amendment Bill 2020 which aimed to establish a new artisan liquor licence for independent craft brewers and artisan distillers to support jobs and industry growth, reduce regulatory burden, remove barriers to market access and assist with meeting the immediate and longer-term needs of these producers.
- Established the 50 per cent Queensland Renewable Energy Target by 2030, which added 213 megawatts of new generation capacity, attracted \$466 million in new investment into Queensland and supported 420 construction jobs in regional Queensland.
- Continued the Made in Queensland program which helps manufacturers adopt leading-edge and innovative techniques and practises and create new high-value jobs.
- Continued implementation of the Skills Implementation Plan for Advanced Manufacturing, working with the manufacturing industry, education and training sector and the community to build technology-rich, highly skilled careers needed for the industry to transition to Industry 4.0.
- Continued implementation of the Craft Brewing Strategy to support the independent craft brewing sector to develop its capability and capacity, access new markets and increase economic contribution.
- Invested \$1.1 million to establish a Brewlab facility in Coopers Plains to provide equipment for industry research and development and training. The Brewlab also supports students undertaking the Certificate III in Food Processing (Brewing).
- Invested \$7.71 million over four years to establish the Advanced Robotics for Manufacturing Hub and support the transition of Queensland manufacturers to advanced manufacturing by promoting technology diffusion, particularly in the area of robotics and automation.
- Investing \$450,000 as part of the Queensland Hackerspace Grant Program to assist in the expansion and establishment of hackerspaces throughout Queensland with 13 community led makerspaces awarded funding.
- Facilitated trials of Automated Vehicles to inform future policy and allow the community to engage with this technology; the Redlands Smart Mobility Trial (operated by the Redland City Council and the Royal Automobile Club of Queensland) saw the deployment of an EasyMile EZ10 shuttle on public roads on Karragarra Island in Moreton Bay.
- Invested \$5 million in 12 Land Restoration Fund pilot projects which are delivering proof-of-concept projects aiding in the growth of the carbon farming market in Queensland.
- Supported farmers, land managers, landowners and Traditional Owners to diversify income streams and create jobs for Queenslanders through delivery of the Land Restoration Fund's first investment round, representing an investment of \$93 million across regional Queensland carbon farming projects.
- Engaged more than 900 growers, agronomists and commercial technology providers in the adoption of precision systems technology in vegetable production project, supporting the uptake of agtech in the vegetable industry.
- Contributed to agricultural product innovations to help producers meet changing consumer demands, increase productivity, grow regional economies and boost exports, including a new low-seeded mandarin variety, the Australian Strawberry Breeding Program, and successfully trialled growing kabocha in Queensland for the Japanese market.
- Facilitated renewable energy investments resulting in five investment outcomes worth over \$130 million into Queensland's renewable energy sector.

Tourism

- Supported major events which attracted tourism and economic benefits, for example hosting the International Cricket Council Women's T20 World Cup between February and March 2020 and the INAS Global Games in 2019.
- Hosted 2.6 million patrons in 2019–20 through Stadiums Queensland venues, supporting local businesses throughout venue precincts and broader regions.
- Delivered a range of infrastructure projects in parks and forests to support tourism and recreation experiences including projects in D'Aguiar National Park, Whitsunday Islands National Park and Daintree National Park.

Infrastructure

- The Coordinator-General declared four coordinated projects including Valeria coal mine; Urannah Project; Port of Gold Coast Ocean-side Cruise Ship Terminal; and Remondis waste to energy proposal.
- Supported the completion of the Sunshine Coast Airport Expansion which will generate millions of dollars through tourism and is crucial to regional economic recovery.
- The Cross River Rail Project injected \$2.8 million per day into the economy (\$4.1 million per day in the 2020–21 financial year), with 90 per cent of this going directly into the Queensland economy.
- Partnered with remote and discrete Aboriginal and Torres Strait Islander local governments, to provide employment and business opportunities for Aboriginal and Torres Strait Islander Queenslanders through infrastructure investment. Whole-of-government capital works included 238 construction projects resulting in over \$177 million of investment in infrastructure in remote and discrete Aboriginal and Torres Strait Islander communities.
- Worked with successful contractors of Declared Projects to engage Aboriginal and Torres Strait Islander businesses and meet requirements as agreed to in Indigenous Economic Opportunities Plans.
- Continued to deliver the \$1.6 billion Housing Construction Jobs Program which is a key initiative of the 'Queensland Housing Strategy 2017–27' and will deliver 4,522 social homes and 1,034 new affordable homes over 10 years, creating 450 full time construction jobs a year in priority regions across the state.
- Supported local governments to undertake job-creating maintenance and minor infrastructure projects by delivering the third round of the Works for Queensland program including an opportunity for local governments subject to COVID-19 related biosecurity declarations to re-purpose 2019–21 program funding to support high priority COVID-19 response initiatives.
- Delivered \$200 million COVID Works for Queensland program, open to all 77 local governments and took action to stimulate the South East Queensland economy by fast-tracking investment in job-creating new infrastructure and community assets by developing the \$50 million Unite and Recover Community Stimulus Package for 12 local governments, to be delivered in 2020–21.
- Established the Research and Infrastructure Co-investment Fund to maximise the benefits to Queensland of the federal government's National Collaborative Research Infrastructure Strategy and awarded research infrastructure grants.
- Developed Veneer-based bridge girders that are 22 per cent lighter, 35 per cent stronger and 5 per cent stiffer than the traditional hardwood girders with an industry partner, who installed 150 new girders at a value exceeding \$600,000 in the first 12 months of the project.

Inclusive workforce participation

- Continued to implement the *Queensland Public Sector Workforce Strategy*, with 2.48 per cent of Queensland public sector employees identifying as Aboriginal and/or Torres Strait Islander as at March 2020.
- Supported and promoted Indigenous Business Month, including through the promotion of *Central Queensland Deadly Directory*.
- Hosted workshops and events to connect and promote Indigenous businesses, including a Central Queensland Business Workshop in March 2020, and developed the Black Coffee Network – morning tea events to connect Indigenous businesses with entrepreneurs.
- Continued to implement Moving Ahead, a coordinated, whole-of-government strategy to increase economic participation for Aboriginal and Torres Strait Islander Queenslanders and drive targeted and sustained change.
- Continued to implement the whole-of-government *Queensland Indigenous (Aboriginal and Torres Strait Islander) Procurement Policy*; the 2019–20 data, to be completed, indicates 462 Aboriginal and Torres Strait Islander businesses secured \$305.3 million in Queensland Government procurement.
- Raised awareness and improved capability of the corporate community in relation to domestic and family violence through a Domestic and Family Violence Prevention Corporate Forum with over 120 corporate participants, established the Domestic and Family Violence

Corporate Roundtable, implemented seven Domestic and Family Violence Lunchbox Sessions to raise awareness and help organisations take action.

- Increased NDIS participation in Queensland which supports the development of the Queensland NDIS market, and supports more jobs, including for people with disability. As at 30 June 2020, there were almost 28,000 additional Queenslanders who had gained work in disability sector related roles since transition to the NDIS commenced.

Health and wellbeing

Health and wellbeing are building blocks for fulfilling lives. Queenslanders want to take personal responsibility for their health and wellbeing, supported by a health system among the best in the world that supports our quality of life and individual and community wellbeing. Healthy communities are supported by an environment that inspires active lifestyles and encourages people to interact and look out for each other.

The Queensland Government is committed to providing a comprehensive whole-of-government and whole-of-community approach to ensure health services are patient centred, readily accessible and affordable.

In 2019–20, the Queensland Government:

Delivering frontline services

- Developed a First Nations COVID-19 response including the '*COVID-19 Testing Strategy*' and *Public Health Guideline for First Nations communities*.
- Commissioned 122 new and replacement ambulance vehicles.
- Completed 213,608 breast screens and 2,803 Cervical Screening tests as part of the Mobile Women's Health Service Program for rural and remote women.
- Secured funding of \$9.022 million over four years to participate in the Comprehensive Palliative Care in Aged Care Measure with the federal government to assist Residential Aged Care Facilities to provide high quality palliative care to residents.
- Resourced the Hospital and Health Services to strengthen the participation of First Nations peoples in the health workforce and improve the delivery of culturally appropriate services.
- Delivered allied health services through the Be well, Learn well program to Aboriginal and Torres Strait Islander students in eight remote state schools.
- Built industry capability to use the new Work Health and Wellbeing toolkit and embed work health and wellbeing into organisational systems delivering 26 free industry workshops.
- Released the Healthy Workplace audit tool and the Healthy Workers survey to assist workplaces identify and assess risks that contribute to poor physical health.
- Published resources and trialled virtual delivery for building industry capability to assist management of the risks of hazardous manual tasks.
- Launched the Strawesome campaign encouraging Queenslanders to eat local, stay healthy and support jobs in the agriculture sector.
- Connected with 2.3 million potential consumers through the #eatqld campaign.
- Commenced the Navigate Your Health pilot in Brisbane, Logan and Cairns, partnering with the Department of Child Safety, Youth and Women, Children's Health Queensland Hospital and Health Service, local Aboriginal medical services and Community Controlled Organisations to improve accessibility to health care for young people subject to community-based youth justice orders.
- Helped homeowners working on properties built before 1990 to better understand asbestos-related harm by completing awareness training.
- Launched '*Activate! Queensland 2019–2029 a 10-year sport and active recreation strategy*,' aimed at getting more Queenslanders moving, more often.
- Opened two rounds of FairPlay with up to \$150 to support young Queenslanders from low-income families participate in sport and active recreation, with more than 69,000 vouchers issued.
- Delivered Active Clubs funding of \$2.85 million for sport and recreation equipment and training.
- Continued support under the '*Queensland Biomedical 10-Year Roadmap and Action Plan*'.
- Continued the delivery of the \$2 million Biomedical Assistance Fund which supports progression of new technologies to attract follow-on funding.
- Continued delivering the Biomedical Voucher Program with \$842,867 expended in 2019–2020 developing ground-breaking innovations and technology attracting new business and improving Queensland's global competitiveness.

- Delivered the Regional Biomedical Supply Chain Project to identify the current and projected economic value of the Gold Coast clinical trials sector. The project confirmed this sector and related supply chains are expected to double over the next decade and create high-value jobs.
- Held the inaugural medical datathon at the Artificial Intelligence Hub at The Precinct in Fortitude Valley in early June 2020.
- Funded \$100,000 to the inaugural Bionics Queensland Challenge 2020 to support the state's expertise in biofabrication, robotics, artificial intelligence and advanced manufacturing to change the lives of Queenslanders living with complex disabilities and chronic diseases.
- Launched the first '*Queensland Walking Strategy 2019–2029*' in August 2019 to support walkable communities and encourage more people to walk every day.
- Partnered the Motor Accident Insurance Commission with Bionics Queensland to promote innovative bionic solutions for victims of trauma and people with disabilities.
- Continued delivering essential major environmental health projects in the Torres Strait Island Regional Council, Torres Shire Council and the Northern Peninsula Area Regional Council, through the \$30 million sixth stage of the Major Infrastructure Program and \$12 million Torres Shire Council infrastructure upgrade on Horn and Thursday Islands.
- Kept Queenslanders informed during the 2019–20 bushfires, with the air quality monitoring website providing data for public messaging and actions to more than 3000 Queenslanders per hour.
- Worked with the federal government to review the National Gene Technology Scheme to improve the ability of gene technology researchers to conduct research.
- Supported Trek2Health, through provision of a home base at Walkabout Creek Discovery Centre's Heritage precinct.

Statutory response

- Enacted the *Health Transparency Act 2019* which established a framework for data from public and private hospitals and residential aged care facilities.
- Enacted the *Medicines and Poisons Act 2019* and the *Therapeutic Goods Act 2019* which modernised and streamlined the regulation of medicines and poisons.
- Introduced the Health Legislation Amendment Bill 2019 to Parliament to strengthen the effective and efficient use of resources for the public sector health system as a whole.

Promoting wellbeing and preventative health initiatives

- Progressed a further review of the revised respiratory component of the Coal Mine Worker's Health Scheme, to ensure that it is designed and performing according to best practice, as recommended by the Monash University Review of Respiratory Component of the Coal Mine Workers' Health Scheme.
- Supported delivery of the '*Refugee Health and Wellbeing: A policy and action plan for Queensland 2017–2020*' to improve the health and wellbeing of people from refugee backgrounds in Queensland.
- Implemented mental health first responder programs including a Queensland Ambulance Service Mental Health Liaison Service.
- Continued implementation of suicide risk assessment and management skills development and training for HHS emergency department and frontline acute mental health staff.
- Commenced the early development of initiatives to respond to problematic alcohol and drug use and reduce suicide in remote and discrete Aboriginal and Torres Strait Islander communities.
- Commenced the early development of a suite of early years initiatives to strengthen the mental health and wellbeing of Aboriginal and Torres Strait Islander people, by preventing and mitigating the impacts of intergenerational trauma.
- Provided support to increase the number of Aboriginal and Torres Strait Islander people engaging with the NDIS.
- Provided and supported the Deadly Choices program in the community and encouraged participation of community members.

- Supported the delivery of a youth camp in partnership with the Cathy Freeman Foundation targeting 13–25 year olds.
- Involved in the Central Queensland Community Suicide Prevention Network Incorporated.
- Focused on advocating for resolution of individual, community and systemic issues with other agencies, participating in disaster response and recovery efforts, and keeping community connected and safe.
- Implemented the Queensland Community Support Scheme to support the independence of people with disability, chronic health or mental health conditions who are not eligible for the NDIS to maintain or regain their independence, continue living safely in their homes and actively participate in their communities.
- Developed, in partnership with the Queensland First Children and Families Board, the '*Queensland Aboriginal and Torres Strait Islander Healing Strategy*' to address the impact of intergenerational trauma, grief and loss, violence and abuse on Aboriginal and Torres Strait Islander children and families.
- Developed the Wellbeing Outcomes Framework for Aboriginal and Torres Strait Islander Children and Young People in Queensland under '*Our Way: a generational strategy for Aboriginal and Torres Strait Islander children and families 2017–2037*' to underpin investment and decision making, support greater collaboration and coordination.
- Partnered with Griffith University's Medical Humanities course to broaden the delivery of the Memory Lounge program, aimed at connecting people with dementia related illnesses with photographs from the Queensland State Archives' collection.
- Delivered MATES in Construction General Awareness training to QBuild apprentices and trade staff at either induction or sessions, which aims to reduce the high level of suicide among Australian construction workers.
- Continued the work of the Offender Health Services Review to facilitate the efficient and effective provision of health services to prisoners and improve the health and wellbeing of prisoners.
- Continued to implement the Queensland Mental Health Commission's '*Suicide Prevention Action Plan*', including development of the Build Don't Break Resilience Program and ongoing capability building activities in relation to suicide prevention.
- Implemented workforce strategies that aim to attract and retain psychologists within correctional centres.
- Continued to provide rehabilitation programs and individual interventions, in prison and in the community, to address substance misuse.
- Continued to support prisoners and offenders with disability to access the NDIS.
- Developed operational guidelines and handbooks for working with prisoners with a disability and developed a guide to working with prisoners with cognitive impairment.
- Managed building and construction industry licences including to: suspend licences of two licensees; imposed conditions on eight licences; and investigated 49 reported safety incidents.
- Continued to administer the Safer Buildings program, to identify buildings in Queensland that may have potentially combustible cladding.
- Supported the Multicultural Queensland Advisory Council to consult with the community on improving mental health outcomes and reducing the risk of suicide in culturally and linguistically diverse communities.
- Funded the Asylum Seeker and Refugee Assistance program to support the needs of people seeking asylum and vulnerable refugees on temporary visas in Queensland, including financial and material aid, case management, and activities to increase capacity and wellbeing.
- Delivered mental health co-responder models across the state which supports a mental health clinician working alongside a police officer responding to mental health crisis incidents providing a specialised service to people experiencing a mental health crisis.
- Commenced an outreach service with the Aboriginal and Torres Strait Islander community to promote wellbeing and preventative health opportunities for vulnerable Aboriginal people and Torres Strait Islander people in police custody.

- Delivered the Healthy Minds Healthy Bodies program assisting people with mental health issues by increasing physical activity and encouraging healthier eating habits. The program is delivered by Allied Health Professions within Police Citizens Youth Club facilities.
- Established referral service pathway for offenders convicted of prescribed serious or sexual offences against children to seek treatment and support.
- Built relationships with Sexual Assault Services to develop and embed an online sexual assault reporting form to empower vulnerable victims to report sexual violence to police.
- Expanded public engagement program with initiatives onsite and online providing uplifting and joyful experiences and opportunities for audiences to slow down and connect with art, including meditation, yoga and drawing workshops.
- QPAC partnered with Lutheran Services delivering workshops in two facilities for people with dementia as part of the creative development of *If Only I Could*, a new dance theatre work that brings elderly people with dementia together with dancers.
- Partnered with the Queensland Eye Institute Foundation to present *Last Seen* that paired Australians who have been impacted by blindness or vision impairment with artists to create paintings of their last significant memory before their vision started to deteriorate.
- Elevated its commitment to the safety and wellbeing of staff and artists by contributing to the development and subsequent adoption of national policies by the Confederation of Australian State Theatres that promote a national code of behaviour and a safe workplace and theatre environment for theatre company employees, artists, and arts workers.
- Developed the second stage of the Life's Best Moments campaign strategy to drive day and overnight visitors to national parks and attractions, featuring over 100 blogs, Queensland National Parks social media channels and tourism, nature-based recreation, and health organisations.
- Supported visitor safety and compliance messaging across social and digital channels particularly during the 2019–20 bushfire season and other natural events including drought, flooding and the pandemic.
- Collaborated with National Trust of Australia (QLD) to deliver the Q10 Challenge, promoting Queensland's great walks and active recreation in parks and forests.
- Provided support services to more than 20,000 students through the Student Hub network - Brisbane, Gold Coast, Cairns and the Rainbow Hub helping students to access crisis assistance resources, and attend events to enhance their health and wellbeing and professional development skills.
- Developed the *Queensland Corrective Services' Drug and Alcohol Strategy 2020–25* to prevent and deter the supply, demand and harm associated with alcohol and other drug misuse.

Environment

Queensland is home to diverse, pristine environments including five World Heritage sites. We have a duty of care to preserve and protect our environment, so it continues to underpin our lifestyle and economy. Queenslanders recognise their role as stewards of our unique natural assets, and our vision for the environment includes being world leaders in renewable energy and sustainable business practices.

The Queensland Government is committed to preserving and protecting our diverse landscapes, species and heritage and addressing environmental challenges, such as climate change.

In 2019–20, the Queensland Government:

Biosecurity and pest eradication

- Delivered koala protection actions, including release of the state-of-the-art koala habitat mapping and invested \$1.96 million in a partnership with the Queensland Trust for Nature to deliver the Koala Habitat Restoration Partnership Program.
- Delivered modernised regulations under the *Nature Conservation Act 1992* to reduce illegal wildlife trade.
- Managed 126 exotic and established animal and plant pest and disease incidents.
- Led eight nationally cost-shared biosecurity eradication programs.
- Registered 86,698 biosecurity entities with livestock or poultry or bees, ensuring up-to-date information is available in the event of an emergency disease or pest incursion.
- Led national policy initiatives and delivered Queensland's obligations under the national biosecurity system (including strengthening of Australia's fruit fly system).
- Released the '*Queensland Invasive Plants and Animals Strategy 2019–2024*' to direct and facilitate strategic and targeted actions to reduce the impacts of invasive species. The strategy guides all relevant stakeholders including land managers, industry, the community and all levels of government.

Sustainability and renewable energy

- Implemented strengthened Great Barrier Reef regulations by supporting key agricultural sectors improve practice standards.
- Delivered actions under the Reef Water Quality Program, including through improved agriculture best practice management programs.
- Assessed key Queensland fish stocks, with 85 per cent of Queensland's key fish stocks assessed as having no sustainability concerns.
- Provided technical agency advice on over 172 assessable development applications, 473 pre-lodgement meetings and over 1200 accepted development applications, for developments impacting on protected marine plants and waterway barriers to fish passage
- Expanded the QCoast2100 funding program enabling local governments to develop Coastal Hazard Adaptation Strategies.
- Delivered actions under the integrated waste program, including release of the 'Waste Management and Resource Recovery Strategy', introduction of the waste disposal levy on 1 July 2019, Recycling and Waste Online Collections Tools, release of the Single-use Plastic Items Consultation Regulatory Impact Statement, with over 26,000 submissions received, and release of the Energy from Waste Policy.
- Enhanced capability with improved storage and computing power to extend climate modelling and analysis of satellite imagery (Accelerating Science Delivery Innovation).
- Prosecuting allegations of serious environmental harm and continuation of rehabilitation of land affected by underground coal gasification contamination.
- Delivered bushfire management and recovery actions including additional firefighting vehicles and equipment and responded to the 2019–20 bushfires which included 215 bushfires burning over 690,000 hectares.
- Expanded the protected area estate through acquiring 3,392 hectares of land to add to Mount Walsh National Park and declaring 14 new nature refuges and amended two existing

nature refuges to add over 20,500 hectares to the private protected area system, increasing the total number of nature refuges in Queensland to 534 covering 4.47 million hectares.

- Conducted desktop analysis of the impact of all fires on regional ecosystems, vegetation groups, protected areas, World Heritage areas, RAMSAR sites and other wetland areas, and threatened species habitat across Queensland during the 2019–20 bushfire period.
- Provided \$3 million to regional extension service providers to improve off-farm water quality.
- Developed the Queensland Natural Resource Inventory.
- Provided real time satellite monitoring of Queensland's natural resources.
- Continued the delivery of the \$15 million Hydrogen Industry Development Fund. Successful projects will include capital investment worth more than \$35 million and create 17 new jobs.
- Continued the delivery of the \$5 million Queensland Water to Biofutures Fund.
- Continued to facilitate 29 biofutures projects across Queensland.
- Sponsored Queensland's first Bio Innovation Week.
- Released the '*Queensland Resource Recovery Industries 10-Year Roadmap and Action Plan*' which outlines a plan to divert waste from landfill and revolutionise the state's recycling and resource recovery industries.
- Introduced legislation to support the proposed Forest Wind Farm which has the potential to be one of the largest grid-connected wind farms in the Southern Hemisphere.
- Finalised 111 risk category allocations for \$4 billion in rehabilitation costs under the Financial Provisioning Scheme.
- Commenced the second stage of the \$40 million joint state and federal funded Torres Strait Seawalls Program, for coastal inundation mitigation works on Boigu, Poruma, Masig, Warraber and Iama Islands.
- Conducted six training sessions to assist Traditional Owners to report and record cultural heritage sites and places and enabled 25,558 cultural heritage searches to be performed through the cultural heritage online portal.
- Approved and registered 23 cultural heritage management plans.
- Conducted public consultation to review the *Aboriginal Cultural Heritage Act 2003* and the *Torres Strait Islander Cultural Heritage Act 2003* to ensure they are operating as intended and are achieving outcomes (70 submissions received).
- Provided support to Woorabinda Pastoral Company for environmental offset arrangements for Bluff Coal and Rookwood Weir.
- Supported Woorabinda Aboriginal Shire Council to develop a ranger program to manage environmental offsets.
- Installed solar panels on police establishments throughout the state.
- Partnered with relevant government agencies in the Whitsunday Regions to improve shark awareness and other maritime safety issues.
- Continued implementation of the '*QFleet Environmental Strategy and QFleet Electric Vehicle Transition Strategy*', with the addition of more electric and low-emission vehicles to the fleet, supporting the government's goal of achieving zero net emissions by 2050. At 30 June 2020 QFleet had 1,174 petrol/electric hybrids and 59 plug-in electric vehicles in the fleet.
- Delivered joint enforcement patrols within the Great Barrier Reef Marine Park in partnership with the federal government's Great Barrier Reef Marine Park Authority.
- Designed the Counter Terrorism and Community Safety Centre to include solar panel systems to reduce electricity usage, filtering systems at the indoor firing ranges to reduce pollutants and the use of lead-free ammunition.
- Generated 455,605 kWh hours of green energy across RoadTek depots, saving approximately \$105,000 from reduced electricity bills and prevented the release of 364 tonnes of carbon dioxide emissions.
- Delivered \$7.8 million in environmental management and nature conservation activities within the state-controlled road corridor.
- Delivered research into the feasibility and sustainability of recycled materials in road infrastructure.

- Implemented an online Waste and Recycling Calculator to enable transport infrastructure projects to estimate wastes during design phase so that waste avoidance and re-use opportunities can be better implemented.
- Delivered \$345,000 of research and development projects investigating methods to optimise outcomes for fish passage and hydraulic efficiency in box culvert design.
- Implemented Engineering Policy 170 Climate change risk assessment methodology and the Climate Change Risk Assessment and Adaptation Framework to provide guidance to industry on applying climate change risk assessments to infrastructure projects.
- Removed a further 292 derelict vessels from Queensland waterways, funded by the government's War on Wrecks initiative which is providing \$20 million over a four-year period from 2018 to 2022.
- Improved the Great Barrier Reef Marine Park Coastal Vessel Traffic Service to reduce the risk of a maritime accident and major environmental damage to the Great Barrier Reef. The new world-class Vessel Traffic Service Decision Support Tool at a whole of life cost of \$36.2 million, will commence operation in December 2020.
- Continued partnership with the Carpentaria Land Council to support the accreditation and certification of the Jigija Indigenous Fire Training Program.
- Continued to support the implementation of the Emergency Management Sector Adaptation Plan for climate change
- Purchased locally sourced green power and renewable energy supporting emissions reductions and environmental targets.
- Established the Small Sites Electricity arrangement and Metering and Data Services arrangement incorporating renewal energy to meet the 50 per cent renewal energy target by 2030.
- Partnered with not-for-profit organisations and local governments to supervise offenders performing unpaid community service work, on projects including beautification and maintenance activities such as rubbish and waste removal, graffiti removal, restoration of parks, facilities and waterways, and work with animal welfare organisations.
- Provided grants to help landlords install solar Photovoltaic and solar monitoring technology on rental properties in Gladstone, Bundaberg and Townsville.
- Continued implementation of the 'Queensland Sustainable Fisheries Strategy 2017–2027' including delivery of the first round of fisheries reform for recreational fishing and urgent sustainability actions for scallops, snapper and pearl perch following consultation processes in 2018-19.
- Invested in heritage conservation projects across Queensland through the Community Sustainability Action Heritage Conservation grants.
- Continued to partner with First Nations peoples to manage and conserve the natural and cultural values of 28 national parks (Cape York Peninsula Aboriginal land) by holding quarterly meetings with Aboriginal Landholding bodies to progress joint management arrangements.
- Engaged with 42 First Nations Groups through 87 park management planning workshops.
- Provided interest-free loans and grants to households or small business to install a solar system, standalone battery system or combined battery/solar system (closed 30 June 2020) under the \$21 million Interest Free Loans for Solar and Storage program.
- Trialled a \$4 million Solar for Rentals program and offered rebates of up to \$3500 to eligible landlords in the Bundaberg, Gladstone and Townsville local government areas to install solar and monitor solar on rental properties and share the system value with their tenants.

People

Unleashing individual potential maximises personal, community and economic outcomes. Queenslanders envision a society where everyone has access to everything required to make the most of education, health and job opportunities, and the brightest minds thrive in an environment which values innovation and excellence. They also value a society where those from disadvantaged and marginalised backgrounds find dignity and respect.

People are our greatest asset, and the Queensland Government is committed to working with communities and individuals to support existing and future Queenslanders being able to enjoy the lifestyle, opportunity and inclusion they expect and deserve.

In 2019–20, the Queensland Government:

Skills, training and professional development

- Facilitated 1033 job placements for Aboriginal and Torres Strait Islander people across Queensland, exceeding our target of 600 placements.
- Supported the Women in Science, Technology, Engineering and Mathematics (STEM) prize and communications training to advance the careers of women in STEM.
- Provided world class support to more than 600 athletes preparing for the Tokyo Olympic and Paralympic Games, including access to state-of-the-art high-performance facilities at the Queensland Sport and Athletics Centre in Brisbane.
- Opened registration to participate in the Indigenous Innovators and Entrepreneurs Pathways Program.
- Awarded close to 75 scholarships through the Advance Queensland TAFE Queensland Pathways Scholarships Program.
- Supported over 40 female researchers through the Women's Research Assistance Program to maintain research momentum while on maternity leave.
- Launched the Female Founders Program to increase participation rates and business skills of female founders.
- Released Open for Business, an Indigenous business-to-business support service and hotline.
- Established the Aboriginal and Torres Strait Islander Committee of the Tourism and Events Queensland Board to guide reconciliation activities and provide leadership and governance to Aboriginal and Torres Strait Islander experience, development and messaging in Queensland.
- Hosted 17 Indigenous trainees across civil, mechanical and business administration qualifications under RoadTek's continuing statewide Indigenous Trainee Program. The program continues to be a resounding success providing on-the-job training and experience for trainees new to the construction industry.
- Continued with the fifth cohort of 18 candidates for the Women in Construction (WiC) program. The WiC program offers training and employment opportunities for women to develop the knowledge and experience to launch a career in civil construction. Candidates participate in a four-week induction and training phase, followed by a 10-month placement as a labour hire employee within RoadTek. From the first four cohorts to date, RoadTek has appointed seven of these women to permanent roles.
- Established an Indigenous senior Biosecurity Queensland position on Thursday Island, and funded a further two Indigenous trainee positions with the Torres Shire and Northern Peninsula Area Regional Councils.
- Trained local Torres Strait Regional Authority rangers to deliver exotic fruit fly response operations in the Torres Strait. Due to COVID-19 travel restrictions, these rangers have been engaged to deliver this program on a fee-for-service basis until June 2021.
- Funded two employees to participate in a mentorship program advancing the careers of Aboriginal and Torres Strait Islander people. The program seeks to increase awareness of difference, unconscious bias and privilege through pairing mentors and mentees to provide cultural coaching.

- Appointed three Aboriginal field officers within the Queensland Boating and Fishing Patrol to assist, develop and maintain relationships between communities and the Queensland Boating and Fishing Patrol officers.
- Supported Indigenous-owned and operated business Wik Timber Holdings to upskill employees in timber harvesting, to assist in establishing and maintaining harvesting operations and create economic and employment opportunities for local Traditional Owners in areas of the Cape York Peninsula.
- Invested in Queensland artists and practitioners to support career and professional development opportunities through grant programs and awards.
- Delivered Queensland Performing Arts Centre's First Nations Program which engaged and employed over 950 First Nations artists and creatives and included SPARKS, Blakbeats, Footprints, New works, community projects and partners, and a season program.
- Presented art and artists from different cultures at the Queensland Art Gallery and the Gallery of Modern Art to increase social cohesion, understanding and tolerance of difference, with highlight exhibitions including *Water, Quilty, I, Object*, Mavis Ngallametta: *Show Me the Way to Go Home*, Shirley Macnamara: *Dyinala, Nganinya and Errant Objects*.
- Delivered the Advancing Women in Business (AWB) initiative and Advancing Indigenous Business (AIB) under the '*Advancing Small Business Queensland Strategy 2016–20*'. Total investment for both initiatives was \$3 million over three years. The purpose of the AWB initiative was to support and encourage women to start and grow their own business and achieve positions of leadership. The AIB initiative was designed to maximise opportunities for Aboriginal and Torres Strait Islander businesses to grow, thrive and employ.
- Sustained R.I.D.E. (Respect, Inclusivity, Diversity and Equality) Feature Film Fund with three projects selected for development.
- Hosted R.I.D.E. event as part of the Brisbane International Film Festival with a full day of panel sessions, special guests and industry networking.
- Delivered \$20,000 in SQ Mentorships to three Queenslanders from under-represented backgrounds to support them to undertake a mentorship program to elevate their professional practice.
- Supported up to five Indigenous screen writers to develop the first draft of their creative project via an exclusive writers' workshop with acclaimed storytellers, Leah Purcell and Bain Stewart.
- Supported six screen Indigenous producers to attend the special Aboriginal and Torres Strait Islander program at the Australian International Documentary Conference.
- Supported two screen producers to partake in the Indigenous Producer Placement program.
- Supported 11 Indigenous screen producers to participate in the Australian Film and Television and Radio School First Nations Freelance Filmmakers Survival Kit.
- Delivered pitch trailer for women's rugby league documentary feature crewed by an entirely female team.
- Supported one screen Indigenous writer in the *Imagine Impact Creative Program*.
- Invested \$97,413 in two Indigenous screen projects through the Aboriginal and Torres Strait Islander fund.
- Developed and launched the Study Queensland Talent Program, Launch U. In its first intake for the Launch U Trade Accelerator, the program saw 800 students engaging with over 60 exporters on innovative and mutually beneficial projects.
- Continued to provide targeted support to achieve gender parity on boards.
- Supported the National Association of Women in Construction in promoting the benefits of women working in the construction industry.

Supporting volunteers and the community

- Partnered in the co-design of 'Many Voices: Indigenous Language Policy' and funded 31 programs totalling \$100,000 as part of the inaugural Indigenous Languages Grants program to promote the need for continuation and celebration of Aboriginal and Torres Strait Islander languages and assist with maintaining Aboriginal peoples and Torres Strait Islander peoples' connection to culture, community and identity.

- Developed new legislation to provide for the legal recognition of traditional Torres Strait Islander Child Rearing Practice, to legally reflect an individual's cultural identity and lived experience in order to be given the same rights and safeguards as other Queenslanders.
- Worked with local men's and women's groups to deliver community support programs, events, and training opportunities for local Aboriginal and Torres Strait Islander communities.
- Delivered the \$50,000 Truth, Healing and Reconciliation grant program to raise awareness about the impact of institutional child abuse and promote truth, healing and reconciliation.
- Participated in, and engaged with, the Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability to achieve better outcomes, enhanced quality of life, greater inclusion and accessibility, and strengthened protections for people with disability.
- Commenced trials of an Aboriginal and Torres Strait Islander family-led decision-making program in Toowoomba, South East Queensland, Moreton and Cairns, developing strategies to address young people's behaviour through using the personal knowledge of their family members. The trials are being delivered by Aboriginal and Torres Strait Islander community organisations and empower families to have a greater say in decisions made about their children.
- Provided cultural support to Aboriginal and Torres Strait Islander young people who were held in watch houses and coordinated contact with their families. The response includes referring young people to services and supporting them after they leave the watch house.
- Increased capacity of 11 Aboriginal and Torres Strait Islander Family Wellbeing Services with dedicated Aboriginal and Torres Strait Islander youth and family workers and supported 1688 young people and their families. The program provides support to Aboriginal and Torres Strait Islander families to help young people re-engage with kin, schools and communities, and prevent contact with the youth justice system.
- Launched the Residential Tenancies Authority Web Services, making bond lodgements, refunds and updating details simpler and quicker for the Queensland residential rental sector.
- Launched the Aboriginal and Torres Strait Islander Housing Action Plan 2019–23, which commits to a new way of working to enable Aboriginal and Torres Strait Islander Queenslanders to have more choice and control over their housing.
- Worked in partnership with the Australian Olympic Committee to encourage young Queenslanders to be physically active and healthier through the Olympics Unleashed program. This program also provides financial support to elite athlete presenters to assist with living and training expenses. In 2019–20, 249 Queensland athletes visited and inspired 38,351 school children.
- Designed and developed an evidence-based end-to-end case management framework for prisoners and parolees.
- Continued programs and services for Aboriginal and Torres Strait Islander prisoners and offenders including the Aurukun Justice Reintegration Program, Elders groups and pastoral care services, culturally appropriate programs to address problematic substance abuse, and employed liaison and cultural development officers.
- Supported local governments to strengthen welcome and inclusion in their communities and to welcome new arrivals in regional areas through its partnership with Welcoming Cities.
- Assisted corporations to commit to the Multicultural Queensland Charter, strengthen their cultural capability and adopt best practices to promote cultural diversity and inclusion through the Multicultural Queensland Ambassador program.
- Revised the Volunteerism Strategy Implementation Program. The strategy aims to support a robust and flexible contemporary volunteer model which reflects best practice, innovation and social trends across volunteerism, and embed this model in the culture and ethos. The revised program contains nine projects with 28 deliverable activities that align with the strategy's strategic priorities and guiding principles. The implementation program is expected to be completed by September 2022.
- Developed a specific strategy and action plan to build cultural capability and improve outcomes for Aboriginal and Torres Strait Islander peoples engaging with the blue card system.

- Supported a range of agreements and Indigenous Land Use Agreements throughout the waters and islands within the Great Barrier Reef World Heritage Area including the ongoing implementation of eight Traditional Use of Marine Resource Agreements and Indigenous Management Agreements.
- Developed and commenced implementation of the Quandamooka Sea Country Marine Memorandum of Understanding with the Quandamooka Yoolooburrabee Aboriginal Corporation.
- Established a Grant Deed partnership to enable Quandamooka Yoolooburrabee Aboriginal Corporation to implement the '*Minjerribah (North Stradbroke Island) township bushfire management strategy*'.
- Continued to support the Kabi Kabi First Nation native title determination process and agreements to provide business continuity for appropriate industry and opportunity for Kabi Kabi economic development.
- Developed and launched the *Gurra Gurra Framework 2020–2026* to reframe relationships with First Nations peoples by holding Country and people at the centre of policies, programs and service delivery.
- Implemented the *Human Rights Act 2019*, which recognises fundamental human rights and places obligations on public entities.
- Worked in partnership with communities and key stakeholders to develop '*Changing Tracks: An action plan for Aboriginal and Torres Strait Islander children and families 2020–2022*'.

Improving accessibility of services

- Made available 31 houses for ownership by Aboriginal and Torres Strait Islander people in targeted communities through Queensland Government investment, exceeding the annual target of 30 houses.
- Developed strategies to increase non-government institution participation in the National Redress Scheme for people who have experienced institutional child sexual abuse and advocated with relevant organisations to maximise access to the scheme for Queenslanders.
- Worked collaboratively, through '*All Abilities Queensland: opportunities for all*' to implement actions across government aimed at enabling the economic and social participation of people with disability.
- Continued to fund the Elder Abuse Prevention Unit and 11 seniors' legal and support services across Queensland, and supported seniors' financial protection services.
- Promoted the seniors card and concessions at pop up stalls across Queensland.
- Delivered the Possibilities Program (Disability Recreational Program) where sports and recreation activities were used to facilitate social inclusion, build hand-eye coordination and self-confidence.
- Delivered the Together We Obtain Trust Respect Inspiration Belief Enthusiasm and Support (Two Tribes) Program to young asylum-seeking refugees that find it difficult assimilating into the Australian community. Self-belief is taught through art workshops.
- Delivered the Culturally and Linguistically Diverse (CALD) Recruit Preparatory Program and Indigenous Recruit Preparation Program which strengthen and support inclusive participation in the police recruiting process and police recruit training.
- Implemented First Year Constable (FYC) CALD Mentoring Program where participants are paired with identified suitable mentors of similar cultural background to provide support in the formative months of FYC training to ensure greater success in transition to the organisation.
- Improved access to government services for seniors by expanding the online Seniors Concessions tool to include a new concession provider - Urban Utilities.
- Engaged with the disability sector on the co-design of the New Generation Rollingstock accessibility upgrades, which will make the fleet one of the most inclusive and accessible in Australia.
- Delivered the '*Accessibility and Inclusion Strategy*' in consultation and collaboration with our customers, employees and partners and published it in nine accessible formats, including Easy English, a range of five languages, audio and Auslan interpretation.

- Progressed the work of the National Accessible Transport Taskforce to review and modernise the Disability Standards for Accessible Public Transport (2002) resulting in a draft regulatory impact statement to be approved and open to community consultation in 2021.
- Improved accessibility of the passenger transport network for people with disability, with delivery of actions under the *Disability Action Plan 2018 to 2022*. Seven actions have been completed to date, two are planned for completion by the end of 2022 and 20 are ongoing or routine operations.

Infrastructure

Queenslanders' vision for infrastructure is that all Queenslanders will have access to the services they need through world-class infrastructure. Access to clean water, reliable energy supplies, communication technology and public infrastructure provides an enviable standard of living. Infrastructure creates building blocks for our future. It drives economic growth and is a key enabler in the digital economy. Queensland's key infrastructure includes our energy, transport, communications and water assets, as well as our schools, hospitals and healthcare facilities.

The Queensland Government is committed to investing in infrastructure across Queensland to support economic growth, create jobs and build opportunities for the future.

In 2019–20, the Queensland Government:

Transport

- Delivered the New Generation Rollingstock accessibility upgrades which sustained existing jobs as well as created new positions, with up to 100 people working on the upgrades at their peak.
- Commenced construction on the \$1 billion Bruce Highway, Cooroy to Curra Section D: Woondum to Curra (C2CD) project. The project was jointly funded by the Australian government (\$800 million) and the Queensland Government (\$200 million), estimated to support an average of 576 direct jobs.
- Delivered Stage 1 of the Mackay Ring Road. The \$497.3 million project was jointly funded by the Australian government (\$397.9 million) and the Queensland Government (\$99.4 million).
- Continued to deliver the Passenger Transport Infrastructure Investment Program including the planning and delivery of new bus stations, transitways, new park 'n' rides, new and upgraded boating infrastructure, accessibility projects, and funding for local governments to upgrade bus stops and shelters.
- Worked with major infrastructure projects on archaeological management plans, including Brisbane City Council's Kingsford Smith Drive project.

Tourism, recreation and the arts

- Partnered with industry to rejuvenate, reopen and clean up island resorts from Tropical North Queensland to the Southern Great Barrier Reef under the \$25 million Great Barrier Reef Island Resorts Rejuvenation Program.
- Continued delivery of the Attracting Tourism Fund by supporting the development of the following projects: Via Ferrata rock climbing experience at Binna Burra in the Gold Coast Hinterland; Hazelwood Lodge, a new accommodation and food showcase in the Gold Coast Hinterland; the Museum of Underwater Art Stage 3 off Magnetic Island in Townsville; and Howard Smith Wharves River Terminal in Brisbane.
- Partnered with the Police Youth Citizens Club (PCYC) Queensland and Silverstone Developments Pty Ltd to deliver a new \$5 million Fortitude Valley PCYC in Brisbane which supported 174 construction jobs. The facility includes a gym, half basketball court, two multi-purpose rooms and a boxing studio.
- Opened the first round of the Active Community Infrastructure Program and approved 19 infrastructure projects totalling \$13.9 million for sport and recreation organisations.
- Completed construction of the Geoff Henke Winter Olympic Training facility at the Sleeman Sports Complex and Stage One of the planned redevelopment of the Gold Coast Recreation Centre.
- Opened the \$293.5 million Queensland Country Bank Stadium and commenced a \$35 million upgrade to The Gabba, including upgrades to media, a sensory room and change place facility.
- Assessed and facilitated priority projects through the \$129 million Racing Infrastructure Fund: \$11.8 million to support the completion of the Ipswich Turf Club's Bundamba Racecourse; \$2.5 million towards the \$7 million replacement of the Sunshine Coast Turf

Club's all-weather synthetic track; and \$39.15 million for the new Greater Brisbane Greyhound Centre at Purga.

- Progressed the development of the All-Ages Learning Centre envisioned for the Queensland Art Gallery as part of the feasibility study.
- Completed three-year condition-based assessments on Gateway Visitor Centre infrastructure.
- Completed construction of a neighbourhood centre in Murgon at a cost of \$3.1 million, and a new community centre in Inala at a cost of \$4.4 million

Educational infrastructure

- Secured tenure for the Inner City South State Secondary College, Foxwell State Secondary College and the West End State School expansion, to allow construction to commence to meet project timeframes.
- Completed successful delivery of the 2020 Ready Program to accommodate greater student secondary school numbers due to the introduction of prep year in 2007, providing more than 350 new learning spaces.
- Completed masterplans for 35 state schools, in conjunction with the schools across inner Brisbane through the Building Future Schools Fund Program, to identify future development opportunities that respond to projected enrolment growth over the next 30 years.
- Commenced delivery of works under the \$235 million Renewing our Schools program to substantially refurbish and upgrade infrastructure facilities at 26 state schools.
- Commenced the \$97 million Advancing Clean Energy in Schools program to upgrade and install solar and energy efficiency measures in Queensland state schools.
- Opened eight new state schools in priority growth areas across Queensland for the 2020 school year including seven new schools as part of the \$1.6 billion Building Future Schools Fund and one state high school funded through the growth program.

Correctional and emergency services

- Finalised the transition of Arthur Gorrie Correctional Centre from private to public operation.
- Completed the second stage of the perimeter security system upgrade for high security correctional centres in Queensland at a cost of \$6.27 million.
- Commenced the design of the \$654 million Southern Queensland Correctional Precinct Stage 2 to deliver a 1000-bed health and rehabilitation focused centre with purpose-built facilities to meet the complex needs of male prisoners.
- Commenced construction of a new 32-bed detention centre at Wacol and opened a \$27 million 16-bed facility within the Brisbane Youth Detention Centre. These facilities together contribute to a 33 per cent increase to detention centre capacity since 2015.
- Delivered capital works such as the replacement of the Bracken Ridge fire and rescue station; replacement of the facility at Rathdowney and the upgrade of the West Logan fire and rescue station and continued or commenced capital works on 20 other fire and emergency services facilities.
- Delivered capital works comprising of \$85.1 million for infrastructure which supports the delivery of essential frontline public safety services to Queensland communities. A total of six police facilities were completed and work continued or commenced on another 10 sites across the state.
- Installed new and upgraded existing road safety infrastructure including new red-light speed cameras capable of detecting speed and red light offences and installation of Hold the Red technology which was recognised in the Premier's Awards for Excellence and the Queensland Road Safety Awards in 2019.
- Leveraged technological advancements to improve the way policing services are delivered including remote piloted aircraft to reduce delays on main roads and freeways caused by major traffic accidents and a new evidence management facility in Brisbane.
- Delivered the Counter Terrorism and Community Safety Centre at Wacol which will provide for the training of police personnel.
- Enhanced the Child Protection Offender Registry (CPOR) call centre capability by implementing a call recording system and updated information sharing processes between Policelink and the CPOR call centre.

- Delivered \$28.3 million of capital building works which directly supported 93 jobs and included \$13.08 million for refurbishing Domestic and Family Violence courts in Townsville and Beenleigh and upgrading the Rockhampton Courthouse.

State and local development

- Delivered the Queensland Government Capital Program 2020 update, providing the community and industry with certainty regarding the four-year program of capital investment across the state, helping to maintain industry confidence and highlighting Queensland as an investment destination.
- Allocated \$6.84 million towards the first three projects in the implementation of the Gold Coast Spit Master Plan which includes Stage 1 of the Seaworld Drive shared pathway, the Seaway Promenade and Moondarewa Spit.
- Finalised the agreement to construct on the infrastructure corridor within the Galilee Basin State development area which allowed the commencement of Adani's railway to connect its mine to the Port of Abbot Point.
- Continued facilitating the successful delivery of the \$3.6 billion Queen's Wharf Brisbane integrated resort development including awarding the contractor for the Neville Bonner Pedestrian Bridge and opening Stage 1 of Queen's Wharf Brisbane.
- Awarded contracts for the commencement of 540 new social housing dwellings through the Housing Construction Jobs Program. Since 2017, 1949 dwellings have commenced construction under the program, exceeding the three-year target by 249 dwellings.
- Supported the identification and prioritisation of mobile black spots for application to the Mobile Black Spots Program over five rounds in the last six years, and secured 40 new or upgraded mobile sites for Queensland, under the most recent Round 5.
- Approved Stanwell entering a power purchase agreement to offtake 348 MW from Stage 1 of the 450 MW Clarke Creek Wind Farm being delivered by Goldwind Australia.
- Delivered the Minerals and Energy Resources Globe to provide access to spatial and metadata as an interface for clients and users.
- Regulated and provided strategic oversight of Queensland's electricity and gas supply industries, as well as Queensland's bio-based petrol and bio-based diesel mandates.
- Implemented rural irrigation prices to be charged by Sunwater and Seqwater for the 2020–21 to 2023–24 period, based on advice from the Queensland Competition Authority.
- Finalised the targeted amendment to the Moreton Water Plans to include sustainable and volumetric arrangements for water in the Central Lockyer Valley Water Supply Scheme.
- Undertook a review of the South East Queensland Level of Service agreements for bulk water provision.
- Coordinated the Queensland Government's submissions to Infrastructure Australia for the 2019 Australian Infrastructure Audit and the 2020 Infrastructure Priority List.
- Held an Infrastructure Coordination Forum on the Sunshine Coast, bringing together infrastructure providers across state and local governments, to explore how infrastructure priorities could be better aligned with land-use planning.
- Launched the Mount Isa Line Incentive Scheme. This scheme will provide \$80 million over four years to make rail freight in the North West Minerals Province more competitive and drive a shift from road to rail on one of Queensland's most important freight routes.
- Led the Build-to-Rent Pilot Project in partnership with the private sector to deliver affordable rental housing for eligible low-to-moderate income earners and to foster the Build-to-Rent sector in Queensland.
- Supported local governments to focus on delivering infrastructure and essential services through the Local Government Grants and Subsidies Program for 2019–21.
- Provided advice in relation to the racing industry on diversification of facilities, infrastructure project business case assessments, commercial operations, viability and long-term sustainability of the racing industry.
- Enabled trustees, including various Indigenous local governments and Prescribed Bodies Corporate, to implement home ownership and commercial leasing by undertaking assessment reports related to land tenure, survey planning and Native Title, as well as drafting Agreements to Lease, Lease instruments and easement agreements.

- Provided expert advice and support to the communities of Hammond Island, Moa Island, Palm Island, Wujal Wujal, Ngarupai (Horn Island) and Doomadgee with specific tenure and Native Title advice regarding areas of land for development and/or leasing, as well as outstation development.
- Provided land tenure and Native Title advice across multiple communities to stakeholders to enable land development activities in line with master planning, and specifically where tenure actions such as boundary changes are required.
- Assisted in facilitating the adoption of 11 alignment amendment town planning schemes in line with the *Queensland Planning Act 2016*.
- Progressed a Digital Transformation Initiative, with procurement commencing for critical digital infrastructure, including a new Digital Asset Management System and a new Collection Management System that will enable enhanced digital access to the Collection.
- Provided hydrological monitoring and modelling to inform water security and supply decisions for Queenslanders.

Governance

The decisions made by governments and community organisations change our lives. A robust governance system provides the mechanisms by which Queenslanders can shape and nurture their communities.

Queenslanders' vision is that Queenslanders, as a diverse group, are involved in governance of the state and that communities are empowered and involved in making decisions. They envision less intrusive regulation will enable innovation and productivity, while maintaining necessary consumer, environmental and safety protections and services.

The Queensland Government is committed to being a responsive government through consultation, integrity and accountability. Queenslanders need to feel doing business with their government is easy, with services accessible to all.

In 2019–20, the Queensland Government:

Service delivery and accountability

- Extended the Office of State Revenue's new online service, OSR Online, across payroll tax and betting tax.
- Delivered powerful analytics dashboards that enable the Office of State Revenue to not only better manage the revenue administration, but also gain new and meaningful insights into the behaviours of its taxpayers.
- Assisted with the independent review of the Queensland petroleum royalty regime.
- Delivered the Additional Revenue Compliance Program package in addition to the usual revenue line compliance programs.
- Commenced development of the Early Warning System, which seeks to provide greater visibility of contractor financial practices, indicators of financial distress, and opportunities to protect the financial interests of licensees.
- Established the Local Thriving Communities Governance Framework, using the principles of self-determination and a partnership approach.
- Instigated discussions with Many Rivers Community Economic Development in the provision of support to Traditional Owner groups in developing a governance structure that provides the necessary foundations to manage goals, plans, community and economic aspirations.
- Continued to support the implementation of the Aboriginal and Torres Strait Islander Cultural Capability Framework as the foundation document that underpins all Queensland Government actions and seeks to ensure Aboriginal and Torres Strait Islander Queenslanders enjoy the same economic, education, health, housing and social opportunities as non-Indigenous Queenslanders.
- Implemented a new yellow card online portal to allow employers in the disability sector to lodge yellow card (worker screening) applications easily and quickly. This was particularly important during the COVID-19 pandemic when people with disability needed continuity of support services and people working in sectors impacted by the COVID-19 restrictions needed to quickly move into alternate employment.
- Implemented laws to support the NDIS transition, including amending the *Disability Services Act 2006* to support commencement of the NDIS Quality and Safeguards Commission in Queensland from 1 July 2019.
- Introduced the Disability Services and Other Legislation (Worker Screening) Amendment Bill 2020 into Parliament on 18 June 2020 to strengthen and streamline NDIS and state-delivered disability worker screening in Queensland and to enable an online and automated application process with an extended validity period to reduce red tape.
- Commenced a ministerial review of certain matters under the *Disability Services Act 2006*.
- Established a Quality Assurance Directorate to ensure continuous improvements to services delivered to children, young people and families and launched the Youth Justice Framework for Practice.
- Developed '*Corrections 2030*', a 10-year strategic roadmap for a modern, evidence-based corrections department.

- Delivered *A Better Renting Future Roadmap* outlining the Queensland Government's response to community feedback received through the Open Doors to Renting Reform consultation to improve renting in Queensland.
- Finalised the first stage of the Queensland Corrective Services workforce review as part of implementation of the Taskforce Flaxton recommendations, including the formation of the Professional Standards and Governance Command.
- Developed the *Queensland Corrective Services Anti-Corruption Strategy 2020–2025* and the *Anti-Corruption Action Plan 2020–2021*.
- Completed the Queensland Corrective Services Officer Safety (Use of Force) Review to improve the safety of staff, prisoners and offenders by reducing the risk of violence in the correctional system.
- Established the Maritime Enforcement Team to undertake an enhanced compliance capability to conduct Maritime Safety Campaigns across South East and Central Queensland.
- Accelerated online service improvements for vehicle registration and driver licencing and supported non-contact service for customers where possible during COVID-19.
- Delivered the *Transport Legislation (Disability Parking and Other Matters) Amendment Act 2020* which expands the eligibility criteria for a permit under the Disability Parking Scheme to include people assessed as legally blind and increases the penalty for parking in a disability parking bay without a permit to support an accessible transport network.
- Implemented extended permit durations for oversized over-mass vehicles, significantly reducing costs and administrative burdens on industry.
- Implemented a Memorandum of Understanding with the Australian Maritime Safety Authority for the provision of airborne search and rescue services.
- Implemented flight operations software to manage and monitor flight planning, scheduling, tracking and reporting for QGAir fixed wing aircraft.
- Progressed a rolling agenda of local government sector reform, aimed at strengthening integrity and transparency, with the key milestone being the passing of the Local Government Electoral (Implementing Stage 2 of Belcarra) and Other Legislation Amendment Bill 2019 and the Electoral and Other Legislation (Accountability, Integrity and Other Matters) Amendment Bill 2019.
- Provided capacity-building resources and training on a range of topics to support local government decision-making.
- Delivered the Grants to Local Government Model in October 2019 to finalise implementation of the Review of Grants to Local Governments: Current and Future State Assessments.
- Delivered So You Want to be a Councillor training online in the lead up to the quadrennial local government general elections in March 2020.
- Supported Racing Queensland in the delivery of a broad range of racing industry reforms including the conversion of non-TAB racing to TAB racing, enhancing the industry's contribution to its participants and the broader community.
- Commenced development of a governance framework to establish a re-homing and retraining program for retired racehorses in Queensland as an outcome of the 'Inquiry into animal cruelty in the management of retired thoroughbred and standardbred horses in Queensland' (Martin Inquiry), to be funded from a levy on prize money established on 1 January 2020.
- Implemented and promoted the governance operating model, project funding agreements and reporting arrangements as part of governance frameworks to support Racing Queensland to deliver its key strategic and operation objectives.
- Developed and implemented a District Tasking and Coordination Centre to identify emerging crime trends and deploy divisional and district resources.
- Developed information sharing guidelines to facilitate data sharing.
- Conducted inspections of 53 watchhouses statewide to assess compliance with the United Nations (UN) Optional Protocol to the Convention Against Torture and Other Cruel, Inhuman or Degrading Treatment or Punishment and UN custody principles.
- Commenced the Service Alignment Program of the Queensland Police Service to improve the delivery of frontline services.

- Established a new Governance Framework, including a Memorandum of Agreement between the State Emergency Service (SES) Support Groups and SES that respects the independent nature of each support group and establishes standards to be complied with.
- Progressed work to increase awareness of the impact, limitations and protections relating to the legal status of rural fire brigades including engaging with brigades and reporting review findings.
- Contributed to national fire and emergency management policy developments and participated in coordinated decision-making through a range of national forums.
- Provided support for the Emergency Volunteers Advisory Forum.
- Enhanced the *Biodiscovery Act 2004* to improve the opportunities for biodiscovery entities to comply with international law and to work with First Nations peoples to recognise and protect the use of traditional knowledge in biodiscovery projects, providing First Nations peoples with economic and social benefits.
- Enacted the *Building Industry Fairness (Security of Payment) and Other Legislation Amendment Act 2020* which will provide further payment protections for building and construction industry subcontractors and deliver other key reforms that will strengthen building laws in Queensland and help restore confidence in the industry.

Collaboration and engagement

- Completed a successful Randomised Control Trial on transfer duty home concession recipients to remind them of the eligibility requirements at either 3, 6 or 9 months. This was collaboratively worked on with Tertiary professionals as part of the Behavioural Economics Community of Practice.
- Engaged the residential sector on proposed Stage 1 Better Renting Future reforms through a Consultation Regulatory Impact Statement that received over 15,000 responses.
- Progressed an implementation project developing digital identity and information-sharing infrastructure, supporting a Tell Us Once experience.
- Continued to improve the customer experience of digital government services through Smart Service Queensland by implementing improvements to qld.gov.au.
- Implemented activities to build capability of the Jumbun Limited Board through a strong governance structure that provides a foundation for growing the visions and aspirations of Jumbun community. Key stakeholders include the Indigenous Land and Sea Corporation Many Rivers and Cassowary Coast Regional Council in supporting the Jumbun's aspirations to becoming a leader in the supply of native bushfoods and an icon in Indigenous eco-tourism.
- Supported the Electoral Commission of Queensland in its efforts to encourage displaced Aurukun residents to vote in the Aurukun Shire Council elections.
- Convened the Queensland Carers Advisory Council, including carer members and representatives of carer organisations, to provide advice on planning and delivery of services relating to carers and the people for whom they care.
- Convened the Queensland LGBTIQ+ Roundtable to consult, engage and share information with the LGBTIQ+ community and ensure policy, programs, services and strategies are inclusive of, and responsive to, the needs of these communities, individuals and their families.
- Participated in the National Advisory Committee on Health Emergency Response to COVID-19 for People with Disability to develop and action the Management and Operational Plan for People with Disability.
- Contributed to the COVID-19 and Particular Risks for People with Disability Roundtable to support an integrated and comprehensive approach to planning and preparedness for people with disability.
- Established the Queensland Volunteering Action Partnership to bring together expertise from across government, community and corporate sectors to identify strategic priorities for increasing volunteering participation and realising the social, cultural and economic benefits of volunteering.
- Convened the Queensland Social Cohesion Implementation Committee (QSCIC) which played a key role in shaping Queensland's second social cohesion action plan, *Thriving*

Cohesive Communities: Action Plan for Queensland 2019–21 (Stage 2) and its implementation.

- Completed 13 weeks of consultation with Queensland irrigators on proposals to strengthen the measurement of non-urban water resources.
- Held a forum at Parliament House with 70 key industry stakeholders, which aimed to rethink the culture of safety in the mining and quarrying industries, which resulted in a safety reset across all Queensland mines and quarries.
- Collaborated with all parties to arrive at a native title settlement recognising the Quandamooka People as the First Nations Custodians of lands and waters within parts of the Moreton Bay region and their ancestral association with the land.
- Led Queensland's engagement with the Council of Australian Governments' Energy Council as it progresses significant policy issues, including the integration of climate and energy policy and long-term energy market design.
- Continued working under an established Memorandum of Understanding between RoadTek and the Maranoa Regional Council to support the delivery of a number of projects.
- Delivered and hosted four Accessibility Reference Group meetings. The meetings provide a forum for government, industry, public transport operators and the disability sector to discuss issues and share best practice information to help improve the accessibility of the passenger transport network.
- Supported the Multicultural Queensland Advisory Council to deliver advice to government on the needs and aspirations of people from culturally and linguistically diverse backgrounds, including the recruitment of ten new members.
- Implemented Deeds of Agreement between the government and specialised Domestic Violence services to establish a collaborative response to domestic violence occurrences at Caboolture, Redcliffe and Burpengary Police Divisions.
- Established the Gold Coast Joint Organised Crime Task Force which partners with the Australian Federal Police and supplements the Queensland Joint Organised Crime Taskforce which operates out of Brisbane, targeting organised crime.
- Continued participation in, and chairing of, the Chinese Consultative Committee on the Gold Coast which helps to identify and drive community engagement and education to the members of the Chinese community who may be particularly vulnerable as a result of language barriers or social/community differences.
- Established the Accessibility Advisor Network to provide education to employers regarding employment opportunities for people living with a disability.
- Undertook an independent review of the State Emergency Service (SES) which included consultation with 51 local governments and 34 workshops. A further 488 responses were provided to the online questionnaire informing the review.
- Supported the Agricultural Ministerial Advisory Council which met to discuss a range of strategic issues including preparedness for responses to the Fall armyworm outbreak in the Torres Strait and Far North Queensland, a possible outbreak of African swine fever, and the COVID-19 pandemic.
- Established the new Biosecurity Queensland Ministerial Advisory Council, the nominated entity for monitoring and evaluating progress under the Queensland biosecurity strategy: our next five years 2018–2023, and reviewed and considered action plans developed in collaboration with key stakeholders for all six themes of the strategy.
- Collaborated with the Australian Capital Territory and Services Australia to avoid duplication and streamline registration processes for new parents, as pilot members of the Australian Digital and Data Council's Birth of a Child project.
- Continued to consult with Traditional Owners and First Nations artists to advise on building projects, activities, initiatives and cultural protocols for cultural infrastructure projects, including redevelopment of the Bulmba-ja arts centre (Cairns) and development of the new performing arts venue (Brisbane).
- Carried out extensive engagement with the Koala Advisory Council to collaboratively develop the 'Draft South East Queensland Koala Conservation Strategy 2019–2024' and undertook public consultation throughout December 2019 and January 2020.

- Supported the Lake Eyre Basin Traditional Owner Alliance to hold two forums in 2019 and provided a further grant of \$60,000 in 2020 to establish formal governance arrangements concerning water and land management policy.
- Progressed consultation activities for protected areas and other QPWS managed areas, including: continued to develop a framework for third party development and infrastructure for resource, electricity supply and telecommunication industries; facilitated three Cape York Peninsula Regional Protected Area Management Committee Meetings; and continued negotiations in relation to a range of land use agreements.
- Ongoing industry engagement through governance groups, International Education and Training Advisory Group, chaired by Ministerial Champion for International Education and Training, Regional Community of Practice, and the Queensland Student Advisory Panel.
- Attended federal government forums, including the Commonwealth, State and Territories International Education and Training Forum, Education Visa Consultative Committee and the Study Australia Partnership, to support growth of the International Education and Training sector and deliver innovative marketing and policy settings to support the Queensland economy.
- Continued delivery of the Trade and Investment Groups to coordinate and guide regional economic development opportunities.
- Continued to liaise with the Local Government Association of Queensland to support local government trade/export and investment activities.
- Continued to roll out a range of activities to support and/or generate trade and investment opportunities across the globe where Queensland has Memorandums of Understanding with international governments/bodies.

COVID-19 response

The COVID-19 pandemic has caused significant disruption to global economies and communities. Queensland is not immune to the adverse effects of COVID-19. The Queensland Government has partnered with all Queenslanders to provide a united, swift and sustained response to the crisis – from both health and economic perspectives. The Queensland Government has focused on providing a significant health response to keep Queenslanders safe, providing extensive support measures including infrastructure, industry recovery and small business support.

In response to the COVID-19 pandemic in 2019–20, the Queensland Government:

Protecting health

- Announced \$1.2 billion in COVID-19 health response with planned expenditure of over \$3 billion from 2020–21 to 2023–24.
- Declared a public health emergency on 29 January 2020 for all of Queensland. The declared public health emergency has been extended to 31 December 2020. As part of Queensland public health emergency response, the Chief Health Officer has made public health directions under the *Public Health Act 2005* to mitigate the risk of spread of disease within the community. The directions give effect to the long-established public health disease control regulatory measures.
- Co-ordinated the development of seven items of significant emergency response legislation in response to the COVID-19 pandemic.
- Established the COVID-19 Immediate Support Measures Grant Fund of \$30.33 million which supported non-government organisations delivering public health services to rapidly respond to COVID-19. It funded 212 projects to support continued delivery of vital health care services during the pandemic.
- Created a reserve of critical life-saving equipment including ventilators and dialysis machines, to prepare Queensland's hospitals to respond to an influx in admissions due to the COVID-19 pandemic.
- Responded to 171,074 COVID-19 related calls, provided 29,805 COVID-19 related triage assessments, operated a self-quarantine monitoring service and performed the notification stage of contact tracing for people on 123 flights, four ships, three large gatherings and one bus tour.
- Sourced \$53 million of Intensive Care Unit equipment as part of the COVID-19 response plan and \$203 million of personal protective equipment items to date.
- Connected with New South Wales health services to support Aboriginal and Torres Strait Islander people south of the Queensland-New South Wales border to access local and Queensland services, and provide targeted messaging and support.
- Supported remote Aboriginal communities and Torres Strait Islander communities to plan and respond to the *Biosecurity (Human Biosecurity Emergency) (Human Coronavirus with Pandemic Potential) Declaration 2020* through Emergency Management Coordinators.
- Established a Pandemic Response Taskforce enabling coordination of workforce and to ensure that critical fire and emergency services were maintained as well as workforce safety.
- Delivered 134COVID phone line, covid19.qld.gov.au website, Care Army volunteers, Vulnerable Queenslanders outreach, quarantine compliance and reporting, Queensland border travel restrictions information and referrals, International Student Crisis Grants and Self Quarantine Fee Payment service.
- Worked closely with hotel operators to identify suitable properties to facilitate quarantining for returning/arriving overseas travellers.
- Committed \$10 million through the Advance Queensland initiative to fast-track a promising vaccine for COVID-19 being worked on by the University of Queensland's School of Chemistry and Molecular Biosciences.
- Promoted Queensland's scientific capability internationally, highlighting the direct role in fighting COVID-19, such as vaccine development and clinical trials.

- Implemented measures and policies to prevent and manage the potential introduction and spread of COVID-19 in correctional centres.
- Amended legislation to address health risks and public safety concerns associated with the March 2020 local government elections and the ongoing conduct of local government meetings.
- Reviewed Industry Plans and Site-Specific Plans and developed industry checklists for high-risk industries.
- Developed a guide for all workplaces to support industry with specific information on managing COVID-19 in workplaces.
- Appointed 98 staff under the *Public Health Act 2005* to assist with the multi-agency compliance monitoring and enforcement in addition to normal compliance duties.

Creating jobs

- Announced a \$51.8 billion four-year infrastructure investment to provide industry with confidence to invest and sustain jobs across Queensland.
- Provided industry support to impacted industries including tourism, major events, international education, and to small or medium-sized enterprises and large businesses.
- Administered and led the program to assess applications seeking immediate support under the \$1 billion COVID-19 Industry Support Program's fund.
- Implemented \$950 million of payroll tax and \$400 million in land tax relief designed to mitigate the impacts for Queensland businesses, landlords and tenants.
- Supported over 17,000 small businesses under the \$196 million Small Business COVID-19 Adaption Grant for those businesses affected by closures or were highly impacted by the COVID-19 shutdown restrictions.
- Delivered the \$27.25 million Immediate Industry Recovery Package to support affected industries followed by further work on the \$3 billion COVID-19 support package to assist industry and business.
- Extended the Back to Work program with an additional \$70 million available, including a new Apprentice and Trainee Boost of up to \$20,000 for employers who take on an eligible apprentice or trainee under the scheme.
- Established the Essential Goods and Supply Committee to address issues and impacts on supply chains and essential goods.
- Implemented the COVID-19 Manufacturing Supply Chain Response Project that addressed potential gaps in the supply chain of essential products.
- Collaborated with food and grocery suppliers, retailers and distributors, along with national food security working groups, to raise awareness of and address food and grocery supply issues in Aboriginal, Torres Strait Islander and remote communities.
- Maintained the *Buy Queensland* approach to procurement focusing on achieving local benefits and increasing opportunities for Queensland businesses to do business with government.
- Published user-friendly, practical emergency procurement guidance and advice for government buyers and suppliers to ensure critical supplies and essential services for Queenslanders.
- Established the COVID-19 Procurement Response to ensure the delivery of essential goods and services in response to the COVID-19 pandemic, including creation of the COVID-19 Supplier Portal to link government and private industry buyers with suppliers of in-demand goods and services.
- Developed the Queensland Information Technology Contracting Short Form Contract to expedite procurement.
- Collated and registered a large number of supplier's offers of assistance on behalf of agencies.
- Issued takeaway liquor authorities to assist a range of licensees who were directed to restrict their businesses in response to COVID-19.
- Endorsed through the COAG Skills Council, new Infection Control Skill Sets to respond to COVID-19.

- Developed the Jobs Finder Queensland Portal and associated StaffMatch program to connect Queenslanders whose employment has been impacted by COVID-19 with suitable job opportunities by professional recruitment agencies.
- Provided free online micro-credentials and skill sets in a range of industry areas to support individuals to gain new skills, and other links for jobseekers.
- Appointed a new temporary Queensland Small Business Commissioner, giving small businesses a single point of contact for leasing disputes during recovery from the impact of COVID-19.
- Designed and delivered human-centred solutions to improve the citizen and business experience in response to COVID-19.
- Implemented expedited payment terms for all businesses supplying to the Queensland Government.
- Engaged regularly with the building and construction industry about the short, medium- and long-term impacts of COVID-19.
- Amended the *Economic Development Act 2012* to protect the public's health and safety and to effectively manage development applications during the pandemic.
- Introduced planning and regulation amendments to support the construction industry, for example, the heavy-vehicle lock-out period was relaxed for the Queen's Wharf Brisbane Project, allowing four extra hours per day for trucks to move in and out of the site.
- Provided a point of contact for businesses to report supply chain or general operational issues they were experiencing due to COVID-19. Targeted responses were then provided to address particular issues and keep businesses informed.
- Established an Economic Recovery Unit to lead the COVID-19 response planning, coordination and delivery, and work with the private and public sectors to ensure industries bounce back.
- Consulted with the Regional Tourism Organisation Network to listen to, and take action on, industry needs in relation to COVID-19 impacts.
- Developed recovery plans to rebuild demand for the tourism and events industry, in line with the expected easing of restrictions and return to travel; focused firmly on rebuilding consumer demand, aviation capacity and the Queensland events calendar; and responding to consumer sentiment.
- Released the *Queensland Government's Personal Protective Equipment (PPE) and Other Essential Products Direction Statement* (PPE directions statement) to support a sustainable and internationally competitive local PPE and other essential products manufacturing sector to protect against future supply chain disruptions.
- Launched the COVID-19 Supplier Portal to support Queensland during the COVID-19 recovery, by providing access to supplier details for a variety of high-demand PPE products and services.
- Offered Aboriginal and Torres Strait Islander local governments and other local governments subject to COVID-19 biosecurity declarations the opportunity to repurpose their 2019–21 Works for Queensland funding allocations to assist with the costs of pandemic preparedness and response.
- Supported jobs and the viability of Queensland race clubs and the broader racing industry through the COVID-19 restrictions, with the early release of the \$2 million Training Track Subsidy Scheme to race clubs.
- Worked with suppliers to bulk purchase items to assist all schools through a Standing Offer Arrangement for Office Supplies ensuring the continuation of strict hygiene measures.
- Provided up to \$2 million to support local government-operated early childhood services; providing extra financial relief through \$287,000 for fee waivers and waiving three months of the 2020–21 annual fees and creating and publishing online learning materials to support families and educators.
- Deployed more than 100 agriculture coordination officers to provide support to producers, industry and local governments affected by COVID-19.
- Collaborated with Austrade to get access to cargo space on flights from airports for Queensland producers to accelerate the return of Australia's agriculture and fisheries exports.

- Committed more than \$42.5 million to support the arts, cultural and creative sector in responding to the COVID-19 pandemic.
- Secured and implemented fee relief for commercial tourism operators in response to the COVID-19 pandemic.
- Established a \$1 million SQ Enterprise initiative which supported 11 businesses to pivot and grow in the pandemic.
- Held three trade roundtables to engage with companies from the manufacturing, technology, food, beverage and urban development sectors.
- Participated in the federal government's International Freight Assistance Mechanism supporting Queensland producers to access freight capacity for the export of fresh products and the shutdown of international passenger and freight traffic.
- Activated the Roads and Transport Functional Recovery Group for engagement with industry stakeholders to support the state's recovery.
- Delivered the COVID-19 Response for Residential Tenancies to implement the National Cabinet agreed evictions moratorium and other Queensland-specific protections for tenants, lessors and property managers during the COVID-19 pandemic.

Working together

- Activated Queensland's disaster management arrangements in response to the declaration of a disaster situation for COVID-19 which included standing up the State Disaster Coordination Centre to coordinate information, resources and services necessary for associated disaster operations.
- Established Taskforce Sierra Linnit within the State Police Operations Centre of the Queensland Police Service to prepare, plan and coordinate police support of the whole-of-government COVID-19 response.
- Supported the response to COVID-19 by providing frontline fire and emergency services support and support through the State Disaster Coordination Centre including logistical support for quarantine accommodation and border control operations.
- Ensured regular COVID-19 updates were shared with Aboriginal and Torres Strait Islander and other culturally and linguistically diverse stakeholders and communities.
- Assigned 36 liaison officers across 19 remote and discrete communities and 29 other areas with significant Aboriginal and Torres Strait Islander populations to connect and communicate regularly with local governments and Local Disaster Management Groups, to ensure planning and response activities considered the needs of Aboriginal and Torres Strait Islander people.
- Held regular teleconferences with Mayors and Chief Executive Officers of remote communities to share information, coordinate responses, problem solve and hear local concerns.
- Developed fact sheets, posters and other materials to ensure culturally targeted information was available for Aboriginal and Torres Strait Islander and other culturally diverse Queenslanders.
- Supported over 800 Aboriginal and Torres Strait Islander state and non-state boarding students to safely return to their homes in remote and discrete communities prior to closures to enable students to continue with their learning remotely.
- Supported the District Disaster Management Groups to assist families into appropriate accommodation through the COVID-19 travel restrictions.
- Used Deadly Stories and other social media channels to promote health messages and provide opportunities for Aboriginal and Torres Strait Islander people to connect during the COVID-19 restrictions.
- Partnered with Logan City Council to hold a regular phone hook-up for Logan Elders, community-based organisations and government agencies to provide direct connection to address emerging COVID-19 related concerns during outbreaks.
- Supported families and community organisations to successfully navigate COVID-19 related restrictions for Sorry Business and Funerals.
- Assisted Gympie District Disaster Management Group and the Cherbourg Local Disaster Management Group with the compilation of a Resupply Plan for Cherbourg during COVID-19 biosecurity restrictions.

- Created an operational COVID-19 Dashboard to support situational awareness across the Queensland Disaster Management Arrangements.
- Provided support to disaster operations across Queensland including active involvement in border screening and airport check-points.
- Developed and implemented the 'COVID-19 Disaster Management Training Strategy' to ensure a level of continuity in the delivery of Queensland Disaster Management Training Framework programs to disaster management stakeholders.
- Issued advice to consumers including for cancelled travel and events, price increases, miracle cures, fake charities, scams, itinerant traders, gyms, wedding and funeral restrictions, and frustrated contracts.
- Responded to 30,786 COVID-19 related phone calls from the residential rental sector with an average of 1610 calls each working day.
- Delivered a \$24.7 million Housing and Homelessness Immediate Response package, providing temporary accommodation, brokerage, outreach and other support to people experiencing homelessness.
- Paid \$6.5 million in funding for the 'COVID SAFE Active Clubs Kickstart' program to provide grants of \$2000 each for sport and recreation clubs to purchase hygiene supplies, products, training equipment and for operational costs such as utilities and bills.
- Delivered the \$5.2 million COVID-19 Rental Grants fund, providing a one-off payment of up to four weeks rent (up to a maximum of \$2000) to those who did not have access to other financial assistance, with 3202 rental grants approved.
- Designed and developed an Aboriginal and Torres Strait Islander specific COVID-19 Domestic and Family Violence (DFV) awareness campaign.
- Provided human and social relief and recovery activities in response to COVID-19 including assisting people with no other means of support in quarantine to access essential food and/or medication, assisting more than 10,569 travellers quarantined in hotels across Queensland and providing information via COVID Safe Ambassadors to small businesses.
- Launched the volunteer Care Army to bring Queenslanders together to lend a hand to seniors and people most at-risk during the COVID-19 pandemic.
- Activated the Community Recovery Hotline on 19 March 2020 to assist seniors, people with disability or people in home quarantine or self-isolation who didn't have family, friends or neighbours to help them to call for food, medicine or other necessities.
- Partnered with non-government and private sector organisations to provide telephone psychosocial support and to coordinate supply of goods and services to people with no other means of support.
- Assisted individuals with a heightened risk of vulnerability and the community sector to prepare and respond to the impacts of the pandemic.
- Funded the Community Services Industry Alliance to lead a six-month sector advice and readiness strategy.
- Provided additional funding to elder abuse prevention and support services to assist seniors.
- Established a dedicated team to respond to and monitor COVID-19 issues impacting people with disability and the sector in Queensland.
- Introduced urgent time-limited amendments to the *Disability Services Act 2006* and *Forensic Disability Act 2011* to assist Queensland's disability sector to operate safely and effectively during the COVID-19 pandemic.
- Collaborated with the federal government and other states and territories, through the former COAG's Disability Reform Council, to ensure a joined-up approach to planning and preparedness for people with disability and the disability sector.
- Ensured ongoing delivery of Queensland's quality and safeguarding functions including disability worker screening, complaints management, authorisation of restrictive practices and positive behaviour support functions.
- Expanded the Foster and Kinship Care Support Line, provided by the Child Safety After Hours Service Centre, operating hours to provide 24-7 service.
- Delivered the Domestic and Family Violence (COVID-19 Emergency Response) Regulation 2020, which modifies procedures under the *Queensland Domestic and Family Violence Protection Act 2012* and the Domestic and Family Violence (DFV) Protection Rules 2014 to

facilitate the safe continuance of court proceedings and the ongoing protection of people who fear or experience DFV.

- Convened the 2020 Domestic and Family Violence Prevention COVID-19 Virtual Summit with over 120 participants coming together to virtually discuss and find solutions to the impacts of COVID-19 on those experiencing Domestic and Family Violence in Queensland and the unique challenges arising from the pandemic.
- Established Regional Taskforces to support vulnerable students in Term 2 of the 2020 school year during home-based learning.
- Implemented and increased use of video conferencing solutions across courts, detention centres and correctional centres enabling court appearances, provision of access to legal representatives, delivery of programs and education modules, and support for isolated prisoners, or better enabling prisoner contact with family.
- Progressed urgent legislative amendments to ensure Queensland Corrective Services and the Parole Board Queensland had the powers necessary to lawfully maintain security and good order in prisons and ensure the health and safety of prisoners and offenders for the duration of the pandemic.
- Provided a \$54.5 million essential transport package to support Queensland bus, ferry, personalised transport and regional air services to: ensure services continued to run as scheduled, develop a COVID safe public transport plan and add additional bus and train services to encourage passenger loading be spread out.
- Announced a \$23 million financial assistance package to support the taxi and limousine industry through the economic impacts of COVID-19 and ensure services can continue to operate.
- Implemented regulatory change that waived \$33.8 million in land rent payable for more than 6000 primary producers, business and large recreation and sporting clubs with a lease, licence or permit to operate on state land.
- Provided fee relief and rebate package to support local marine commercial tourism operators at the Cairns Marlin Marina, industrial areas, retail food and beverage leasehold tenants of Ports North, users of the Green Island jetty and freight cargo leases on the Cairns waterfront.
- Coordinated the maritime response to COVID-19 to minimise impacts on Queensland ports and the maritime industry.
- Delivered measures to reduce the financial and administrative burden associated with vehicle registration and certain driver licensing products and established a dedicated call centre during COVID-19.
- Collaborated with the Local Government Association to collect information from local governments on the financial and workforce impacts of COVID-19.
- Facilitated discussions relating to secondary regional settlement, social inclusion, employment, language services and service gaps for vulnerable cohorts.
- Responded to the communication and support needs of vulnerable cohorts from culturally and linguistically diverse backgrounds through a range of community focused activities and initiatives, including redirection of \$900,000 in funding to a Community Connections Support package.
- Established an Early Childhood and Education Recovery Group consisting of state and non-state sector representatives to provide strategic direction, advice and support to drive the recovery of Queensland's education and early childhood sector from the impacts of COVID-19.
- Supported the early childhood sector by providing \$17 million to deliver free kindergarten in Term 2, 2020.
- Supported state schools in the provision of continuity of learning for all students in response to COVID-19 disruptions through curriculum resources delivered online and in partnership with free to air commercial television, and support for over 4500 Aboriginal and Torres Strait Islander students to continue accessing engagement programs.
- Provided access to Curriculum into the Classroom materials to other Australian educational jurisdictions through the Education Services Australia resource repository, Scooted, to support continuity of learning for all Australian students.

- Developed the Virtual High School Preparation (VHSP) program which has enabled 48 international students to access an online version of the High School Preparation (HSP) program. The program will continue into 2021 allowing students the ability to commence their Australian education journey in preparation for their arrival onshore.
- Facilitated a rapid handover of the operational delivery of the Exotic Fruit Fly in the Torres Strait Eradication Program, when COVID-19 travel restrictions commenced in April 2020, to the Torres Strait Regional Authority local rangers to successfully maintain the program on behalf of Biosecurity Queensland on six Torres Strait islands.
- Facilitated remote self-exclusion and developed awareness campaigns to minimise gambling harm due to potential increased risks as venues reopened.
- Implemented a financial assistance package including waiving the 2020–21 annual licence fees for liquor licensees, deferring payment of March 2020 gaming machine taxes, waiving certain application fees for liquor licensees and waiving renewal fees for registered inbound tourism operators.
- Managed closure of parks including cancelling and refunding almost \$1 million in camping and vehicle access permit sales and reopening of camping bookings in June.
- Adapted programming via online education and youth drama activities, the Museum at Home website and created 'Play Club', a strategy to deliver virtual play readings, providing employment for Queensland artists and digital visual arts content under the hashtag #homewithQAGOMA.
- Initiated a virtual residency at the sqhub co-working space, providing connection and business support for start-ups.
- Launched SQ Live which is a series of virtual networking events to help support the local screen industry during the pandemic.
- Launched SQ On-Air podcast to deliver insights from key screen professionals on industry matters during the pandemic.
- Conducted industry consultation via the establishment of a Queensland Screen Industry Task Force and an industry-wide survey on the impacts of COVID-19.
- Provided production investment into the COVID- themed ABC comedy series Retrograde, screened on ABC1.
- The Screen Queensland Completion Fund supported four films at rough-cut stage to complete post-production.
- Implemented student support and welfare programs including support for eligible international students facing hardship, a collaboration with four regional study clusters to provide food hampers, implementation of a \$10 million Queensland International Student Crisis Assistance Package and the establishment of the online Queensland Student Hub.
- Provided support for Queensland International Education and Training businesses including the roll out of 10 market insight webinars and professional development sessions with 20 clients.
- Supported Queensland's global presence and long-term reputation as a welcoming study destination by initiating a locally led #inthistogether campaign.
- Engaged with the federal government's Global Reputation Taskforce.
- Established the State Disaster Coordination Group International Student Working Group, a whole-of-government working group on international students to provide a rapid and innovative solution to the immediate issues facing international students as a result of COVID-19.

COVID Safe Industry Plans

- Approved 24 COVID Safe Industry Plans in Queensland covering business and organisations such as weddings, retail, hair and beauty, outdoor sports, food services, cinemas and fitness facilities.
- Implemented Queensland's *Roadmap to Easing Restrictions* (the Roadmap) incorporating four stages. From Stage 2 easing of restrictions, eligible businesses which followed an approved COVID Safe Industry Plan or Site-Specific Plan could offer services beyond the limits prescribed in the Roadmap.

- Supported the development, activation and mobilisation of the whole-of-government Compliance, Monitoring and Enforcement Taskforce to monitor COVID Safe activities in the community and bolster frontline enforcement activities as required.
- Implemented COVID Safe Industry Plans which outline the specific measures that businesses and community organisations are required to comply with.
- Assisted Aboriginal and Torres Strait Islander prisoners and offenders to safely return to their home communities.
- Established a Tourism Response team to respond to questions from industry and help tourism industry associations develop three COVID Safe Industry Plans to enable tourism and accommodation businesses to open faster.
- Assessed 39 Industry Plans and 74 Site-Specific Plans and COVID Safe Business Framework.
- Enabled the racing industry to continue to operate safely by working closely with Racing Queensland to deliver a COVID Safe Industry Plan for Racing.
- Developed and implemented a COVID Safe Industry Plan for Places of Worship to ensure consistent, safe worship practices during the easing of restrictions.
- Supported industry in the development of COVID Safe Industry Plans for the liquor, wine, property and casino industries and communicated with licensees.
- Established COVID Safe Industry Plans providing assistance with quarantine arrangements and travel exemptions for many individual producers and productions that had halted due to new COVID-19 restrictions.
- Developed the Queensland Screen Sector COVID Safe Industry Plan.
- Developed COVID Safe Industry Plans in collaboration with peak bodies for sport, recreation and fitness to ensure a safe return to play.
- Established a Sport and Recreation response team, to respond to enquiries and provide advice consistent with Queensland's Chief Health Officer directives, to the sport, recreation and fitness industry.
- Implemented site specific COVID Safe Industry Plans for all Stadiums Queensland venues, enabling Queensland stadiums to be the first in Australia to safely welcome back large crowds and provided for the return to training for the state's elite athletes and the relocation of major sporting events to Queensland.
- Welcomed researchers back to the Queensland State Archives' Reading Room with a comprehensive COVID Safe Industry Plan.
- Conducted planned burns and mitigation related activities in readiness for the 2019–20 bushfire season observing COVID Safe Industry planning and public health directive parameters ensuring skill sets were enhanced and maintained.

COVID-19 recovery

Queensland's world-leading health response to the COVID-19 pandemic and strong economic foundation has put us in an advantageous position for recovery. Protecting community health and ensuring our economic wellbeing are inextricably linked and will remain so as we navigate our way through this crisis.

Queensland's economic recovery plan: Unite and Recover aims to not just build back but build back better. The plan is supported by more than \$8 billion in recovery initiatives and supports 55,000 Queensland jobs.

In 2019–20, the Queensland Government:

Safeguarding our health

- Redeveloped the Graduate Paramedic Induction Program to facilitate rapid onboarding of graduates to support projected demand.
- Established the Queensland Ambulance Service Demand Surge Resilience and Recovery Program to utilise lessons identified from the COVID-19 pandemic to drive ongoing organisational capability and improvement.
- Expanded elective surgery capacity across the state to enable health services to get back to pre-COVID levels of activity, including the opening of the Surgical, Treatment and Rehabilitation Service at Metro North Hospital and Health Service.
- Implemented virtual information exchange meetings about innovative service changes made to enable safe and effective delivery of care during and beyond the COVID-19 pandemic.
- Commenced a wastewater surveillance program for SARS-CoV-2 to provide intelligence to inform the COVID-19 pandemic recovery.
- Continued planning to prevent, monitor and rapidly respond to any spread of COVID-19 at any Youth Justice facilities and workplaces.
- Committed to actions under the 'COVID-19 Policy and Action Plan for Queenslanders with Disability'.
- Advocated at the national level to ensure the COVID-19 recovery considers the needs of Queenslanders with disability, and the disability sector.
- Maintained the Community Recovery Hotline to provide support 24 hours per day, seven days per week.
- Assisted people in quarantine by providing access to essential food and/or medication and wellbeing support.
- Supported vulnerable Queenslanders through the State Human and Social Recovery Group.
- Implemented risk mitigation strategies to reduce the transmission of COVID-19 within workplaces with a focus on control measures within the school environment.
- Monitored and reviewed the Principal Coaching and Support Service delivered through headspace.
- Trialled virtual communication and social wellbeing lessons for secondary students from across the state who are deaf and use Auslan.
- Developed the *Public Safety and Security Functional Recovery Group's COVID-19 Recovery Strategy*.

Backing small business

- Implemented a second tranche of payroll tax and land tax relief to support Queensland businesses including an additional two-month waiver of payroll tax for businesses with annual payrolls of \$6.5 million or less, continued the JobKeeper exemption, allowing businesses to pay deferred payroll tax liabilities and an additional 25 per cent land tax rebate for eligible landowners. A transfer duty exemption for eligible small business restructures may be implemented in 2020–21.
- Provided COVID-19 Online Training for business owners and operators in high-risk industries to complete and display at their premises a COVID Safe checklist.
- Allocated additional funding of \$3.7 million over 2 years to initiatives such as business counselling and the Market Diversification and Resilience Grants Program to help industry recover.

- Administered the *Residential Tenancies and Rooming Accommodation Act 2008* and Residential Tenancies and Rooming Accommodation (COVID-19 Emergency Response) Regulation 2020 to keep people safe and in their homes and to help protect property owners' investments during the COVID-19 pandemic.
- Developed Industry Recovery Blueprints in consultation with industry stakeholders which captured stakeholder intelligence and key information across industry streams to support delivery of the Economic Recovery Strategy and inform the development of the Economic Recovery Plan for Queensland.
- Established the Tourism and Events Economic Recovery Group to focus on planning for the recovery of the tourism and events sector.
- Supported the arts and cultural organisations-reopening as part of the \$22.5 million two-year Arts and Cultural Recovery Program to stabilise Queensland's arts sector and deliver COVID safe cultural experiences to Queensland audiences.
- Delivered the '*Sport and Recreation COVID Safe Restart Plan*' to support the Queensland sport and recreation industry, save and create jobs and support Queensland communities to be healthier and better connected.
- Developed a whole-of-government strategy for agribusiness and food industry development to encourage employment growth and private sector investment following an extensive industry engagement process, this strategy is informing the government's response to and recovery from COVID-19.

Making it for Queensland

- Redirected up to \$50 million from the Advance Queensland Industry Attraction Fund to help Queensland manufacturers make essential goods such as personal protective equipment, health consumables and devices, creating the Essential Goods and Supply Chain Program.
- Launched the Industry Support Package which is focused on providing support to large and regionally significant businesses through this period to ensure they will be able to scale up and service the community when economic activity improves.
- Pivoted the Advance Queensland Industry Research Fellowships to respond to COVID-19 challenges, supporting PhD qualified people to partner with industry on projects that will benefit Queensland.
- Investigated and developed reshoring and onshoring opportunities that will provide supply chain growth and sustainability in essential goods and everyday living commodities.
- Worked with Aboriginal and Torres Strait Islander local governments and communities on the implementation of the COVID-19 Economic Recovery Plan to identify and promote Aboriginal and Torres Strait Islander business leaders to participate in supply chain discussions and on boards and advisory committees.
- Coordinated COVID-19 Safe Meet the Buyer and similar economic participation strategies to connect Aboriginal and Torres Strait Islander businesses with opportunities with a focus on construction and related projects.
- Delivered the Go Global Export Program, to support exporters to launch products into international markets by providing funding of over \$720,000 to assist small to medium-sized exporters to overcome export barriers.
- Participated in the federal government's International Freight Assistance Mechanism program to facilitate export of fresh products.
- Implemented a global marketing campaign to raise awareness of Queensland as a study destination including promotion of Queensland's emerging industries to attract high quality talent for the jobs of the future.
- Expanded the grant funding criteria for the Exporter Market Engagement Program allowing recipients to utilise funding for market research and promotion.
- Initiated digital transformation in the agribusiness and food industry by developing integrated supply chains that improve traceability, biosecurity and food safety.

Building Queensland

- Commenced administration of the Regional Home Building Boost Grant which provides a \$5,000 grant for eligible homeowners who enter into an eligible contract to buy or build a new home in regional Queensland.

- Provided \$25 million for the Growing Tourism Infrastructure Fund to fast-track the development of new and enhanced tourism infrastructure projects, and a further \$25 million through the Queensland Tourism Icons Program to support tourism enterprises and experiences. An additional \$15 million was earmarked to help secure intrastate aviation routes into regional Queensland and Brisbane, interstate routes as well as routes from other key markets, once borders reopen.
- Established a dedicated Taskforce and the State Corrections Operation Centre to coordinate an agency-wide response to the ongoing management of COVID-19.
- Developed a Queensland Corrective Services Hotspot Response Planning Tool, outlining the restrictions in correctional centres and community corrections locations according to the local level of risk of community transmission.
- Delivered two new job-creating infrastructure programs for local governments through the \$200 million COVID Works for Queensland program and the \$50 million Unite and Recover Community Stimulus Package focused on South East Queensland local governments.
- Implemented regulatory change that waived resource rents for petroleum, gas, mineral and coal exploration companies.
- Froze all fees and charges under resources Acts to keep them at 2019–20 levels in the 2020–21 financial year.
- Implemented a waiver of annual water licence fees for the next two years.

Growing our regions

- Developed the *Queensland Economic Recovery Plan* and supporting *Regional Economic Recovery Plans* to drive the state's longer-term economic response to COVID-19.
- Provided an additional \$400 million to help an estimated 2.1 million Queensland households with their power and water through the Utility Rebate and the Asset Ownership Dividend.
- Delivered the Queensland 'Good to Go' campaign, inspiring Queenslanders to explore the very best of their own backyard as gathering and travel restrictions eased.
- Undertook an SEQ Pandemic Mini Travel Survey to understand how travel behaviour changed during the COVID-19 travel restrictions and how people might expect to travel once the pandemic is over.
- Assisted local governments by progressing legislative amendments to ensure local governments were well placed to respond to COVID-19, with an emphasis on budget and meeting processes.
- Extended \$2.37 million in funding contracts with 19 organisations under the Community Action for a Multicultural Society program enabling localised and culturally appropriate responses to community needs.
- Supported remote and discrete communities and other communities with significant First Nations populations in COVID-19 recovery, including access to economic and social recovery programs.
- Provided additional funding of \$17.5 million over 4 years to strengthen industries through reinvigorating agricultural trade relationships, supporting agribusiness diversification and digital transformation and cluster fencing grants through the Queensland Feral Pest Initiative.
- Waived fees for six months for commercial fishers and extended the Tropical Rock lobster fishery area for three months to help offset the initial impacts of COVID-19.
- Administered \$300,000 under Round 2 of the Market Diversification and Resilience Grants Program for commercial fishing, aquaculture and charter fishing businesses affected by COVID-19.
- Established a \$1 million relief package for Queensland's beekeeping industry through the waiver of fees and the provision of bee feed sugar to assist with the intense drought experienced across Queensland.
- Waived fees for commercial lease agreements established at Walkabout Creek Discovery Centre as well as waiving fees for whale watching commercial tour operators and extending the fee waiver for tourism operators.
- Enabled remote delivery of maritime training courses during the COVID-19 pandemic through the Smartship Australia simulator located in Brisbane.

Investing in skills

- Continued to deliver the Transition 2 Success program for young people which assists with education re-engagement, skill development, and employment preparation.
- Provided an additional \$10 million over four years in Collaborative Exploration Initiative Grants.
- Planned for bushfire season and severe weather seasons including a discussion exercise with the State Disaster Coordination Group to ensure Queensland Government departments were prepared for the upcoming seasons considering the impacts of COVID-19.
- Supported Queensland universities in their economic recovery.
- Delivered student support programs to enhance the student experience in Queensland such as the on-line student hub Gold Coast, Cairns and the Rainbow hub.
- Led the Reinvigorate Agriculture Trade program to develop the e-commerce capability of Queensland companies and support their entry into markets using e-commerce platforms.
- Delivered the Education and Early Childhood Recovery Strategy to provide a roadmap for early childhood and schooling sectors to recover from the COVID-19 health pandemic.

Message from the Local Government Association of Queensland President

Queenslanders came together six years ago to map out a vision for our future – The Queensland Plan.

It is a vision that involves ensuring no Queenslander is left behind as we ready the state for the future.

That vision remains sharply in focus for local governments as we lead our communities through the COVID-19 pandemic and the economic crisis it has caused.

As the level of government closest to the community, Queensland local governments are well-practiced in responding to disasters that befall our state, whether they be floods, fires, cyclones or a pandemic.

Local governments are experts at leading their communities into recovery and ensuring they emerge stronger by providing the services, building the infrastructure, and creating and supporting the jobs Queenslanders need.

But they cannot do it alone.

The only way Queensland can recover from the pandemic and emerge stronger is by the state and local government working together in the best interests of our local communities.

This partnership has been on display throughout COVID-19 with the state and local governments coming together to create thousands of jobs through initiatives like COVID-19 Works for Queensland and Unite and Recover Community Stimulus Package for South East Queensland.

It must continue in the decades to come to ensure Queensland can truly realise its full potential by 2034, as The Queensland Plan intends.

**MAYOR MARK JAMIESON
PRESIDENT
LOCAL GOVERNMENT ASSOCIATION OF QUEENSLAND**

Local government activities

Popular nursery rhymes to receive local Indigenous translation

Cook Shire Council and the Cooktown Library are working with the Wujal Wujal and Hope Vale Indigenous communities to translate three popular nursery rhymes into local Kuku Yalanji and Guugu Yimithirr languages.

The project forms part of the State Library of Queensland's First 5 Forever (F5F) program and is aimed at teaching children to respect, learn and engage with the First Nations peoples and traditional languages of Australia.

"The First 5 Forever nursery rhyme project is a wonderful opportunity for all children in our community to learn and appreciate local Indigenous culture and heritage," said Lawrence Booth, Director Community, Economy and Innovation at Cook Shire Council.

The rhymes will be used in the F5F Rhyme Time sessions at Cook Shire libraries. They will also be published and shared with Indigenous Knowledge Centres throughout the region. First 5 Forever is a family literacy program delivered by public libraries and Indigenous Knowledge Centres with the primary aim of providing strong early literacy foundations for all Queensland children aged 0-5 years.

Solar milestone for Logan City Council

Logan City Council has passed a significant renewable energy milestone with more than 1000 kilowatts (kW) of solar photovoltaic panels now installed on local government-owned buildings.

The combined power generation from the 25 systems is expected to save an estimated \$140,000 per year in electricity costs and reduce carbon dioxide emissions by more than 930 tonnes.

The latest installation is a 100kW system on the roof of the Logan North Aquatic Centre in Underwood which features 303 solar panels.

Other new systems include Mt Warren Sports Centre (70kW), Marsden Library (55kW), Logan North Library (83kW) and Logan West Community Centre (18kW).

All of these five sites use "power optimisers" which not only help to boost performance but also allow remote monitoring of the power generation of every solar panel.

Other significant solar systems on local government buildings include Round Mountain (87kW), Marsden Depot (100kW), Logan Metro (100kW) and Beenleigh Library (100kW).

City Planning, Economic Development and Environment Committee Chair Councillor Jon Raven said Council's 'Carbon Reduction Strategy and Action Plan' sets a 2022 carbon neutrality target that covers all of Council's operations.

"Embracing solar is good for the environment and for the bottom line. We're also supporting the renewables industry which is creating jobs in Logan," Councillor Raven said.

Prevention and awareness of domestic and family violence

In 2020 the Queensland Government partnered with the Local Government Association of Queensland to address domestic and family violence (DFV) in Queensland.

This included funding to embed a dedicated domestic and family violence prevention project officer within the Local Government Association of Queensland to support local governments and to share ideas and best practice.

Since April 2020, the DFV Project Officer has:

- Recruited more than 40 local governments into two 'community of interest' networks to facilitate the sharing of best practice among local governments. The groups meet bi-monthly and receive regular updates via newsletters, distribution emails and social media communications.

- Created a dedicated local government webpage with a suite of DFV resources, guidance, and sector information.
- Developed an electronic distribution database for representatives of all local governments in Queensland to receive information.
- Launched the inaugural Alison Woolla Memorial Award: For Local Leadership in Preventing DFV. The award will reward an individual who has provided support in raising awareness or preventing abuse within their community.
- Delivered individual DFV awareness sessions to eight local governments, assisting them to recognise the signs of abuse in their staff, respond appropriately and refer to services for support.
- Promoted a Red Bench request campaign to all 77 Mayors, assisting with the installation of an additional 23 benches across local governments in Queensland.
- Developed and promoted the Red Bench Relay – Walk Against Violence.
- Supported the roll out of the national DFV Prevention toolkit for local government.
- Developed a factsheet for local governments to use with flexible working requests. The guidance highlights the need to consider personal safety when managing working from home requests. Suggested process on asking questions and managing disclosures has been provided to help keep employees safe from abusive current or ex partners.

Queensland local governments creating circular economies

Queenslanders currently produce over 11 million tonnes of waste per year with Queensland local governments managing and operating more than 500 waste facilities including landfill sites, transfer stations and resource recovery facilities.

In response to the need to reduce the amount of waste that goes into landfill, Queensland local governments are taking a leading role by utilising recycled materials in several road construction projects and pilot programs. Initiatives include:

- [Logan City Council](#) has teamed up with Tyre Stewardship Australia to increase the use of crumb rubber and recycled asphalt pavement in local roads
- [Moreton Bay Regional Council](#) is making a commitment to use environmental mixes on all future road resurfacing projects. Projects are currently underway using hard plastics, crushed glass and crumb rubber.
- [Brisbane City Council](#) is trialling the use of shredded tyres in road construction.
- [Rockhampton Regional Council](#) is using 120,000 glass bottles as aggregate for local roads.
- [Townsville City Council](#) is recycling 2.3 million beer bottles and 720 tonnes of recycled concrete in a major roads project at Stuart.
- [Redlands City Council](#) is pioneering a process that turns plastic bottles and other waste into new, high-quality roads. The project will see around 933 tonnes of reclaimed asphalt and about 90,000 hard plastics, for example milk bottles and shampoo bottles, to be used in suburban roads.

Queensland Climate Resilient Councils

Building local government's capability to respond to future climate driven disasters and system shocks is essential to keeping Queensland's communities healthy and prosperous. The *Queensland Climate Resilient Councils* (QCRC) program is another Queensland Government and Local Government Association of Queensland unique and innovative initiative that is currently working with 41 local governments across the state, from the Torres Strait to the southern border. By providing in-house briefings, detailed governance assessments and leading practice resources, the program is supporting local governments to get climate risk ready.

In addition to direct in-house support for local governments, this \$3.4 million, 6 year program has to date delivered Australia's first fully accredited Certificate IV in Climate Risk Management and 3-day Climate Resilient Leadership courses, bespoke co-designed climate change resources for two participating Indigenous local governments and the recently released Climate Risk Management Framework for Queensland Local Government.

The program is making a measurable impact on increasing local government climate resilience. The 2019 climate risk governance review found that QCRC participating local governments are

strengthening their internal governance and decision-making frameworks to respond to climate risk at twice the rate of non-participating local governments. The program is open to all Queensland local governments.

LG Sherlock – Energy Detective

Queensland local governments working together, with the assistance of Local Government Association of Queensland, are now using data analytics to help shave hundreds of thousands of dollars off their energy bills, reduce their carbon footprint and more readily identify opportunities for alternative energy.

The Energy Detective project leverages local government energy consumption and billing data from across the state to help identify opportunities for more efficient operations and energy savings.

The Energy Detective's success is reflected in over 80 per cent of the state's local governments agreeing that sharing data can lead to new insights and understanding that not only benefit local governments but the communities they serve.

Libraries emerged as one of the best local government properties for benchmarking, highlighting how small changes in energy tariffs could result in big differences in costs across broadly similar sites.

By changing to cheaper tariffs identified through the Energy Detective many participating local governments have been able to find savings over the course of a year.

This shared service has been able to successfully identify sites that were using an abnormally high amount of electricity or were no longer active but were still being charged connection fees.

Looking ahead for 2020–21

Priority activities for the Queensland Government for 2020–21 include:

Education

- Implementing a new School Opinion Survey to provide insights about teaching and learning and inform future practice or policy.
- Piloting a Student Engagement and Wellbeing survey to provide insights about the wellbeing of students in state schools.
- Finalising the roll-out of an enterprise-wide school data reporting dashboard.
- Continuing investment to support Queensland kindergartens to develop inclusive programs to support children with disability.
- Continuing to invest in Queensland's early childhood workforce so they meet legislative requirements and gain skills and knowledge to respond to the diverse needs of all children.
- Continuing to promote service compliance and continuous quality improvement in early childhood education and care through the Regulating for Quality Framework.
- Creating new resources aligned to the Advancing Partnerships – Parent and Community Engagement Framework to foster positive and productive relationships that support student success.
- Providing additional Principal Advisors to support students with autism.
- Partnering with I CAN Network to provide face-to-face and online mentoring programs to secondary school students with autism to strengthen their self-identity and school connectedness.
- Showcasing the voice of secondary students with autism through a series of vignettes released on the Autism Hub website.
- Defining a shared commitment to the retention of Aboriginal and Torres Strait Islander students from Years 10 to 12 to ensure students leave school with a meaningful pathway into the future.
- Introducing the Skills Assure Framework which focuses on strengthening existing performance frameworks to provide participants with greater confidence in identifying and selecting a Skills Assure Supplier to deliver high quality and industry standard training.
- Working to reframe the relationship between Aboriginal peoples and Torres Strait Islander peoples and the Queensland Government.
- Developing an *'Aboriginal and Torres Strait Islander Languages Action Plan 2020–2022'* to support, grow and maintain the use of First Nations languages in Queensland.
- Continuing to deliver targeted resources for schools and regions to respond to the educational needs of students for whom English is an additional language or dialect, including Aboriginal and Torres Strait Islander students.
- Further expansion of the Transition to Success program to a total of 20 sites and two youth detention centres for young people who are involved in, or at risk of, contact with the youth justice system.
- Consulting with industry on the development of a skills program targeting job seekers interested in resource recovery, recycling, waste management and sustainability.
- Partnering with Central Queensland University to deliver the Advanced Technology and Innovation Centre in Rockhampton.
- Expanding Project Booyah in partnership with the federal government and Northern Queensland Primary Health Network to secure funding to deliver Project Booyah at Mackay in 2021.
- Delivery of virtual, COVID safe events for National Science Week.
- Implementing enhanced education programs at Gateway Visitor Centres.
- Maintaining a comprehensive program of professional development and networking opportunities for the local screen industry including.
- Providing the International and Training Partnership Fund to give Queensland vocational education and English language businesses the opportunity to transition their businesses to remain competitive.
- Launching a Global Marketing Campaign to showcase the quality and talent in Queensland, as well as the industry opportunities brought by local business, education, and research.

- Delivering 46 collaborative research projects and 32 postgraduate research scholarships in partnership with nine universities and 16 sports. In 2019–20, the Queensland Academy of Sport exceeded its co-contribution to collaborative research target ratio of 1:1 by achieving 1:1.34 (i.e. for every dollar invested by Queensland Academy of Sport, \$1.34 was leveraged from external stakeholders).

Community

- Monitoring and managing the NDIS to ensure it is delivering jobs and economic benefit for Queensland communities, participants and their families.
- Developing the final progress report on the implementation of actions under *All Abilities Queensland: opportunities for all*.
- Delivering the second phase of the Disability Inclusive Disaster Risk Reduction project.
- Implement initiatives under the *Third Action Plan 2019–20 to 2021–22 of the Domestic and Family Violence (DFV) Prevention Strategy 2016–2026*.
- Releasing an action plan to support implementation of *Prevent. Support. Believe. Queensland's Framework to address Sexual Violence*.
- Implementing a suicide prevention framework for working with people impacted by DFV.
- Implementation of integrated service response to DFV.
- Publishing DFV services practice principles, standards and guidance on the dedicated webpage.
- Developing the Regulatory Framework for assessing and monitoring the compliance of the DFV sector with the revised practice standards.
- Working with Aboriginal and Torres Strait Islander Queenslanders to build civic pride, culture, heritage and celebration through engagement programs, and promotion and support provided to cultural events or programs, including NAIDOC Week and National Reconciliation Week.
- Working with Torres Strait Islander people and across government to implement the *Meriba Omaker Kaziw Kazipa (Torres Strait Islander Traditional Child Rearing Practice) Act 2020*.
- Working with key community and government partners to develop the Queensland action plan to implement the new national Closing the Gap Agreement.
- Collaborating further on the Conditional Bail Program, to provide community-based supervision and support for high risk young people on bail.
- Broadening the Integrated Case Management program and intervention strategies to reduce and prevent offending.
- Implementing amendments to the *Youth Justice Act 1992* which provide that bail must be refused where there is an unacceptable risk of the child committing an offence that endangers the safety of the community, or the safety or welfare of a person, and that risk cannot be adequately mitigated with bail conditions.
- Continuing the Mount Isa Youth Transitional Hub to help provide a suitable place for QPS to refer young people who do not have appropriate accommodation or safe home environments.
- Continuing the co-responder model with QPS in Cairns, Townsville, Rockhampton, Brisbane North and Logan/Gold Coast.
- Holding the annual Multi Faith Dinner in Rockhampton to bring people together and celebrate community diversity and build community relationships.
- Implementing the Back to the Bush Program in 2020–21 which is designed to engage young people on Palm Island and teach traditional life skills, values and deter them from committing crime.
- Commencing the Total Harm Ranking and Evaluation Tool to assist in prioritising operational practise in assessing a child sex offender's risk to the community.
- Securing a Large Air Tanker contract, in consultation with the National Aerial Firefighting Centre, for the 2021–2024 bushfire seasons.
- Releasing the 2021–22 State Emergency Services (SES) Support Grant program round and processing the annual Local Government Subsidy which assists local governments to support SES groups.

- Launching the Engagement and Co-Design process and establish Local Community Education Boards to advise schools on the prioritisation of resources to respond to the needs of Aboriginal and Torres Strait Islander students.
- Developing templates and supporting resources on Indigenous Cultural and Intellectual Property for schools to appropriately engage with Aboriginal and Torres Strait Islander peoples' knowledge, languages and cultures.
- Supporting the development of an Aboriginal and Torres Strait Islander Housing Body to work with Indigenous Community Housing Organisations and Aboriginal and Torres Strait Islander local governments to improve Indigenous housing outcomes.
- Tagging 50,000+ items in the Queensland State Archives catalogue to help make the records of Queensland more discoverable.
- Targeting the transfer of public records created before 1900 to Queensland State Archives.
- Funding a COVID-19 culturally and linguistically diverse (CALD) Community Engagement Team to liaise directly with CALD community leaders and stakeholders on the pandemic and advise Queensland Health on appropriate health responses to support CALD communities.
- Making electricity more affordable by working with the Energy and Water Ombudsman.
- Transforming how we deliver sustainable rural water management for the people of Queensland, focusing on fairness, transparency and accountability.
- Releasing abandoned mines spatial data and other information as well as the Abandoned Mines Risk and Assessment Prioritisation Framework.
- Fostering an effective working relationship with the Land Access Ombudsman and Gasfields Commission of Queensland.
- Delivering statewide disaster management plan assessments.
- Responding to the Royal Commission into National Natural Disaster Arrangements.
- Conducting a post-implementation review of the *Strong and Sustainable Resource Communities Act 2017*.
- Continuing consultation on construction activities and station designs for Cross River Rail.
- Delivering the Yarrabilba Community Hub, an innovative infrastructure partnership, to enable the community to connect with each other and access valuable support services.
- Working with key stakeholders at Meadowbrook to create and grow a sustainable and integrated precinct.
- Delivering the \$2.133 million Show Societies Grants program which provides financial support to 130 Show Societies across Queensland to conduct their annual agricultural shows and maintain showground facilities.
- Delivering \$41.261 million in funding to support Indigenous local governments deliver essential local government services to their communities.
- Improving safety of water users through investment in a refreshed education campaign and continual improvement to the Shark Control Program.
- Repurposing, managing and maintaining the former Queensland Agricultural Training Colleges sites at Longreach and Emerald to suit activities that meet community needs.
- Meeting national standards for livestock welfare and continue to contribute to national processes to develop and review appropriate animal welfare standards and guidelines.
- Collaborating with the Queensland Racing Integrity Commission and Racing Queensland to implement the Queensland Government's response to recommendations from the independent 'Inquiry into animal cruelty in the management of retired thoroughbred and standardbred horses in Queensland' (the Martin Inquiry).
- Releasing the *Gambling Harm Minimisation Plan 2020–24*, developed in conjunction with industry and community who are represented on the Responsible Gambling Advisory Committee.
- Implementation of recommendations of the Royal Commission into Institutional Responses to Child Sexual Abuse.
- Commencement of reforms to Queensland's guardianship framework.
- Delivering online applications and renewals for blue cards or exemptions as well as enhanced organisation portal functionality.
- Increasing focus and investment in developing new Australia stories, particularly Queensland First Nations' stories.

- Improving access and participation in the arts through touring, including regional communities, delivering unique school programs and developing digital content.
- Delivering a program of exhibitions, including *The Motorcycle: Design, Art, Desire and Renaissance to Modernity: Masterpieces of European Painting* from the Metropolitan Museum of Art.
- Awarding the 2020 round of Citizen Science grants.
- Engaging First Nations peoples and biodiscovery entities in the development of the Traditional Knowledge Code of Practice.
- Engaging with park neighbours on operational activities such as pest, fire and boundary maintenance under the Good Neighbour Policy.
- Hosting a number of screen industry events such as Screen Forever.

Regions

- Delivering the *'Minjerribah (North Stradbroke Island) Economic Transition Strategy'*.
- Delivering the \$7 million Growing Indigenous Tourism in Queensland Grant Fund and Our Country Indigenous Tourism Development Service.
- Delivering projects under the Queensland Ecotourism Trail Program, in collaboration with local Traditional Owners.
- Commissioning the Unmanned Aerial Systems Flight Test Range at Cloncurry Airport.
- Positioning the Cairns Marine Precinct as Northern Australia's leading regional marine maintenance, repair and training centre to capitalise on increased spending on naval defence assets and military modernisation within the Indo-Pacific.
- Implementation and delivery of the Strategic Blueprint for the North West Minerals Province.
- Maintaining focus on regional innovation to support jobs and economic diversification.
- Supporting tourism businesses and event proponents to deliver COVID safe activities into the future.
- Developing place-based, community-led local housing plans with communities to identify and respond to local priorities, with a strong focus on the Torres Shire Region.
- Deploying projects in regional Queensland including Birdcage of the Bay, a Historical Image Library Discovery Assistant (HILDA), QSA TV and Exhibition-in-a-Box.
- Delivering the Strategic Resources Exploration Program, Northeast Queensland deposit atlas, new economy minerals compilation and the rare earth element prospectivity.
- Delivering the Resource Community Information Sessions program to relevant mineral, coal and gas communities across the state.
- Additional funding of \$35.2 million for country racing including \$15 million per year until July 2023 directly for prize money and \$2.6 million per year over two years for maintenance of tracks and facilities.
- Continuing implementation of the Regional Partnerships Projects and work with regional local governments on planning for welcome and inclusion to attract and retain new arrivals in regional Queensland.
- Working with trustees and individuals to address land tenure, land administration and Native Title matters in order to increase opportunities for economic development and private home ownership.
- Managing survey and town planning projects to formalise road, lot and lease boundaries throughout Aboriginal and Torres Strait Islander communities.
- Providing grants of up to \$250,000 matched with co-contributions from grant applicants for projects under Round 3 of the Rural Economic Development Grants Scheme to promote industry development and jobs in rural communities.
- Increasing the number of fish-aggregating devices in South East Queensland and extending these to other areas to attract alternative species for fishers to target while decreasing pressure on traditionally overfished species.
- Implementing the *'Native Timber Action Plan'* and engaging with stakeholders to support regional jobs and build a sustainable future for the native timber industry.
- Providing assistance to industry in the Wide Bay Burnett area to develop an agricultural strategy to guide investment and infrastructure.

- Establishing the Queensland Regional Science Council Network to increase engagement and participation of regional Queensland communities in science-based activities.
- Delivering initiatives in the Far North Queensland Screen Production Strategic Plan.
- Facilitating Trade and Investment Group meetings across Queensland.
- Developing an international program of activities, which includes a virtual and face to face component to support BEEF 2021.
- Facilitating a Round 2 of the Go Global Export Program across regional Queensland supporting business to overcome barriers to achieving new export outcomes in an international market.

Economy

- Implementing, monitoring and reporting on Queensland's Economic Recovery Plan and Regional Economic Recovery Plans.
- Contributing to the reform of the energy sector to improve competition, enable necessary infrastructure, and keep wholesale prices affordable and sustainable over the long term.
- Implementing the second round of COVID-19 measures for payroll tax.
- Extending the payment due dates for payroll tax clients who had deferred their payments.
- Extending the JobKeeper exemption from payroll tax until the end of March 2021.
- Supporting the tourism industry's recovery through targeted initiatives including the \$25 million Growing Tourism Infrastructure Fund 2020–2021, the \$25 million Queensland Tourism Icons Program and \$15 million of Aviation Support.
- Supporting the rebuilding of the Queensland major events calendar and continue to secure and leverage new major events.
- Delivering Space Strategy initiatives including the development of an Earth observation analytics hub, supporting a common-user static rocket engine testing site and undertaking a business case for an orbital launch facility.
- Developing and delivering programs that strengthen mining equipment, technology and services companies' resilience.
- Progressing delivery of the Essential Goods and Supply Chain Program to increase Queensland manufacturing of essential goods.
- Supporting major private sector investment by providing tailored project facilitation services to support 53 projects with the potential to generate \$13.4 billion in capital investment.
- Establishing an Immersive Technology Hub to promote Queensland's capabilities nationally and internationally.
- Delivering programs to connect research and technology companies with corporate industries to grow value, adding revenue and global routes to market.
- Commencing regulation of new project and retention trust account reforms to enhance security of payment for subcontractors in Queensland's building and construction industry.
- Delivering an additional 215 new social housing dwellings which will support more than 235 jobs in the construction sector through the \$100 million Works for Tradies initiative.
- Administering the \$10 million Seniors and Accessibility Assistance (SAA) to deliver a minimum of 2000 subsidies of up to \$5000 per client to address higher cost safety and accessibility issues for electrical, plumbing, and carpentry work.
- Employing a further 80 trade staff and 20 apprentices in construction trades.
- Implementing the National Partnership for the JobTrainer Fund to support a rapid increase in low or no fee training places for job seekers, school leavers and young people in areas of identified skills needs and/or employment growth, to support them into employment as Australia emerges from the COVID-19 pandemic.
- Establishing three renewable energy zones across the state.
- Undertaking a Bowen Basin Gas Pipeline concept study to investigate the feasibility and options for a new transmission pipeline to connect the Bowen Basin's gas reserves to the east coast of Queensland.
- Providing clearer pathways for investment in new economy mineral exploration and production.
- Connecting employers with migrant and refugee job seekers across priority industries to deliver improved employment and economic opportunities.

- Brokering job and training opportunities for Aboriginal and Torres Strait Islander Queenslanders.
- Partnering with Aboriginal and Torres Strait Islander communities to coordinate and deliver informed capital and investment projects, provide support services to trustees, and explore opportunities with trustees to secure land tenure and land administration actions.
- Increasing home ownership and advance business growth in Aboriginal and Torres Strait Islander communities.
- Co-ordinating and implementing infrastructure programs and projects that support economic development in Aboriginal and Torres Strait Islander communities.
- Collaborating with local governments to deliver a grant writing workshop to maximise success in applying for government grant opportunities and continue to promote Indigenous Business Month.
- Advocating for more meaningful NDIS data to be made publicly available to stimulate market growth and build the disability sector in Queensland.
- Consulting with the disability sector to finalise Queensland's NDIS Assurance Framework to monitor outcomes for NDIS participants and ensure that Queensland achieves the social and economic benefits of the state's over \$2.0 billion investment in the NDIS.
- Supporting digital transformation in the agribusiness and food industry, reinvigorating trade relationships.
- Promoting Queensland's agricultural products and innovations internationally to grow exports and attract investment.
- Providing drought relief for the beekeeping industry through the waiving of apiary permit fees.
- Funding of more than \$1.1 million to identify Queensland's agricultural seasonal workforce needs and immediately implement local solutions.
- Undertaking a range of activities to support the economic development of Queensland, key priorities include implementing the International Education and Training Strategy, diversifying export markets, connecting Queensland's regions with global markets and engaging with Queensland businesses to identify new opportunities for export and/or investment.

Health and wellbeing

- Negotiating the 2020–2025 National Health Reform Agreement (NHRA) which will see continued federal funding for public hospital services for the next five years.
- Progressing implementation of eHealth projects including the Digital Strategy for Rural and Remote Healthcare and delivery of the Virtual Healthcare Strategy.
- Progressing construction of four new ambulance stations and two replacement stations.
- Enhancement of the Mental Health Co-Responder Program, extending the program to Cairns and Hinterland, Townsville and Metro North Local Ambulance Service Networks.
- Supporting the development and implementation of a new *Queensland Refugee Health Policy and Action Plan 2021–2023*.
- Commencing a new mental health, alcohol and other drug services plan which will focus on comprehensive care.
- Extending the Dear Mind campaign to deliver pandemic-specific messaging, helping Queenslanders look after their mental health and wellbeing and build their resilience.
- Commencing a range of new mental health care and recovery initiatives including Jacaranda Place Day Program, Caboolture Youth and Logan Youth Step up Step Down (SUSD) services and Gold Coast Adolescent Day Program.
- Implementing the government response to *Report No. 33: Aged care, end-of-life and palliative care*, including developing a *Palliative and End-of-Life Care Strategy* and workforce plan to guide future investment and facilitate reform of the palliative care system.
- Providing over \$13.5 million to non-government organisations for the delivery of clinical palliative care services and training, information and awareness services.
- Co-designing therapeutic mental health services with community and government stakeholders in Cherbourg to improve service coordination and to deliver out-of-hours mental health and wellbeing support.

- Providing expert support to elite athletes and coaches that ensured uninterrupted training is being maintained in the lead up to the Tokyo Olympic and Paralympic Games and 2022 Beijing Games.
- Budget of \$11 million to FairPlay, with vouchers of up to \$150 to help around 73,000 young Queenslanders get back into their chosen sport or recreation activity and support families experiencing hardship due to COVID-19.
- Administering \$10.8 million Active Industry Fund to provide funding for 79 state level sporting organisations and industry peak bodies through existing arrangements.
- Developing Queensland's innovative medtech sector that is commercially focused and supporting businesses to accelerate development of medical device technologies.
- Funding \$1.5 million to Queensland biotech company XING technologies to accelerate the development of a new rapid diagnostic technology for COVID-19.
- Developing and promoting the use of the Unite Against Racism – Call to Action Toolkit to bring Queenslanders together to promote positive messages about diversity and inclusion.
- Finalising delivery of the *Queensland Walking Strategy Action Plan for Walking 2019–21* and develop a new action plan for 2022–24.
- Implementation of an 'Occupational Violence Strategy and Action Plan' to minimise incidents of occupational violence.
- Updating air quality monitoring website to provide hourly data.
- Delivery of an expanded air quality monitoring network across Queensland.
- Promoting the health and wellbeing benefits of national parks Think Outside digital campaign.

Environment

- Leading delivery of the *South East Queensland Koala Conservation Strategy 2020–2025*.
- Leading the implementation of the Queensland Bushfire Plan in partnership with bushfire management stakeholders.
- Planning for significant increases in traditional burning training consistent with national recognition of traditional burning including the Royal Commission on National Natural Disaster Arrangements.
- Enhancing cooperative fire management support arrangements with traditionally affiliated groups such as the Quandamooka Yoolooburrabee Aboriginal Corporation on Minjerribah.
- Investing in koala applied research through the Community Sustainability Action grants program.
- Launching the updated Reef 2050 Long-Term Sustainability Plan for 2020–2025.
- Leading the development of the 2022 Reef Scientific Consensus Statement.
- Designing and delivering the Reef Assist Program, which will provide on-ground environmental and land management projects.
- Supporting stakeholders to implement priority measures from their climate change sector adaptation plans.
- Supporting local governments participating in the Queensland Climate Resilient Councils program to develop climate change risk management strategies using the Climate Change Risk Management Framework for Local Governments.
- Supporting local government climate transition action through grants for communities to implement priority projects identified through the decarbonisation of the Great Barrier Reef islands whole-of-community pilot program.
- Growing the government's ability to solve complex environmental problems by extending high performance computing, modernising critical systems and using innovative technologies under the Accelerating Science Delivery Innovation program.
- Delivering the enhanced statewide Landcover and Tree Study using improved temporal and spatial resolution imagery, and methodologies for regrowth and bio-condition assessment and reporting.
- Delivering water quality monitoring, catchment modelling, wetlands assessments, land use mapping and ground cover reporting for the Reef and Regional Report Cards.

- Implementing a targeted compliance program aimed at ensuring graziers, cane and banana growers meet their regulatory obligations for minimum practice standards in the regulated reef catchments.
- Partnering with industry to deliver a Moreton Bay sand study to inform future allocation processes of resources and provide long-term certainty about sustainable sand extraction.
- Releasing and implementing Queensland's 'Protected Area Strategy 2020–2030'.
- Establishing Queensland's first Special Wildlife Reserve.
- Progressing the new Enhanced Fire Management Program.
- Implement planned burn programs to protect life and property and support biodiversity conservation.
- Undertaking pest management activities to support healthy ecosystems and reduce biosecurity risks.
- Granting about 160,210 hectares of Aboriginal land to the Eastern Kuku Yalanji People including the Daintree National Park and the Black Mountain National Park.
- Granting about 382,800 hectares of Aboriginal land to the Gudang/ Yadhaykenu People, Angkamuthi (Seven Rivers), Atambaya and Wuthathi Peoples including Fruit Bat Falls, Eliot Falls and Captain Billy Landing.
- Granting about 64,600 hectares of Cape York land at Orchid Creek to Aboriginal people.
- Delivering the Great Barrier Reef Joint Field Management Program to protect and maintain marine island ecosystems in the Great Barrier Reef.
- Partnering with research institutions to progress technology trials (such as underwater and aerial drones, remote sensing, monitoring, program learning and wildlife tracking technology) to better inform park management.
- Commencing implementation of the Minjerribah Protected Area Expansion Strategy.
- Introduction of automated vehicle plate recognition technology to monitor visitor access to Cooloola Recreation Area.
- Working in partnership with the Quandamooka Yoolooburrabee Aboriginal Corporation to progress a submission to include Quandamooka Country on Australia's World Heritage Tentative List.
- Progressing a *World Heritage Strategy* in partnership with First Nations peoples.
- Implementing action plans for each of the themes from the *Queensland biosecurity strategy: our next five years 2018–2023*.
- Delivering Queensland's obligations under the national biosecurity system.
- Providing grant funding to landholders to build wild dog fencing and tackle other pests.
- Assisting the Biosecurity Queensland Ministerial Advisory Council.
- Contributing to the national program to harmonise the regulation and use of agricultural chemicals and veterinary medicines.
- Finalising the upgrade to the fisheries compliance system and the delivery of commercial and recreational fishing apps.
- Establishing the Native Timber Advisory Panel to oversee and make recommendations about the industry's future.
- Upgrading the fisheries compliance system to improve intelligence available to target areas at risk of non-compliance and to streamline the inspection process including the issuing of electronic infringement notices.
- Facilitating education and compliance through the delivery of a recreational fishing app.
- Implementing the fisheries reforms for a number of commercial fisheries along with 13 new harvest strategies and moving to mid-term implementation of the 'Queensland Sustainable Fisheries Strategy 2017–2027'.
- Working with the federal government to meet conditions for Wildlife Trade Operation approvals for all Queensland fisheries.
- Supporting and growing Queensland's emerging renewable hydrogen sector, so that by 2030 Queensland will be at the forefront of renewable hydrogen production in Australia.
- Maintaining Queensland's crucial momentum in the biofutures sector by delivering catalytic infrastructure projects and investigating opportunities to develop biofutures hubs in key regional locations.

- Developing the biofuels industry to establish commercial biorefineries producing a range of renewable fuels.
- Further investigation of bioenergy projects to create statewide jobs and economic opportunities using low-emissions energy generation biorefineries producing a range of renewable fuels.
- Delivery of the Pavement Sustainability Assessment Tool through the National Asset Centre of Excellence (NACOE) program.
- Delivery of a Recycled Material Assessment Framework to enable consistent and transparent testing and evaluation of recycled materials to ensure they are used in applications that are fit-for-purpose, cost-effective and sustainable.
- Implementation of recycled materials in road infrastructure through the recently published technical specifications updates.
- Delivery of year one of the Recycled Plastics in Road Infrastructure research project delivered under the National Asset Centre of Excellence.
- Implementation of the Operational Phase Stormwater Quality Risk Management Framework for the state-controlled road network.
- Final port overlays for the ports of Townsville and Gladstone were released on 27 August 2020.

People

- Developing an Early Childhood Wellbeing Program to provide support for Aboriginal and Torres Strait Islander families in the Moreton Bay catchment region.
- Implementing a nationally consistent worker screening system for NDIS workers and volunteers to support people with disability.
- Collaborating with people with disability, and all governments across Australia to develop the new National Disability Strategy for beyond 2020.
- Supporting improved access to Stadiums Queensland venues, including through the upgrade to The Gabba which includes a sensory room and a changing place and a new changing place at the Sleeman Sports Complex.
- Providing housing and support to vulnerable people, and particularly young people and older Queenslanders, through investing in homelessness support services across Queensland.
- Finalising the review of dispute resolution in residential (manufactured home) parks and retirement villages.
- Further enhancing training for police to improve support for sexual offence victims.
- Establishing the Queensland Accessible Transport Advisory Council.
- Developing an Accessibility and Inclusion Action Plan to operationalise the Accessibility and Inclusion Strategy.
- Continuing the work of the National Accessible Transport Taskforce to review and modernise the Disability Standards of Accessible Public Transport.
- Developing an external media campaign to raise awareness of people with disabilities travelling on public transport, and to influence behavioural change of the travelling public and service providers, to be more inclusive.
- Delivering gender equitable access to paid parental leave for public service employees and the removal of hours-based barriers to increment progression for part-time employees in Queensland public sector modern awards.
- Implementing changes to the *Working with Children (Risk Management and Screening) Act 2000* to enable people to apply for and pay for a blue card before they have been engaged to work with children.
- Creating a new licence type for craft brewers and artisan distillers, allowing the sale of certain artisan liquor products for on or off-premises consumption.
- Reducing the regulatory burden for incorporated associations and charitable entities by amending annual financial reporting requirements.
- Building capacity and capability in the Queensland's arts, cultural and creative sector through employment opportunities, professional and skills development, presentation of new work, and collaboration and partnerships with organisations and universities.

- Progressing opportunities with First Nations people to incorporate First Nations language in park naming, renaming or dual naming.
- Delivery of legislation to support joint management on Mulgumpin (Moreton Island).
- Implementing joint management of Mulgumpin (Moreton Island) protected areas, expand joint management of Minjerribah (North Stradbroke Island) protected areas and oversee the implementation of the Minjerribah Township Fire Management Strategies.
- Assisting the economic transition of Minjerribah from a sand mining economy and enable the Quandamooka people to jointly participate in management and authoritative decision making in the long-term management of Minjerribah and Mulgumpin protected areas.
- Support the Kabi Kabi First Nation native title determination process and develop agreements to provide opportunity for Kabi Kabi economic development and business continuity for appropriate industry.
- Progressing negotiations with Butchulla Aboriginal Corporation to finalise an Indigenous Land Use Agreement over K'gari and expand the partnership arrangements and park management services under contract.
- Progressing the partnership arrangements with Wulgurkaba People at Yunbenun (Magnetic Island).
- Pilot trial requiring research permit applicants to engage early with First Nations peoples in research activities in the Wet Tropics World Heritage Area.
- Enter joint management arrangements with the Eastern Kuku Yalanji people in Daintree National Park and a number of groups in the Thayanaku National Park.
- Extend the Volunteer Community Educator program supporting volunteers with training programs and resources.
- Continue to improve NDIS participation for more vulnerable Queenslanders with disability who need support to access the NDIS by delivering the Assessment and Referral Team's intensive case management and clinical assessment approach.

Infrastructure

- Rolling-out the new \$200 million Building Acceleration Fund to accelerate projects that unlock development, increase construction and support long-term jobs.
- Delivering the Queen's Wharf Brisbane integrated resort development, including the completion of The Landing public realm structure and commencement of construction of the Neville Bonner Pedestrian Bridge.
- Contributing \$195 million towards development of Stage 2 of the Houghton Pipeline project.
- Attracting and facilitating new tourism infrastructure investors to Queensland.
- Developing new adventure and nature-based opportunities such as ecotourism accommodation facilities and visitor centres.
- Delivering priority common-user tourism infrastructure projects on Great Keppel Island under the \$25 million Great Keppel Island Rejuvenation Pilot.
- Commencing around \$66 million of capital works projects within the next 12 months, catalysing \$332 million in private sector development and investment, and over 1000 jobs.
- Continuing partnership with the developer and South West Hospital and Health Service to complete the \$5.95 million Roma Hospital Student Accommodation.
- Progressing assessment and delivery of large-scale and complex infrastructure projects through the Coordinator-General.
- Mainting major construction activity for Cross River Rail including: completion of the Brisbane Transit Centre demolition; ongoing site establishment and commencement of works at the southern stations in the Fairfield to Salisbury accessibility upgrade program of works; ongoing excavation of station boxes and access audits; and commencement of tunnel boring.
- Commence construction on a range of passenger transport infrastructure projects including park'n'ride expansions customer accessibility projects and new bus interchanges.
- Delivering accessibility upgrades as part of the Queensland Rail Station Upgrade Program.
- Releasing a 'Queensland Transport Strategy Action Plan', which outlines the initiatives to achieve our 30-year vision as outlined in the 'Queensland Transport Strategy'.

- Commencing construction of a number of significant health infrastructure projects supporting more than 1400 full time equivalent construction jobs.
- Commissioning the new 32 bed youth detention centre at Wacol.
- Delivering five new state schools and other infrastructure projects under the \$1.6 billion Building Future Schools Fund.
- Investing \$249.7 million in school maintenance.
- Investing \$477 million in schools as part of the Cooler Cleaner Schools Program.
- Completing Stage 1 of the upgrade of the Queensland Academy of Sport world class gymnasium.
- Completing the \$35 million upgrade to The Gabba.
- Administering \$15.5 million for the Active Restart Infrastructure Recovery Fund which will support up to 3000 clubs to purchase equipment and undertake minor upgrades to their facilities to help them return to play.
- Implementing reforms to support mine rehabilitation and financial assurance outcomes.
- Supporting feasibility assessment of the Copperstring 2.0 transmission line.
- Overseeing various water storage feasibility assessments including Big Rocks Weir, Burdekin Falls Dam raising, Emu Swamp Dam.
- Undertaking Phase Two of Operation Certitude with the transition of Southern Queensland Correctional Centre from private to public operation.
- Finalising the safe cell upgrade of the Princess Alexandra Hospital Secure Unit.
- Commissioning the expanded Capricornia Correctional Centre, providing an additional 348 cells with 398 beds for male prisoners.
- Relocating the Beenleigh and Toowoomba Community Corrections Offices to new premises.
- Completing the upgrade of the Brisbane Correctional Centre commercial laundry.
- Developing the Queensland Government submission to Infrastructure Australia for the '2021 Australian Infrastructure Plan' and providing initiatives for the 2021 Infrastructure Priority List.
- Supporting local governments with continued technical advice for water and wastewater treatment services and operations.
- Supporting local governments to focus on delivering infrastructure and essential services through the Local Government Grants and Subsidies Program for 2019–21.
- Working with Racing Queensland to action the next steps for the \$31.5 million Gold Coast Turf Club redevelopment proposal.
- Delivering infrastructure projects in remote and discrete Aboriginal communities, including physical and digital, to boost the Queensland economy and jobs.
- Engaging local governments, community and other key stakeholders in infrastructure planning and decision making.
- Providing a mobile police beat for Buderim which will enhance community engagement and operational policing outcomes.
- Progressing the building of police facilities in the remote areas of Pormpuraaw and Saibai Island.
- Installing new road safety infrastructure including Point to Point systems for the Pacific Motorway, Toowoomba second range crossing and Gateway motorway, and additional red-light speed cameras planned for various locations.
- Enhancements to frontline officer capabilities by providing one single, streamlined universal app and a platform designed to support modern day policing.
- Working with Woorabinda Indigenous Council regarding the construction and establishment of a Police Citizens Youth Club within the community.
- Building more neighbourhood and community centres in 2020–21, with works due to commence in Wilsonton in Toowoomba's north, Bowen and Yarrabilba.
- Completion of the New Farm Neighbourhood Centre and the Townsville Women's Centre, with a combined construction cost of approximately \$6.4 million.
- Delivering the Revitalising National Parks and the National Parks Works and Jobs Boost infrastructure programs.
- Completing the Green Mountains Campground Revitalisation project in Lamington National Park.

- Upgrading the Barron Gorge boardwalk.
- Completing Alligator Creek day use area upgrade project in Bowling Green Bay National Park.
- Completing construction of the Ngaro Track, a 32km walking track connecting Whitehaven Beach to Tongue Point on Whitsunday Island.

Governance

- Managing Child Abuse common law claims, post legislative reforms to remove statute of limitations for sexual and serious physical abuse.
- Implementing the new model for the calculation of petroleum royalty and administering petroleum and minerals royalty under the *Taxation Administration Act 2001*.
- Delivering proactive and targeted debt management and tax and royalty payer engagement activities, leveraging advanced analytics and machine learning, to maximise revenue and debt collection outcomes.
- Finalising the development of a second action plan of the *Queensland Housing Strategy*.
- Finalising evaluation of the first *Queensland Housing Strategy Action Plan*.
- Implementing improved digital customer services, utilising identity and information sharing infrastructure, simplifying and expediting the way Queenslanders choose to interact online, supporting a Tell Us Once experience.
- Implementing new governance arrangements in Queensland to provide ongoing strategic oversight of Queensland's investment in the NDIS.
- Conducting operational performance reviews for correctional facilities, community corrections and central office command.
- Implementing the recommendations of the 'Queensland Corrective Services Officer Safety (Use of Force) Review' to improve the safety of staff, prisoners and offenders by reducing the risk of violence in the correctional system.
- Implementing the government's response to the Report of the Economics and Governance Committee regarding electoral expenditure caps for local government elections.
- Overseeing the governance framework recommended by the Martin Inquiry, to be implemented by Racing Queensland supported by the Queensland Racing Integrity Commission, establishing and managing a re-homing and retraining program for retired racehorses in Queensland.
- Reviewing the governance model, including stakeholder engagement with Racing Queensland, to support the government's key strategic and operational objectives.
- Holding a Second Queensland Racing Industry Forum to review progress and discuss directions and opportunities for the racing industry's future.
- Coordinating planning for, and delivery of, major water supply infrastructure projects.
- Advancing the Queensland Government bulk water priorities towards an investment decision.
- Facilitating feasibility studies under the new 2019–25 federal government's National Water Infrastructure Development Fund.
- Supporting local governments to meet their planning and delivery of essential urban water supply.
- Implementation of existing National Agreements and Partnerships.
- Establishing governance arrangements which support effective prioritisation and decision making within the Queensland Police Service.
- Implementing the E-Warrants joint initiative providing benefits including streamlining service delivery through the instant electronic exchange of the issued warrant.
- Implementing the Queensland Police Service Crime Prevention Framework to deliver a three-pillared victimology, engagement and evidence-based intervention approach to preventing property and personal crime victimisation, including domestic and family violence.
- Partnering with the Advancing North Coast Leadership Collaborative to build an integrated response to the North Coast Region's current and emerging issues.

- Improving the oversight and direction of community engagement by guiding engagement personnel, implementing streamlined, consistent and measurable engagement responses with an all hazards focus.
- Releasing *Creative Together 2020–2030: A 10-Year Roadmap for arts, culture and creativity in Queensland* and first two-year action plan *Sustain 2020–2022*.
- Implementing the new Parks and Forests Permits system, Permits Online.

Appendix 1 – Monitoring and reporting

As required under the *Queensland Plan Act 2014*, the Queensland Plan Annual Progress Report 2019–20 presents the progress made towards implementing the Plan by the Queensland Government, local governments and in collaboration with industry, small business, universities, community groups and not-for-profit organisations.

The first five-year review of The Queensland Plan was completed in 2019. As per requirements under the Act, the Ambassadors Council, community, business and industry were consulted in conducting the review. Responses were received from 80 organisations or individuals to inform the review.

The Queensland Plan Ambassadors Council met twice throughout the year to inform advice to the government on matters relating to the implementation of the Plan.